

Report Price: £3302.97 | \$4460.00 | €3717.16

The above prices are correct at the time of publication, but are subject to change due to currency fluctuations.



"Consumers might have a desire to switch off, but their ownership and usage trends of digital products reveal their increasing addiction to the online world. They are passionately pursuing the upgraded and new functions and are enthusiastic to be the decision-makers of purchase. However, they are not so interested in crossover products, especially those not relevant to the brand's core business."

- Kaye Huang, Research Analyst

This report looks at the following areas:

- Achieve market expansion by taking corporate social responsibilities
- Move to kids market to avoid being replaced
- Slow down the pace of brand crossover

Smartphones have established a dominant position in the digital market, with saturated penetration rates across income levels and city tiers. Overall, the ownership rates of common digital products (listed in this Report) have all increased, as has their usage frequency. Consumers are further immersed in the digital world, which indicates the coming IoT (Internet of Things) era. However, they are not in particular favour of crossover products launched by tech or internet companies, especially those that are irrelevant to the brand's core business.

This Report examines consumers' ownership, usage, decision-makers, purchasing motivations of digital products, their favourite digital products and attitudes towards crossover products of tech or internet companies. This is the sixth Report in the Digital Trends China series dating back to 2013, giving a holistic view of the Chinese technology market. Based on these, the Report also identifies the trends, opportunities and challenges of diverse digital products.

BUY THIS REPORT NOW

VISIT: store.mintel.com

CALL:EMEA
+44 (0) 20 7606 4533

Brazil 0800 095 9094

Americas +1 (312) 943 5250

+86 (21) 6032 7300

APAC +61 (0) 2 8284 8100

EMAIL: reports@mintel.com

DID YOU KNOW?

This report is part of a series of reports, produced to provide you with a more holistic view of this market



Report Price: £3302.97 | \$4460.00 | €3717.16

The above prices are correct at the time of publication, but are subject to change due to currency fluctuations.

Table of Contents

Overview

What you need to know

Covered in this Report

Sub-group definitions

Executive Summary

The consumer

Living in a hyper-connected era is around the corner

Figure 1: Ownership of digital products, 2015-2018

Figure 2: Usage frequency of different digital products, December 2018

Two key expansion strategies for smartphones: to higher-end market and to less developed areas

Tablets enjoy robust growth among young consumers and parents

Smart home is expanding fast, but be careful not to be white elephants

Wearable and VR products experience slow expansion but are on the way to gaining more heavy users

Rising favourability towards domestic brands

Figure 3: Top seven favourite brands and their products, December 2018

Consumers prefer to dominate the purchase decision of digital products

Figure 4: Decision-makers of different types of digital products, December 2018

Ergonomic design is a nice-to-have after achieving functional upgrades

Figure 5: Motivations to buy digital products, December 2018

Stereotype of brands in mind limits consumers' acceptability towards crossover products

Figure 6: Comparison of brands' crossover products related to their core business, December 2018

What we think

Issues and Insights

Achieve market expansion by taking corporate social responsibilities

The facts

The implications

Move to kids market to avoid being replaced

The facts

The implications

Figure 7: Marketing images related to kids of Huawei's tablet, MediaPad M5

Figure 8: Marketing image of The ONE piano

Slow down the pace of brand crossover

The facts

The implications

The Consumer - What You Need to Know

Consumers are ready for IoT era

BUY THIS REPORT NOW **VISIT:** store.mintel.com

CALL: EMEA +44 (0) 20 7606 4533 | Brazil 0800 095 9094 Americas +1 (312) 943 5250 | China +86 (21) 6032 7300



Report Price: £3302.97 | \$4460.00 | €3717.16

The above prices are correct at the time of publication, but are subject to change due to currency fluctuations.

Stimulate sales by targeting specialised markets

Pursuing upgraded functions is the main reason to buy digital products

Consumers are not so convinced by crossover products

Ownership of Digital Products

Smartphone, laptop/desktop and camera markets recovered from the decline in 2017

Figure 9: Ownership of smartphones, laptops/desktops and digital/video cameras, 2015-2018

Almost all have a smartphone

Tablets have witnessed robust growth since 2017

Figure 10: Ownership rate of tablets, 2015-2018

The penetration of tablets among old consumers reached a peak

Figure 11: Ownership of tablets, by age, 2017-2018

Tablets have successfully caught parents' attention

Figure 12: Ownership of tablets, by family status, 2017-2018

Can smart TVs/projectors be the control system of a smart home system?

Figure 13: Ownership of smart home devices, 2015-2018

Young consumers are the key group to target for smart home market

Figure 14: Ownership of smart home devices, by age, December 2018

Smart TVs/projectors are more favoured beyond tier one cities

Figure 15: Ownership of smart TVs/projectors, by city tier, December 2018

The interest in wearables has faded

Figure 16: Ownership of wearable products, 2016 and 2018

The era of VR has not yet arrived

E-readers and games consoles markets grow slowly

Figure 17: Ownership of e-readers and games consoles, 2015-2018

Male consumers didn't buy into the innovations of e-readers

Figure 18: Ownership of e-readers, by gender, 2015-2018

Consumers restart to buy more types of digital products

Figure 19: The number of digital products consumers own, 2015-2018

Trends in Product Usage

Addiction to smartphones will grow even higher

Figure 20: Comparison of products' ownership rate and usage frequency (% of using more often), December 2018

Smart home appliances and wearable products stand out from emerging tech products

 $Raise\ young\ consumers'\ usage\ intention\ towards\ we arables\ by\ adding\ more\ complicated\ health\ data-tracking\ functions$

Be prepared for the competition of VR products

VR products start to gain more attention in lower tier cities

Figure 21: Ownership and usage frequency (% of using more often) of VR products, by city tier, December 2018

Smart TV/projector market is not as so promising as expected

Losers: e-readers and games consoles

Unavoidable addiction to be online

BUY THIS REPORT NOW VISIT: store.mintel.com

CALL: EMEA +44 (0) 20 7606 4533 | Brazil 0800 095 9094

Americas +1 (312) 943 5250 | China +86 (21) 6032 7300



Report Price: £3302.97 | \$4460.00 | €3717.16

The above prices are correct at the time of publication, but are subject to change due to currency fluctuations.

Figure 22: Usage trends (% of using more often) of selected digital products, 2015-2018

Favourite Brands and Products

Huawei is becoming the national brand of smartphones

Figure 23: Top seven favourite brands and their products, December 2018

Xiaomi wins as an ecosystem provider

Cameras surpass laptops and tablets to have the second best reputation

Figure 24: Percentage of favourite products mentioned by consumers, December 2018

Cost-efficient smartphones contribute to the development of the current market

Figure 25: Percentage of consumers who mentioned smartphone as their most satisfied digital product, by income level, December 2018

Smartphone brands ranked behind need to focus on product quality control and provide higher-end ones to cultivate brand reputation

Figure 26: Favourite brands of smartphones mentioned by consumers, December 2018

Apple faces the challenge of losing the next generation

Figure 27: Top four brands of smartphones mentioned by consumers, by age, December 2018

Japanese brands are dominating the camera market

Figure 28: Favourite brands of cameras mentioned by consumers, December 2018

Camera fans are more likely to be owners of niche products

Figure 29: Satisfaction rate of cameras of owners across products, December 2018

Figure 30: Marketing images of Huawei's 360° camera and Insta360, March 2019

Brands famous for smartphones are trying to gain market share of laptops

Figure 31: Favourite brands of laptops, December 2018

"Android party" is still struggling in tablet market

Figure 32: Favourite brands of tablets, December 2018

Decision-Makers of Digital Products Purchase

Personal opinion matters the most when buying digital products

Figure 33: Decision-makers of different types of digital products, December 2018

Men vs women, who are more impulsive when buying digital products?

Figure 34: Percentage of making purchase decision by myself, by gender, December 2018

Motivations to Buy Digital Products

Function is the key motivation

Figure 35: Motivations to buy digital products, December 2018

Look and feel of the product have limited influence on consumers' decision-making

Upgrading is the main reason for new purchase

To be more convenient and unique

Figure 36: TURF analysis of motivations for buying digital products, December 2018

Ergonomic design is a plus when technology hits a ceiling

Attitudes towards Crossover Production

Domestic brands need to work hard to gain reputation in health sector

Figure 37: Comparison of brands' crossover products in health sector, December 2018

BUY THIS REPORT NOW VISIT: store.mintel.com

CALL: EMEA +44 (0) 20 7606 4533 | Brazil 0800 095 9094 Americas +1 (312) 943 5250 | China +86 (21) 6032 7300



Report Price: £3302.97 | \$4460.00 | €3717.16

The above prices are correct at the time of publication, but are subject to change due to currency fluctuations.

Crossover products related to core business are more likely to be accepted by consumers

Figure 38: Comparison of brands' crossover products related to their core business, December 2018

Manufacturers of electronic devices are not expected to enter food and drink industry

Figure 39: Comparison of brands' crossover products in food and drink sector, December 2018

Home appliance companies match better with baby market

Figure 40: Comparison of brands' baby stroller, December 2018

Opportunity for tech companies in outdoor activities?

Figure 41: Comparison of brands' electric scooter, December 2018

Xiaomi has succeeded in building its loyal consumer base

Figure 42: Supporting rate towards selected crossover products of Xiaomi fans vs non-fans, December 2018

Meet the Mintropolitans

Not yet to switch off

Figure 43: Comparison of products' usage frequency (% of using more often), by consumer classification, December 2018

Target consumers of games consoles and digital/video cameras might lean to MinTs

MinTs are technology-driven

Figure 44: Motivations to buy digital products, by consumer classification, December 2018

Appendix - Methodology and Abbreviations

Methodology

Abbreviations