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"Despite doubling from 2013-18, online grocery sales in the US remain a small proportion of total grocery sales and an even smaller proportion of total eCommerce."
– Diana Smith, Associate Director - Retail & Apparel

This report looks at the following areas:

Unlike other major product categories, adoption of online shopping in this sector has been slow, namely due to consumers' strong preference to shop in-store, coupled with concerns about food arriving fresh and undamaged upon delivery. Still, as with total eCommerce, online grocery ordering will increase, with younger generations leading the way.

- Grocery is the anomaly when it comes to eCommerce
- Online grocery shopping still seen as too risky
- Perishables least likely to be purchased online

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This report is part of a series of reports, produced to provide you with a more holistic view of this market



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Time and money savings drive consumers online

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