

Report Price: £995.00 | \$1321.06 | €1134.00

The above prices are correct at the time of publication, but are subject to change due to currency fluctuations.



"The introduction of Amazon Fresh in May 2017 has been a shot in the arm for online grocery retailing in Germany with a number of the leading supermarkets launching or expanding their e-commerce offering. German consumers will quickly adapt to a new way of grocery shopping and this should lead to significant growth in the online channel in the years ahead."

### - Thomas Slide, Retail Analyst

This report looks at the following areas:

- Who shops for groceries
- Shopping for groceries in-store vs online
- Grocery retailers used
- Factors that could be improved at grocery retailers.

## BUY THIS REPORT NOW

VISIT: store.mintel.com

**CALL:** EMEA +44 (0) 20 7606 4533

> Brazil 0800 095 9094

Americas +1 (312) 943 5250

China +86 (21) 6032 7300

<sub>АРАС</sub> +61 (0) 2 8284 8100

**EMAIL:** reports@mintel.com

**DID YOU KNOW?** 

This report is part of a series of reports, produced to provide you with a more holistic view of this market



Report Price: £995.00 | \$1321.06 | €1134.00

The above prices are correct at the time of publication, but are subject to change due to currency fluctuations.

### **Table of Contents**

#### Overview

What you need to know

#### Areas covered in this report

#### Executive Summary

#### The market

#### Consumer spending

Figure 1: Germany: consumer spending on food, drink and tobacco (incl. VAT), annual % change, 2012-17

#### Inflation

Figure 2: Germany: consumer prices\* of food and drink, annual % change, April 2016-September 2017

#### Channels of distribution

Figure 3: Germany: estimated distribution of spending on food, drink and tobacco, 2016

#### Sector size and forecast

Leading players

#### Key metrics

#### Market shares

Figure 4: Germany: leading grocers' shares of all food retailers' sales, 2016

#### Online

Figure 5: Germany: how they shop for groceries, by parental status, September 2017

#### The consumer

#### Who shops for groceries

Figure 6: Germany: responsibility for grocery shopping, September 2017

#### How they shop for groceries

Figure 7: Germany: how they shop for groceries, September 2017

#### Where they shop for groceries

Figure 8: Germany: grocery retailers where the most money is spent, September 2017

#### Factors to improve at grocery retailers

Figure 9: Germany: factors to improve at grocery retailers, September 2017

#### What we think

#### **Issues and Insights**

#### The allure of online grocery shopping for families

The facts

The implications

Good things come to those who don't make consumers wait

The facts

The implications

#### The Market – What You Need to Know

# BUY THIS REPORT NOW



re correct at the time of publication, but are subj change due to currency fluctua
16
016-September 2017
, 2016

Shopping online for food

Figure 20: Germany: percentage of all individuals purchasing online in the past 12 months, 2012-16

Edeka launches same-day delivery via acquired platform

# BUY THIS REPORT NOW



Report Price: £995.00   \$	1321.06   €1134.00
----------------------------	--------------------

The above prices are correct at the time of publication, but are subject to change due to currency fluctuations.

Rewe growing its online sales

Amazon Fresh finally lands in Germany

Kaufland delays expected expansion

#### The Consumer – What You Need to Know

Women increasingly sharing responsibility

Store-based shopping continues to dominate

Lidl marginally ahead in a fragmented market

Checkout waiting times prove a bugbear to consumers

#### **Who Shops for Groceries**

#### Majority of consumers take full responsibility for grocery shopping

Figure 21: Germany: responsibility for grocery shopping, September 2017

#### Women increasingly sharing responsibility for shopping

Figure 22: Germany: who shops for groceries, by gender, September 2017

#### **How They Shop for Groceries**

#### Store-based shopping dominates

Figure 23: Germany: how they shop for groceries, September 2017

#### Online penetration higher among men

Figure 24: Germany: how they shop for groceries, by gender, September 2017

#### Parents most likely to shop online

Figure 25: Germany: how they shop for groceries, by parental status, September 2017

#### Online grocery shopping appeals to the most affluent

Figure 26: Germany: proportion doing any of their grocery shopping online (net), by household income, September 2017

#### Where They Shop for Groceries

#### Lidl marginally ahead in a fragmented market

Figure 27: Germany: grocery retailers where the most money is spent, September 2017

#### Parents go to Kaufland

Figure 28: Germany: grocery retailer where the most money is spent, by parental status, September 2017

#### Lidl more popular with younger consumers than Aldi

Figure 29: Germany: grocery retailer where the most money is spent, by age, September 2017

#### Aldi proves more popular as a secondary shopping location

Figure 30: Germany: grocery retailers used for top up shopping, September 2017

#### German consumers like to shop around

Figure 31: Germany: repertoire of grocery retailers used for top up shopping in a typical month, September 2017

#### **Factors to Improve at Grocery Retailers**

#### Checkout waiting times a bugbear for German consumers

Figure 32: Germany: factors to improve at grocery retailers, September 2017

#### Lidl shoppers would like to see a loyalty scheme introduced

Figure 33: Germany: factors to improve at grocery retailers, relative importance compared to the average, Lidl, September 2017

# BUY THIS REPORT NOW



### Report Price: £995.00 | \$1321.06 | €1134.00

The above prices are correct at the time of publication, but are subject to change due to currency fluctuations.

Aldi shoppers want more information and faster checkout service

Figure 34: Germany: factors to improve at grocery retailers, relative importance compared to the average, Aldi, September 2017

#### Edeka shoppers want better stock availability

Figure 35: Germany: factors to improve at grocery retailers, relative importance compared to the average, Edeka, September 2017

#### Rewe shoppers want more organic products

Figure 36: Germany: factors to improve at grocery retailers, relative importance compared to the average, Rewe, September 2017

#### Kaufland shoppers want better navigation

Figure 37: Germany: factors to improve at grocery retailers, relative importance compared to the average, Kaufland, September 2017

#### Appendix – Data Sources, Abbreviations and Supporting Information

#### Abbreviations

Data sources

STATISTISCHES BUNDESAMT - Wiesbaden

EUROSTAT - Luxembourg

BeVH - Berlin

#### Aldi

What we think The key markets Germany UK US Australia Further expansion Company background Company performance Figure 38: Aldi: estimated group sales performance, 2012-16 Figure 39: Aldi: number of outlets, 2012-16

### Retail offering

#### Edeka Group

#### What we think

Same-day grocery delivery service

New convenience store concept

Convenient grocery delivery fulfilment option

Edeka expanding into the drugstore market

Netto Marken-Discount responding to consumers' food provenance concerns

#### Company background

#### Company performance

Figure 40: Edeka Group: food retail sales performance, 2012-16

Figure 41: Edeka Group: food retail outlet data, 2012-16

# BUY THIS REPORT NOW



Report Price: £995.00 | \$1321.06 | €1134.00

The above prices are correct at the time of publication, but are subject to change due to currency fluctuations.

Retail offering
Real
What we think
New Markthalle Krefeld store concept success
New buying alliance will bring extended product range and lower prices
Integration of Hitmeister expands online product offering
Preparing to roll out a nationwide grocery home delivery service
Considering roll-out of click-and-collect across its entire store network
Voice-controlled shopping
Company background
Company performance Figure 42: Real: group financial performance, 2012/13-2016/17
Figure 43: Real: outlet data, 2012/13-2016/17

#### Retail offering

#### Rewe

What we think Clearer strategy emerges for international operations Exploiting convenience Going local The natural way Online plans What next? Company background Company performance Figure 44: Rewe: group\* financial performance, 2012-16

### Figure 45: Rewe: outlet data, 2012-16

#### Retail offering

#### Schwarz Group (Lidl)

What we think

Lidl lands in the US

Further expansion

Lidl goes on the attack in Germany

Further gains in the UK

### Embracing technology

#### Lidl bets big on clothing

Figure 46: Esmara by Heidi Klum at Lidl UK, September 2017

Online operations at early stages of development

Company background

# BUY THIS REPORT NOW



### Report Price: £995.00 | \$1321.06 | €1134.00

The above prices are correct at the time of publication, but are subject to change due to currency fluctuations.

Company performance

Figure 47: Schwarz Group: group sales performance, 2012/13-2016/17

Figure 48: Schwarz Group: outlet data, 2012/13-2016/17

#### Retail offering

#### **Spar International**

What we think

Capitalising on smaller, more frequent food shopping

Modernisation of larger stores

New health store concept to meet the demands of health-conscious consumers

E-commerce solutions to make shopping as convenient as possible

Food waste scheme prompts positive response

#### Company background

#### Company performance

Figure 49: Spar International: Western Europe and Central & Eastern Europe retail sales, by country, 2012-16

Figure 50: Spar International: Western Europe and Central & Eastern Europe outlets, 2012-16

Figure 51: Spar International: Western Europe and Central & Eastern Europe retail sales area, 2012-16

Figure 52: Spar International: Western Europe and Central & Eastern Europe sales per sq m, by country, 2012-16

Retail offering

# BUY THIS REPORT NOW