

Report Price: £2195.00 | \$2963.91 | €2470.25

The above prices are correct at the time of publication, but are subject to change due to currency fluctuations.



"Over the past five years pressure has been placed on the supermarket sector in the UK, with the rise of discounters, online and convenience stores taking away a traditional dependence on the larger store format. As such the traditional big four have had to readjust the formats of their larger stores, integrating new non-food and service-based innovations in an effort to drive patronage"

- Nick Carroll, Senior Retail Analyst

This report looks at the following areas:

- Concessionary partners: does the mini-mall future stack up?
- What Asda and Sainsbury's merger means for general merchandise

The supermarket sector has seen its share of all grocery retail sales decline from 60.5% in 2012 to 52.1% in 2017. Across the period we have also seen growth in the use of discounters, convenience stores and online, ultimately reducing the dependence on the larger store format.

As such the big four grocery multiples, at each of which supermarkets remain their dominant business, have looked to re-evaluate their larger format stores in the wake of falling demand. Expanding their own non-food offer has become a focus for some, with Sainsbury's acquiring Argos, whilst others have looked to give over excess space to others in the retail sector, as Tesco has done with Next for example. Alongside this there has also been a focus on improving in-store foodservice and integrating other new service propositions in an effort to drive patronage.

BUY THIS REPORT NOW

VISIT: store.mintel.com

CALL:EMEA
+44 (0) 20 7606 4533

Brazil 0800 095 9094

Americas +1 (312) 943 5250

+86 (21) 6032 7300

+61 (0) 2 8284 8100

EMAIL: reports@mintel.com

DID YOU KNOW?

This report is part of a series of reports, produced to provide you with a more holistic view of this market



Report Price: £2195.00 | \$2963.91 | €2470.25

The above prices are correct at the time of publication, but are subject to change due to currency fluctuations.

Table of Contents

Overview

What you need to know

Products covered in this Report

Executive Summary

The market

Real incomes have begun to grow once more in 2018

Figure 1: Real incomes: CPIH versus average weekly earnings (excluding bonuses), Jan 2015-Aug 2018

Supermarket sector continues to lose share

Figure 2: Estimated breakdown of sector sales, by channel, 2012-18

Thanks to Argos, Sainsbury's is the largest player in non-foods

Figure 3: Estimated total retail revenue of the big four, by food and non-food split, 2017/18

Companies and brands

Tesco sees growth return to its largest stores

Figure 4: Tesco, like-for-like performance (ex VAT, ex fuel) by format, 2016/17-2018/19

Sainsbury's aims to add a department store feel to its stores

Figure 5: Sainsbury's new beauty offering, October 2018

George: the jewel among the supermarket clothing brands

Figure 6: George within an Asda superstore, December 2017

Less need to redistribute space for Morrisons but Nutmeg is ripe for expansion

The consumer

Most combine a main shop with a top-up, and most spend the most in supermarkets

Figure 7: Household grocery buying behaviours, August/September 2015-18

More than four in five purchase non-foods in-store at supermarkets $% \left(1\right) =\left(1\right) \left(1\right)$

Figure 8: Non-food products purchased in-store and online in the past 12 months, August 2018

George the most purchased from supermarket clothing brand

Figure 9: Supermarket brand shopped with in-store or online in the past 12 months, by categories of clothing, August 2018

Three quarters have used a service in-store at supermarkets in the past year

Figure 10: Services used in supermarkets in the past year, August 2018 $\,$

Over half say they buy non-foods on impulse

Figure 11: Behaviours related to supermarkets and non-food purchasing, August 2018

Online has lessened the need to buy non-foods in-store for many

Figure 12: Attitudes towards non-foods and services in supermarkets, August 2018

What we think

Issues and Insights

Concessionary partners: does the mini-mall future stack up?

The facts

BUY THIS REPORT NOW

VISIT: store.mintel.com

CALL: EMEA +44 (0) 20 7606 4533 | Brazil 0800 095 9094 Americas +1 (312) 943 5250 | China +86 (21) 6032 7300



Report Price: £2195.00 | \$2963.91 | €2470.25

The above prices are correct at the time of publication, but are subject to change due to currency fluctuations.

The implications

What Asda and Sainsbury's merger means for general merchandise

The facts

The implications

The Market - What You Need to Know

Inflation soars in 2017 but has begun to ease, leading to growing real incomes

Confidence improving in 2018 but Brexit has the potential to dampen it

Supermarket sector continues to lose share

Thanks to Argos, Sainsbury's is the largest player in non-foods

Market Drivers

Inflation soars in 2017 but has begun to ease

Figure 13: Inflation: annual % change in core changes, 2015-Aug 2018

High inflation drops real incomes into decline in 2017, but 2018 has brought growth once more

Figure 14: Real incomes: CPIH versus average weekly earnings (excluding bonuses), Jan 2015-Aug 2018

Confidence improving in 2018, but Brexit doubts hit in August

Figure 15: Mintel's Financial Confidence Tracker, Jan 2016-Sep 2018

Retail sales maintain growth despite uncertainty in the market

Figure 16: Value food and non-food retail sales growth, non-seasonally adjusted, Jan 2017-Aug 2018

Online continues to grow its share of the market

Figure 17: Online retailing - Share of all retail sales on a monthly and annual basis, 2012-18

Market Size and Segmentation

Supermarket sector continues to lose share

Figure 18: Estimated breakdown of sector sales, by channel, 2012-18

The big four grocery multiples are growing once more

Figure 19: The Big Four: Total UK revenues (inc VAT), 2014/15-2017/18

Figure 20: Total estimated non-retail revenues of the big four, 2014/15-2017/18

Non-foods: Argos acquisition makes Sainsbury's the largest player

Figure 21: Estimated total retail revenue of the big four, by food and non-food split, 2017/18

Figure 22: Estimated breakdown of grocery multiples' non-food revenues, 2017/18

The Consumer - What You Need to Know

Most combine a main shop with a top-up, and majority spend the most in supermarkets

More than four in five purchase non-foods in-store at supermarkets

George the most purchased supermarket clothing brand

Three quarters have used a service in-store at supermarkets in the past year

Over half say they buy non-foods on impulse $% \left\{ \left\{ 1\right\} \right\} =\left\{ 1\right\}$

Online has reduced the need to buy non-foods in-store for many

How They Shop for Groceries

Most combine a main shop with a top-up ...

BUY THIS REPORT NOW VISIT: store.mintel.com

CALL: EMEA +44 (0) 20 7606 4533 | Brazil 0800 095 9094 Americas +1 (312) 943 5250 | China +86 (21) 6032 7300

APAC +61 (0) 2 8284 8100

EMAIL: reports@mintel.com



Report Price: £2195.00 | \$2963.91 | €2470.25

The above prices are correct at the time of publication, but are subject to change due to currency fluctuations.

Figure 23: Household grocery buying behaviours, August/September 2015-18

Growth in use of discounters and online has led to less reliance on supermarkets

Figure 24: Store format where the most is spent in a typical month, August 2018

Tesco is by far the most popular retailer

Figure 25: Retailers where households spend the most and where they also shop in a typical month, August 2018

Non-foods Purchased at Supermarkets

More than four in five purchased non-foods in-store at supermarkets

Figure 26: Non-foods purchased in-store or online in the past 12 months, August 2018

A third think supermarkets should carry a wider range of non-foods

Figure 27: Attitudes towards non-foods in supermarkets, August 2018

Most buy non-foods in-store at supermarkets

Figure 28: Non-food products purchased in-store and online in the past 12 months, August 2018

Younger shoppers more likely to buy non-foods via supermarkets, in-store or online

Figure 29: Any non-food purchasing in supermarkets in-store or online, by age, August 2018

Figure 30: In-store purchasing of non-foods, by age, August 2018

Figure 31: Online purchasing of non-foods, by age, August 2018

Morrisons shoppers most likely to buy in-store, but online is lagging

Figure 32: Total online and in-store purchasing, by retailer where the most is spent in a typical month, August 2018

Supermarket Clothing Brands

Womenswear most popular to purchase from the grocery multiples

Figure 33: Categories of clothing purchased from supermarket retailers in-store or online in the past year, August 2018

Supermarket clothing brands seen as good value, but not necessarily a footfall driver

Figure 34: Attitudes towards supermarket clothing brands, August 2018

George the most shopped from brand

Figure 35: Supermarket brand shopped with in-store or online in the past 12 months, by categories of clothing, August 2018

George performing well with young families

Figure 36: Supermarket brand shopped with in-store or online in the past 12 months, by categories of clothing and age, August 2018

Figure 37: Supermarket childrenswear purchasing, by parental status and age of children, August 2018

Services in Supermarkets

Three quarters have used an in-store service in the past year

Figure 38: Services used in supermarkets in the past year, August 2018

Repertoire of services used

Figure 39: Repertoire of services used in the past 12 months, August 2018

Families more dependent on supermarket services

Figure 40: Use of in-store services at supermarkets, by parental status, August 2018

Demand for supermarkets to increase their service offering

Figure 41: Attitudes towards expansion of services in-store, August 2018

Post Office most desired service



VISIT: store.mintel.com

CALL: EMEA +44 (0) 20 7606 4533 | Brazil 0800 095 9094 Americas +1 (312) 943 5250 | China +86 (21) 6032 7300



Report Price: £2195.00 | \$2963.91 | €2470.25

The above prices are correct at the time of publication, but are subject to change due to currency fluctuations.

Figure 42: Services consumers would like to see more of in supermarkets, August 2018

Non-food Purchasing Behaviours in Supermarkets

Supermarket visits are part of the routine for most

Figure 43: Behaviours related to supermarkets and non-food purchasing, August 2018

Younger consumers say they are more influenced by non-food range

Figure 44: 'Yes' responses to behaviours related to supermarkets and non-food purchasing, by age, August 2018

The Impact of Online on Supermarkets

The impact of online

Figure 45: Attitudes towards justification of supermarket visitation, August 2018

A majority say they have price-checked online whilst in-store

Figure 46: Behaviours related to supermarkets, non-food purchasing and online, August 2018

Younger consumers more likely to price-check in-store

Figure 47: 'Yes' responses to behaviours related to supermarkets, non-food purchasing and online, by age August 2018

Leading Retailers - What You Need to Know

Tesco ups its partnerships

George the jewel in the Asda crown

Nutmeg goes on an expansion drive

Argos makes Sainsbury's the largest non-food player

Innovation away from home

Tesco

The store estate

Figure 48: Tesco key financials, 2017/18

The return of the superstore?

Figure 49: Tesco, like-for-like performance (ex VAT, ex fuel) by format, 2016/17-2018/19

Partnering with potential rivals to drive patronage

Figure 50: Next in Tesco Extra, October 2018

The curious case of Tesco Direct

What we think

Asda

The store estate

Figure 51: Asda Living store, 2017

Figure 52: Asda key financials, 2017/18

A multi-channel, collection-driven offer

Figure 53: Asda Parcel tower Trafford Park, January 2018

George, the jewel in the non-food offering

Figure 54: George within an Asda superstore, December 2017

Figure 55: George Home range

Inviting others to the party

BUY THIS REPORT NOW VISIT: store.mintel.com

CALL: EMEA +44 (0) 20 7606 4533 | Brazil 0800 095 9094 Americas +1 (312) 943 5250 | China +86 (21) 6032 7300

APAC +61 (0) 2 8284 8100

EMAIL: reports@mintel.com



Report Price: £2195.00 | \$2963.91 | €2470.25

The above prices are correct at the time of publication, but are subject to change due to currency fluctuations.

Figure 56: Subway in Asda Supercentre, October 2018

What we think

Morrisons

The store estate

Figure 57: Morrisons key financials, 2017/18

Amazon: partner, or elephant in the room?

Figure 58: Amazon lockers at Morrisons, October 2018

Nutmeg: ripe for expansion

Figure 59: Nutmeg in-store at Morrisons, October 2018

Bringing the party

Figure 60: Morrisons Party shop, October 2018

A limited approach to partnerships

What we think

Sainsbury's

The store estate

Figure 61: Sainsbury's key financials, 2017/18

The integration of Argos

Figure 62: Argos concession within Sainsbury's, May 2017

Sainsbury's + Asda: what does it mean for non-foods?

Beauty getting the department store feel

Figure 63: Sainsbury's new beauty offering, October 2018
Figure 64: The Fragrance Shop in Sainsbury's, October 2018

Habitat lives on

Figure 65: Habitat store within Sainsbury's, May 2017

What we think

Innovation From Across the Globe

Expanding into new categories to find new business

In-store environments that differentiate from competitors

Innovative instore food & drink services

Supermarket pop-up concepts

Advertising and Marketing Activity

Leading supermarkets' food and non-food advertising

Total advertising spend down for the third consecutive year in 2017

Figure 66: Combined recorded above-the-line, online display and direct mail total advertising expenditure by Asda Stores, Sainsbury's Supermarkets, Tesco, Wm Morrison Supermarkets and Waitrose, 2013-17

$Food \ and \ drink \ advertising \ expenditure \ bigger \ than \ non-food \ advertising \ spend$

Figure 67: Combined recorded above-the-line, online display and direct mail total advertising expenditure by Asda Stores, Sainsbury's Supermarkets, Tesco, Wm Morrison Supermarkets and Waitrose, split by food and drink advertising and non-food advertising, 2013-17

Tesco food & drink advertising vs non-food advertising

Figure 68: Recorded above-the-line, online display and direct mail total advertising expenditure by Tesco, split by food & drink advertising and non-food advertising, 2013-17

BUY THIS
REPORT NOW

VISIT: store.mintel.com

CALL: EMEA +44 (0) 20 7606 4533 | Brazil 0800 095 9094 Americas +1 (312) 943 5250 | China +86 (21) 6032 7300



Report Price: £2195.00 | \$2963.91 | €2470.25

The above prices are correct at the time of publication, but are subject to change due to currency fluctuations.

Asda food & drink advertising vs non-food advertising

Figure 69: Recorded above-the-line, online display and direct mail total advertising expenditure by Asda Stores, split by food & drink advertising and non-food advertising, 2013-17

Sainsbury's food & drink advertising vs non-food advertising

Figure 70: Recorded above-the-line, online display and direct mail total advertising expenditure by Sainsburys Supermarkets, split by food & drink advertising and non-food advertising, 2013-17

Wm Morrisons food & drink advertising vs non-food advertising

Figure 71: Recorded above-the-line, online display and direct mail total advertising expenditure by Wm Morrison Supermarkets, split by food & drink advertising and non-food advertising, 2013-17

Waitrose food & drink advertising vs non-food advertising

Figure 72: Recorded above-the-line, online display and direct mail total advertising expenditure by Waitrose, split by food & drink advertising and non-food advertising, 2013-17

Non-food advertising as a percentage of total advertising expenditure

Figure 73: Recorded above-the-line, online display and direct mail total advertising expenditure by Asda Stores, Sainsbury's Supermarkets, Tesco, Wm Morrison Supermarkets and Waitrose, Non-food advertising as percentage of total advertising, 2013-17

Selected non-food category advertising spend in 2017

Figure 74: Combined recorded above-the-line, online display and direct mail total advertising expenditure by Asda Stores, Sainsbury's Supermarkets, Tesco, Wm Morrison Supermarkets and Waitrose, by selected non-food product category, 2017

Nielsen Ad Intel coverage

Appendix - Data Sources, Abbreviations and Supporting Information

Data sources

Consumer research methodology

Abbreviations