

Report Price: £3695 | \$4995 | €4400

The above prices are correct at the time of publication, but are subject to change due to currency fluctuations.

## This report looks at the following areas:

- · Wealthier consumers should be the focus
- Wealth leads to a different view of what luxury is
- AHNW luxury is focused on the individual
- Individual attention takes the form of streamlining, immersion
- Younger travelers still want to engage with luxury
- The general population wants to show off their upscale trips
- Travel as a cure

Luxury definitions are shifting, and perceptions of luxury are separating along wealth lines. The universal takeaway is that luxury travelers demand a high level of personal attention. However, the biggest difference lies in that while the average traveler wants to experience this personal attention to show others how they're being fawned over, the high-net-worth traveler sees the personalization as a necessary means to the end of maximizing their time in exploring and immersing themselves in a destination.



"The luxury travel market is enjoying an overall high level of global wealth. However, economic headwinds in important countries are creating difficulties for international luxury tourism, which may mean an emphasis on domestic luxury tourism is necessary."

- Mike Gallinari, Travel & Leisure Analyst

Visit	store.mintel.com
EMEA	+44 (0) 20 7606 4533
Brazil	0800 095 9094
Americas	+1 (312) 943 5250
China	+86 (21) 6032 7300
APAC	+61 (0) 2 8284 8100

## Report Price: £3695 | \$4995 | €4400

The above prices are correct at the time of publication, but are subject to change due to currency fluctuations.



#### Table of Contents

### **OVERVIEW**

- What you need to know
- Definition

#### **EXECUTIVE SUMMARY**

- Overview
- Luxury among AHNW consumers
- Wealthier consumers should be the focus

Figure 1: Instance of luxury experience while traveling, past five years, general population vs AHNW, May 2019

Wealth leads to a different view of what luxury is
 Figure 2: Attitudes toward luxury, general population vs
 AHNW, May 2019

AHNW luxury is focused on the individual
 Figure 3: Qualities of a luxury travel experience, affluent/
 HNW vs. all, May 2019

 Individual attention takes the form of streamlining, immersion

Figure 4: Opinions of luxury experiences, by value of investable assets, May 2019

- · Luxury among the general population
- Younger travelers still want to engage with luxury
   Figure 5: Luxury travel plans CHAID Tree output, May 2019
- The general population wants to show off their upscale trips
   Figure 6: Attitudes toward luxury travel Select items, by generation, May 2019
- Travel as a cure
   Figure 7: Attitudes toward wellness, by value of investable assets, May 2019
- What it means

#### THE MARKET - WHAT YOU NEED TO KNOW

- · Affluent, High Net Worth are worth focusing on
- Target demos are inclined to travel
- Economic factors support luxury travel demos
- Focus inward for the time being

#### LUXURY TRAVELER OVERVIEW

Luxury travel is popular with all, but AHNW should be the focus

Figure 8: Instance of luxury experience while traveling, general population vs AHNW, May 2019

### What's included

**Executive Summary** 

Full Report PDF

Infographic Overview

Powerpoint Presentation

Interactive Databook

Previous editions

## Did you know?

This report is part of a series of reports, produced to provide you with a more holistic view of this market.

All Mintel 2020 reports contain specific COVID-19 related research and forecasts. The world's leading brands rely on Mintel reports for the most complete, objective and actionable market intelligence.

Visit	store.mintel.com
EMEA	+44 (0) 20 7606 4533
Brazil	0800 095 9094
Americas	+1 (312) 943 5250
China	+86 (21) 6032 7300
APAC	+61 (0) 2 8284 8100

## Report Price: £3695 | \$4995 | €4400

The above prices are correct at the time of publication, but are subject to change due to currency fluctuations.



#### Consistent luxury travelers

Figure 9: Share of consistent luxury travelers, general population vs AHNW, May 2019

AHNW demographics reflect a lifetime of accumulation

Figure 10: Affluent/HNW finances, demographics and region, May 2019

#### MARKET PERSPECTIVE

Defining luxury

Figure 11: Definitions of luxury, general population vs AHNW, May 2019

- In their own words
- Higher incomes are inclined toward travel

Figure 12: Statements about spending and life events, by age group and household income, February 2019

### **MARKET FACTORS**

- US economy currently holding steady
- Three in ten households pass the luxury traveler breakpoint Figure 13: US Household Income Brackets, 2017
- Incomes are increasingly concentrated in the hands of luxury travelers

Figure 14: GINI Index for the United States, not seasonally adjusted, 2000-16

- Luxury hotelier plans show optimism
- Economic growth is slowing at home and abroad
   Figure 15: World Economic Outlook GDP growth and projections, US and select foreign countries, 2017-20
- Strong dollar driving down tourism
   Figure 16: US Dollar index spot, 2015–19
- Friction with China threatens luxury tourism

#### **KEY PLAYERS – WHAT YOU NEED TO KNOW**

- Luxury providers are on their game
- Little bits of luxury opening to all
- · Notions of luxury are challenged by premium mediocrity
- A turn toward simplicity
- Consciousness is driving decision making
- New frontiers of travel
- Luxury vacations at beck and call

#### **BRAND MOVEMENT IN LUXURY TRAVEL**

- Airlines
- Emirates brings Economy model to Business class

### What's included

**Executive Summary** 

Full Report PDF

Infographic Overview

Powerpoint Presentation

Interactive Databook

Previous editions

## Did you know?

This report is part of a series of reports, produced to provide you with a more holistic view of this market.

All Mintel 2020 reports contain specific COVID-19 related research and forecasts. The world's leading brands rely on Mintel reports for the most complete, objective and actionable market intelligence.

	Visit	store.mintel.com
	EMEA	+44 (0) 20 7606 4533
	Brazil	0800 095 9094
	Americas	+1 (312) 943 5250
	China	+86 (21) 6032 7300
	APAC	+61 (0) 2 8284 8100

## Report Price: £3695 | \$4995 | €4400

The above prices are correct at the time of publication, but are subject to change due to currency fluctuations.



- Delta increases it business-class luxury
- Hotels
- Peninsula's attitude towards tech aids success, growth
- IHG acquisition hits on travel trends
- Excellence Resorts has the right consumers in mind Figure 17: Excellence Resorts online ad, August 2019
- Cruises
- Seabourn takes luxury to a new (lower) level
- Regent knows what to offer

Figure 18: Regent Seven Seas Cruises mailer, July 2019

Virtuoso

Figure 19: Wanderlist screenshot, March 2019

#### TREND TO WATCH: THE PREMIUM MEDIOCRE

- The "Premium Mediocre" and dilution of luxury
- What can this mean for luxury travel?

#### WHAT'S HAPPENING?

- · Airports are a focus for streamlining
- Luxury accommodations going from rococo to Thoreau
   Figure 20: Shishi-Iwa House guest room, Karuizawa, Japan
- Companies make luxury a red herring
- Consciousness making inroads among luxury providers

#### WHAT'S NEXT?

- Expedition cruises will define aquatic luxury
- The Second \$pace Ra¢e
- On-demand luxury, anywhere

#### THE CONSUMER - WHAT YOU NEED TO KNOW

- Millennials have the most luxury experience among the general population
- Luxury changes with wealth level
- · Dining and streamlining are important
- AHNW travelers aren't concerned with appearances
- · Service still stands as a luxury hallmark
- Wealth uses luxury to travel to, general travelers use it to escape from

## LUXURY TRAVEL AMONG THE GENERAL POPULATION

- Accommodations are the most accessible form of luxury
   Figure 21: Luxury travel experiences, May 2019
- Millennials leading the way on luxury travel
   Figure 22: Luxury travel experiences, by generation, May 2019

### What's included

**Executive Summary** 

Full Report PDF

Infographic Overview

Powerpoint Presentation

Interactive Databook

Previous editions

## Did you know?

This report is part of a series of reports, produced to provide you with a more holistic view of this market.

All Mintel 2020 reports contain specific COVID-19 related research and forecasts. The world's leading brands rely on Mintel reports for the most complete, objective and actionable market intelligence.

Visit	store.mintel.com
EMEA	+44 (0) 20 7606 4533
Brazil	0800 095 9094
Americas	+1 (312) 943 5250
China	+86 (21) 6032 7300
APAC	+61 (0) 2 8284 8100

## Report Price: £3695 | \$4995 | €4400

The above prices are correct at the time of publication, but are subject to change due to currency fluctuations.



## 18-34 year olds are a prime group to target

Figure 23: Luxury travel plans – CHAID – Tree output, May 2019

Figure 24: Luxury services paid for regularly, CHAID population vs general population, May 2019

#### LUXURY FLIGHT AND HOTEL PREFERENCES

Luxury travel is being carried by AHNWs

Figure 25: Luxury travel experiences by yell

Figure 25: Luxury travel experiences, by value of investable assets, May 2019

No strong consensus as to what luxury requires

Figure 26: AHNW opinions of must-have luxury amenities, May 2019

Luxury is moving toward efficiency

Figure 27: Opinion of must-have luxury amenities, by value of investable assets, May 2019

### **LUXURY TRAVEL ACTIVITIES**

Non-AHNW look to splurge on shopping

Figure 28: Must-have luxury trip activities, by value of investable assets, May 2019

You are what you eat

Figure 29: Must-have luxury trip activities – Fine dining, by value of investable assets, May 2019

· Luxury travelers value streamlining and immersion

Figure 30: Must-have luxury trip activities – Select items, by value of investable assets, May 2019

AHNW preferences are still meaningful for general travelers
 Figure 31: TURF Analysis – Must-have luxury trip activities, May

Unlike AHNWs, the general population values luxury on display

Figure 32: Must-have luxury trip activities, general population vs affluent/HNW, May 2019

Women have more discerning definitions

Figure 33: Must-have luxury trip activities, by gender, May 2019

Luxury expectations belie generational stereotypes

Figure 34: Must-have luxury trip activities, by generation, May 2019

## **LUXURY TRAVEL GOALS**

Exploration is a theme of luxury travel

### What's included

**Executive Summary** 

Full Report PDF

Infographic Overview

Powerpoint Presentation

Interactive Databook

Previous editions

## Did you know?

This report is part of a series of reports, produced to provide you with a more holistic view of this market.

All Mintel 2020 reports contain specific COVID-19 related research and forecasts. The world's leading brands rely on Mintel reports for the most complete, objective and actionable market intelligence.

	Visit	store.mintel.com
	EMEA	+44 (0) 20 7606 4533
	Brazil	0800 095 9094
	Americas	+1 (312) 943 5250
	China	+86 (21) 6032 7300
	APAC	+61 (0) 2 8284 8100

## Report Price: £3695 | \$4995 | €4400

The above prices are correct at the time of publication, but are subject to change due to currency fluctuations.



Figure 35: Top goals of a luxury trip, by value of investable assets, May 2019

Affluent care more about VIP treatment, HNW more about connections

Figure 36: Most important luxury travel goals, affluent vs HNW, May 2019

Differing generational goals create different opportunities
 Figure 37: Top goals of a luxury trip, by generation, May 2019

Parents have inclinations inward and outward
 Figure 38: Top goals of a luxury trip, by parental status, May
 2019

#### **LUXURY TRAVEL ATTRIBUTES**

AHNW luxury means being best among many, not excluding others

Figure 39: Qualities of a luxury travel experience, affluent/ HNW vs. all, May 2019

Wealth does not lead to extravagance

Figure 40: Qualities of a luxury travel experience, affluent vs HNW, May 2019

Luxury is individual, even among the general population
 Figure 41: Qualities of a luxury travel experience, May 2019

## **LUXURY TRAVEL ATTITUDES**

Attitudes toward luxury reflect changes in the market
 Figure 42: Attitudes toward luxury signalling, by value of investable assets, May 2019

Luxury don't impress HNW travelers much

Figure 43: Attitudes toward impressing others, by value of investable assets, May 2019

Service still stands as a luxury hallmark

Figure 44: Attitudes toward service, by value of investable assets, May 2019

Millennials are telling on themselves

Figure 45: Attitudes toward luxury travel – Select items, by generation, May 2019

Wellness is a healthier concern for the general population
 Figure 46: Attitudes toward wellness, by value of investable assets, May 2019

Disconnecting can be an escape

Figure 47: Attitudes toward disconnecting, by value of investable assets, May 2019

### What's included

**Executive Summary** 

Full Report PDF

Infographic Overview

Powerpoint Presentation

Interactive Databook

Previous editions

## Did you know?

This report is part of a series of reports, produced to provide you with a more holistic view of this market.

All Mintel 2020 reports contain specific COVID-19 related research and forecasts. The world's leading brands rely on Mintel reports for the most complete, objective and actionable market intelligence.

Visit	store.mintel.com
EMEA	+44 (0) 20 7606 4533
Brazil	0800 095 9094
Americas	+1 (312) 943 5250
China	+86 (21) 6032 7300
APAC	+61 (0) 2 8284 8100

## Report Price: £3695 | \$4995 | €4400





#### **APPENDIX – DATA SOURCES AND ABBREVIATIONS**

- Data sources
- Consumer survey data
- Consumer qualitative research
- Direct marketing creative
- Abbreviations and terms
- Abbreviations

## **APPENDIX – THE MARKET**

Figure 48: GDP change from previous period, Q1 2007-Q2 2019

Figure 49: Disposable Personal Income change from previous period, January 2007-June 2019

Figure 50: Consumer Sentiment Index, January 2007-July 2019

#### APPENDIX - THE CONSUMER

CHAID Analysis

Figure 51: Luxury travel plans – CHAID – Table output, May 2019

TURF Analysis

Figure 52: Table - TURF Analysis - Luxury activity perceptions, May 2019

## What's included

**Executive Summary** 

Full Report PDF

Infographic Overview

Powerpoint Presentation

Interactive Databook

Previous editions

# Did you know?

This report is part of a series of reports, produced to provide you with a more holistic view of this market.

All Mintel 2020 reports contain specific COVID-19 related research and forecasts. The world's leading brands rely on Mintel reports for the most complete, objective and actionable market intelligence.

Visit	store.mintel.com
EMEA	+44 (0) 20 7606 4533
Brazil	0800 095 9094
Americas	+1 (312) 943 5250
China	+86 (21) 6032 7300
APAC	+61 (0) 2 8284 8100



# **About Mintel**

Mintel is the **expert in what consumers want and why.** As the world's leading market intelligence agency, our analysis of consumers, markets, product innovation and competitive landscapes provides a unique perspective on global and local economies. Since 1972, our predictive analytics and expert recommendations have enabled our clients to make better business decisions faster

Our purpose is to help businesses and people grow. To find out how we do that, visit mintel.com.