

## This report looks at the following areas:

- The future of laundry capsules in China
- Focus on underwear/pants washing demand
- Treat clothes as people's skin

The laundry and fabric care market maintained stable growth in 2019 and Mintel forecasts the market to grow at a value CAGR (Compound Annual Growth Rate) of 4.2% over 2019-24. Potential in capsules/pods and other specific product innovations such as intimate washing products are contributing to the market growth.

Traditional laundry and fabric care products still have higher usage. After several years' development in China, capsules have gained penetration of around one third. Most consumers are motived by the better performance of capsules to use capsules/pods, while the lack of sufficient cultivation has discouraged further adoption. With more detailed product segmentation, specialised laundry products for underwear/pants also show wide acceptance.



"After years of development in China, capsules are still niche with further education needed, but more and more manufacturers are making efforts in capsules to stimulate the saturated market. Better performance and multiple functions should be prioritised for capsules for certain, while attractive packaging resonates with women well."

Vicky Zhou, Research Analyst

Visit	store.mintel.com
EMEA	+44 (0) 20 7606 4533
Brazil	0800 095 9094
Americas	s +1 (312) 943 5250
China	+86 (21) 6032 7300
APAC	+61 (0) 2 8284 8100

Report Price: £3695 | \$4995 | €4400

The above prices are correct at the time of publication, but are subject to change due to currency fluctuations.



#### Table of Contents

#### **OVERVIEW**

- What you need to know
- · Covered in this report
- Excluded
- Subgroup definitions (by Monthly Household Income)

#### **EXECUTIVE SUMMARY**

The Market

Figure 1: Best- and worst-case forecast of total value sales of laundry and fabric care market, China, 2014-24

Companies and Brands

Figure 2: Market share of leading companies in laundry and fabric care market, China, 2017-18

- The Consumer
- More men do laundry at home in 2019

Figure 3: Laundry responsibility, male, 2018 vs 2019

Capsules/pods still faces challenge in adoption

Figure 4: Product used in the last six months, April 2019

· Results is the most important reason

Figure 5: Reasons for using capsule/pod, April 2019

Lack of knowledge hinders the usage of capsules

Figure 6: Reasons for not using capsule/pod, April 2019

 More than half of consumers prefer hygiene related functions

Figure 7: Interested product functions, April 2019

 Specialised laundry products for underwear/pants are perceived as safer

Figure 8: Underwear washing behaviour and attitudes, April 2019

What we think

#### **ISSUES AND INSIGHTS**

- The future of laundry capsules in China
- The facts
- The implications

Figure 9: P&G 3-in-1 capsule, China

Figure 10: Liby smaller sized laundry liquid, China

Figure 11: Examples of attractive laundry capsules, China

Figure 12: Rocket Girls 101 endorse Tide capsule, China

- Focus on underwear/pants washing demand
- The facts
- The implications

#### What's included

**Executive Summary** 

Full Report PDF

Infographic Overview

Powerpoint Presentation

Interactive Databook

Previous editions

## Did you know?

This report is part of a series of reports, produced to provide you with a more holistic view of this market.

All Mintel 2020 reports contain specific COVID-19 related research and forecasts. The world's leading brands rely on Mintel reports for the most complete, objective and actionable market intelligence.

Visit	store.mintel.com
EMEA	+44 (0) 20 7606 4533
Brazil	0800 095 9094
Americas	+1 (312) 943 5250
China	+86 (21) 6032 7300
APAC	+61 (0) 2 8284 8100

### Report Price: £3695 | \$4995 | €4400

The above prices are correct at the time of publication, but are subject to change due to currency fluctuations.



Figure 13: Botare Underwear Soap, China

Figure 14: Liby Miss underwear wash liquid, China

Treat clothes as people's skin

The facts

The implications

Figure 15: Love Home and Planet Amino Acid Laundry

Detergent, China, 2019

Figure 16: Tide 'Anti-aging' Laundry Liquid, China

Figure 17: Liby Laundry Serum, China, 2019

#### THE MARKET -WHAT YOU NEED TO KNOW

Sustained market growth

Premiumisation and niche products are the main drivers

#### MARKET SIZE AND FORECAST

Flat growth continues

Figure 18: Best- and worst-case forecast of total value sales of laundry and fabric care market, China, 2014-24

#### **MARKET FACTORS**

- More standardised regulation
- Product premiumisation drives the market growth

Figure 19: New fabric care launches, by price range, China, 2016-18

Production decreased

#### **MARKET SEGMENTATION**

Laundry detergent

Figure 20: Best- and worst-case forecast of total value sales of laundry detergent market, China, 2014-24

Figure 21: New automatic detergents launches, by format, China, 2016 - 18

Fabric conditioners and softeners

Figure 22: Best- and worst-case forecast of total value sales of fabric conditioners and softeners market, China, 2014-24 Figure 23: New fabric care product launches, by sub-

category, China, 2017-18

Laundry aids

Figure 24: Best- and worst-case forecast of total value sales of laundry aids market, China, 2014-24

#### **KEY PLAYERS - WHAT YOU NEED TO KNOW**

· Domestic manufacturers enjoyed most growth

#### What's included

**Executive Summary** 

Full Report PDF

Infographic Overview

Powerpoint Presentation

Interactive Databook

Previous editions

## Did you know?

This report is part of a series of reports, produced to provide you with a more holistic view of this market.

All Mintel 2020 reports contain specific COVID-19 related research and forecasts. The world's leading brands rely on Mintel reports for the most complete, objective and actionable market intelligence.

Visit	store.mintel.com
EMEA	+44 (0) 20 7606 4533
Brazil	0800 095 9094
Americas	+1 (312) 943 5250
China	+86 (21) 6032 7300
APAC	+61 (0) 2 8284 8100

### Report Price: £3695 | \$4995 | €4400

The above prices are correct at the time of publication, but are subject to change due to currency fluctuations.



# Product innovation and expanding touch points to draw attention

· Investment in safety claims

#### **MARKET SHARE**

Local brands still lead the market

Figure 25: Leading manufacturers' share in value sales of laundry and fabric care products, China, 2017-18

- Bluemoon started to gain share
- International brands bring imported products

#### **COMPETITIVE STRATEGIES**

Convey an eco-friendly message

Figure 26: Liby water-saving information, China Figure 27: DS3 Clearly Cleaner Laundry Wash, US, 2019

Develop more channels to reach more consumers

Figure 28: Kispa 'Laundry Dance' on TikTok, China

Invest in specialised fabric care

Figure 29: P&G Fiber Id Laundry Detergent, China Figure 30: Liby laundry and fabric care product classification, China

Cross-category cooperation

Figure 31: Nice Group 'Avengers' Laundry Liquid, China, 2019 Figure 32: Liby \* NetEase Cloud Music Laundry Capsules for Spring Festival, China, 2019

#### WHO'S INNOVATING?

'Botanical/herbal' still on rise

Figure 33: Top claims of new launches fabric care products, China, 2017-18

· Safety focused on 'natural' claim in China

Figure 34: New fabric care product launches, by claim and country, 2018

Skin friendly

Figure 35: New fabric care product launches with skin-friendly claim, China and US, 2018

Modern lifestyles bring opportunities

Figure 36: New fabric care product launches targeting modern lifestyle, Germany and US, 2018

Use essential oils to protect clothes

Figure 37: New fabric care product launches with essential oils, China and Poland, 2019

Spray format for more convenience

#### What's included

**Executive Summary** 

Full Report PDF

Infographic Overview

Powerpoint Presentation

Interactive Databook

Previous editions

## Did you know?

This report is part of a series of reports, produced to provide you with a more holistic view of this market.

All Mintel 2020 reports contain specific COVID-19 related research and forecasts. The world's leading brands rely on Mintel reports for the most complete, objective and actionable market intelligence.

Visit	store.mintel.com
EMEA	+44 (0) 20 7606 4533
Brazil	0800 095 9094
Americas	+1 (312) 943 5250
China	+86 (21) 6032 7300
APAC	+61 (0) 2 8284 8100

### Report Price: £3695 | \$4995 | €4400

The above prices are correct at the time of publication, but are subject to change due to currency fluctuations.



Figure 38: New clothes spray launches, China and UK, 2018 and 2019

#### THE CONSUMER - WHAT YOU NEED TO KNOW

- Men become more active in laundry duties compared to 2018
- In-wash scent booster and capsules are still niche
- More men are influenced by environmental friendly claim than women
- Unfamiliarity with capsules/pods hinders
- 85% of consumers' demand could be satisfied by covering three functions
- Almost universal recognition of washing underwear separately

#### LAUNDRY RESPONSIBILITY

- Women still shoulder the main duty
   Figure 39: Laundry responsibility, by gender, April 2019
- But men are doing more than in 2018
  Figure 40: Laundry responsibility, male, 2018 vs 2019

#### **PRODUCT USAGE**

- 17% of consumers have used in-wash scent booster
   Figure 41: Product used in the last six months, April 2019
- The penetration of soap bar surpasses powder among females

Figure 42: Product used in the last six months, by gender, April 2019

- Capsules and laundry products for underwear are more adopted by women
- Income is a more influential factor than city tier
   Figure 43: Gap of product used in the last six months, by monthly household income and city tier, April 2019
- Urbanites in high tier cities show stronger adoption of germicide liquid

## **REASONS FOR USING CAPSULES/PODS**

Results and functions rather than convenience are main drivers

Figure 44: Reasons for using capsule/pod, April 2019

 Men pay more attention to the environment while attractive packaging appeals to women more

Figure 45: Reasons for using capsule/pod, by gender, April 2019

#### What's included

**Executive Summary** 

Full Report PDF

Infographic Overview

Powerpoint Presentation

Interactive Databook

Previous editions

## Did you know?

This report is part of a series of reports, produced to provide you with a more holistic view of this market.

All Mintel 2020 reports contain specific COVID-19 related research and forecasts. The world's leading brands rely on Mintel reports for the most complete, objective and actionable market intelligence.

Visit	store.mintel.com
EMEA	+44 (0) 20 7606 4533
Brazil	0800 095 9094
Americas	+1 (312) 943 5250
China	+86 (21) 6032 7300
APAC	+61 (0) 2 8284 8100

Report Price: £3695 | \$4995 | €4400

The above prices are correct at the time of publication, but are subject to change due to currency fluctuations.



## Tier one cities' urbanites value high level of convenience over multiple functions

Figure 46: Reasons for using capsule/pod, by city tier, April 2019

Figure 47: Lonkey Elegant Freesia Scented Laundry Capsule, China, 2018

#### **REASONS FOR NOT USING CAPSULES/PODS**

Unfamiliarity, not price, is the top barrier
 Figure 48: Reasons for not using capsule/pod, April 2019

Indifference is a more serious barrier for men
 Figure 49: Reasons for not using capsule/pod, by gender,
 April 2019

Income and city tier not particularly influential
 Figure 50: Reasons for not using capsule/pod, by monthly household income and city tier, April 2019

#### INTERESTED PRODUCT FUNCTIONS

Basic functions still dominate
 Figure 51: Interested product functions, April 2019

Top three functions can reach 85% of consumers
 Figure 52: TURF analysis of interested product functions, April

 Men worry about mould while women want colour and fibre protection more

Figure 53: Interested product functions, by gender, April 2019

 Affluent demographic's interest in softening benefit differentiates from low earners most

Figure 54: Interested product functions, by monthly household income and city tier, April 2019

#### UNDERWEAR WASHING BEHAVIOUR AND ATTITUDES

Majority of consumers wash underwear/pants separately
 Figure 55: Underwear washing behaviour and attitudes, April 2019

Men don't fall too far behind in underwear washing
 Figure 56: Underwear washing behaviour and attitudes, by gender, April 2019

 Affluent consumers show higher hygiene requirements for underwear/pants

Figure 57: Underwear wash behaviour and attitudes, by monthly household income, April 2019

 Consumers in lower tier cities more interested in laboursaving devices

#### What's included

**Executive Summary** 

Full Report PDF

Infographic Overview

Powerpoint Presentation

Interactive Databook

Previous editions

## Did you know?

This report is part of a series of reports, produced to provide you with a more holistic view of this market.

All Mintel 2020 reports contain specific COVID-19 related research and forecasts. The world's leading brands rely on Mintel reports for the most complete, objective and actionable market intelligence.

Visit	store.mintel.com
EMEA	+44 (0) 20 7606 4533
Brazil	0800 095 9094
Americas	+1 (312) 943 5250
China	+86 (21) 6032 7300
APAC	+61 (0) 2 8284 8100

### Report Price: £3695 | \$4995 | €4400

The above prices are correct at the time of publication, but are subject to change due to currency fluctuations.



Figure 58: Underwear washing behaviour and attitudes, by city tier, April 2019

#### MEET THE MINTROPOLITANS

 Multiple functions is where biggest gap in capsule usage lies

Figure 59: Reasons for using capsule/pod, by consumer classification, April 2019

 Usage amount turns out to be the biggest barrier for Mintropolitans

Figure 60: Reasons for not using capsule/pod, by consumer classification, April 2019

Willingness to buy labour-saving devices is similar
 Figure 61: Underwear washing behaviours and attitudes, by consumer classification, April 2019

#### APPENDIX: MARKET SIZE AND FORECAST

Figure 62: Total value sales of laundry and fabric care market, China 2014-24

#### APPENDIX: MARKET SEGMENTATION

Figure 63: Total value sales of laundry detergent market, China, 2014-24

Figure 64: Total value sales of laundry conditioners and softeners market, China, 2014-24

Figure 65: Total value sales of laundry aids market, China, 2014-24

#### APPENDIX: METHODOLOGY AND ABBREVIATIONS

- Methodology
- Fan chart forecast
- Abbreviations

### What's included

Executive Summary

Full Report PDF

Infographic Overview

Powerpoint Presentation

Interactive Databook

Previous editions

## Did you know?

This report is part of a series of reports, produced to provide you with a more holistic view of this market.

All Mintel 2020 reports contain specific COVID-19 related research and forecasts. The world's leading brands rely on Mintel reports for the most complete, objective and actionable market intelligence.

Visit	store.mintel.com
EMEA	+44 (0) 20 7606 4533
Brazil	0800 095 9094
Americas	+1 (312) 943 5250
China	+86 (21) 6032 7300
APAC	+61 (0) 2 8284 8100



## **About Mintel**

Mintel is the **expert in what consumers want and why.** As the world's leading market intelligence agency, our analysis of consumers, markets, product innovation and competitive landscapes provides a unique perspective on global and local economies. Since 1972, our predictive analytics and expert recommendations have enabled our clients to make better business decisions faster

Our purpose is to help businesses and people grow. To find out how we do that, visit mintel.com.