

Report Price: £3081.32 | \$3990.00 | €3661.84

The above prices are correct at the time of publication, but are subject to change due to currency fluctuations.



"Even though the laundry and fabric care market in China has been saturated with steady demand, brands are investing in new product development to keep consumers engaged and trading up to products with additional functions and concentrated liquid detergents. However, fabric conditioners and softeners are still struggling to thrive in China."

- Alice Li, Research Analyst

# This report looks at the following areas:

- Expect a market segmented by functions
- Engage young consumers from the off
- Different usage barriers to conquer for fabric conditioner/softener

With laundry and fabric care in China a saturated and fiercely competitive category, the future growth of the market lies in product premiumisation, driven by consumers' need to upgrade to products with additional benefits and the trend towards concentrated liquid detergents.

Consumers show relatively positive attitudes towards laundry. For example, they are more function-driven when shopping online and show great interest in some advanced benefits of laundry products, and many regard doing the laundry as a way to improve life quality, which all have a positive impact on market development. However, unlike laundry detergents, fabric conditioner/softener and laundry aids are struggling to thrive in China, since the usage barriers are various and make it challenging for brands to broaden usage.

# BUY THIS REPORT NOW

**VISIT:** store.mintel.com

**CALL:**EMEA
+44 (0) 20 7606 4533

Brazil 0800 095 9094

Americas +1 (312) 943 5250

+86 (21) 6032 7300

APAC +61 (0) 2 8284 8100

**EMAIL:** reports@mintel.com

**DID YOU KNOW?** 

This report is part of a series of reports, produced to provide you with a more holistic view of this market



Report Price: £3081.32 | \$3990.00 | €3661.84

The above prices are correct at the time of publication, but are subject to change due to currency fluctuations.

#### **Table of Contents**

#### Overview

What you need to know

Covered in this report

Sub-group definitions

#### **Executive Summary**

#### The market

Figure 1: Best- and worst-case forecast of retail value sales of laundry and fabric care products, China, 2012-22

#### Companies and brands

Figure 2: Market share of leading companies in laundry and fabric care market, China, 2015 and 2016

#### The consumer

#### One third of consumers are Practical Users, as the biggest segment

Figure 3: Consumer segmentation based on their attitudes towards laundry, April 2017

#### Capsule/pod format lacks enough momentum to compete with other products

Figure 4: Laundry and fabric care products used in the last six months, April 2017

#### Usage barriers vary with consumers' demographic features

Figure 5: Reasons for not using fabric conditioner/softener, April 2017

## Consumers are function-driven when shopping online

Figure 6: Most used product search methods for online shopping, April 2017

# Practical functions are more appealing to consumers

Figure 7: Interested product attributes, April 2017

# Safety claims and ingredients are important to express product mildness

Figure 8: Mild product features, April 2017

#### What we think

# **Issues and Insights**

### Expect a market segmented by functions

The facts

# The implications

Figure 9: Omo's new product ranges, China, 2017

# Engage young consumers from the off

The facts

#### The implications

Figure 10: Example of Purex power shot detergent, Canada, 2015

# Different usage barriers to conquer for fabric conditioner/softener

The facts

# The implications

Figure 11: Examples of Downy's campaign, US, 2016

BUY THIS REPORT NOW VISIT: store.mintel.com

**CALL:** EMEA +44 (0) 20 7606 4533 | Brazil 0800 095 9094 Americas +1 (312) 943 5250 | China +86 (21) 6032 7300

APAC +61 (0) 2 8284 8100

**EMAIL:** reports@mintel.com



Report Price: £3081.32 | \$3990.00 | €3661.84

The above prices are correct at the time of publication, but are subject to change due to currency fluctuations.

#### The Market - What You Need to Know

Flat growth will continue

Premiumisation as the major market driver

Shifting from powder to liquid detergents

#### **Market Size and Forecast**

#### Growth slows down and remains flat since 2015

Figure 12: Market value and annual growth rate of laundry and fabric care market, China, 2013-17 (est)

# Future growth depends on premiumisation

Figure 13: Best- and worst-case forecast of retail value sales of laundry and fabric care products, China, 2012-22

#### **Market Factors**

Increasing number of households drives consumption

Consumers expect laundry detergents to have additional functions

Opportunities for concentrated liquid laundry detergents

Hard to broaden the usage of fabric conditioner/softener

## **Market Segmentation**

#### The shift towards liquid continues for laundry detergents

Figure 14: Segment value share of laundry detergents, 2012-17 (est)

# Conditioners/softeners and laundry aids haven't picked up

Figure 15: Market value of laundry and fabric care market, by segment, China, 2015-17 (est)

# **Key Players - What You Need to Know**

Liby and Nice further consolidated their leading positions

Active new product development in this category

# **Market Share**

# Liby and Nice increase leads over P&G and Unilever

Figure 16: Market share of leading companies in laundry and fabric care market, China, 2015 and 2016

Blue moon saw further decline in market share

Rising players are worthy of attention

# **Competitive Strategies**

## Continuous product innovations stimulate consumers

#### Resonate with the younger generation

Figure 17: Omo's 'Live fully with Omo' campaign, China, 2017

Figure 18: Example of Blue moon's campaign targeting college students, China, 2017

## Introduce premium products through e-commerce

#### Sunshine is the new popular scent

Figure 19: Examples of sunshine scented laundry products, China, 2015-17

#### Who's Innovating?

More diversified formats, but liquid is still the mainstream

BUY THIS REPORT NOW VISIT: store.mintel.com

**CALL:** EMEA +44 (0) 20 7606 4533 | Brazil 0800 095 9094 Americas +1 (312) 943 5250 | China +86 (21) 6032 7300

APAC +61 (0) 2 8284 8100 | **EMAIL:** reports@mintel.com



Report Price: £3081.32 | \$3990.00 | €3661.84

The above prices are correct at the time of publication, but are subject to change due to currency fluctuations.

Figure 20: Share of new launches of automatic detergents, by format type, China, 2015-16

#### Lavender scent by far the most popular

Figure 21: Top floral fragrances of new laundry and fabric care product launches, China, 2015-16

#### No additives claims are on the rise

Figure 22: Top claims of new laundry and fabric care product launches, China, 2015-16

#### Innovative products

#### Scents specially designed for men

Figure 23: Example of laundry and fabric care product with scent specially designed for men, Poland, 2016

#### Innovative scented products

Figure 24: Examples of laundry products with location-themed fragrance

Figure 25: Examples of laundry products with long-lasting fragrance

#### Hypoallergenic fabric care

Figure 26: Examples of hypoallergenic laundry and fabric care products, South Korea and South Africa, 2016 and 2017

#### Charcoal odour control in fabric care

Figure 27: Example of charcoal laundry and fabric care product, Singapore, 2017

#### Pollution-proof fabric care

Figure 28: Example of pollution-proof fabric care product, South Korea, 2016

#### For specialised fabrics and garments

Figure 29: Examples of laundry and fabric care products for specialised fabrics and garments, Indonesia, India and UK, 2016

# The Consumer - What You Need to Know

Practical Users and Unsatisfied Users contribute to over half of consumers

Liquid detergent achieved the highest penetration

40% of non-users not familiar with the benefits of fabric conditioner

Filtering by product function most frequent when shopping online

High demand for colour protection, deodorisation and anti-bacterial

'Doesn't cause skin irritation' is easily associated with product mildness

# **Attitudes towards Laundry**

#### Four types of consumers

Figure 30: Consumer segmentation based on their attitudes towards laundry, April 2017

#### Practical Users value practical results

Unsatisfied Users raise red flags

Laundry could be a highlight in Experience Hunters' lives

# The Unconcerned just want to get it done

Figure 31: Attitudes towards laundry (% of strongly agree), by consumer segmentation, April 2017

#### **Product Usage**

# Liquid remains the most popular format of detergent

Figure 32: Laundry and fabric care products used in the last six months, April 2017

Capsule/pod hasn't achieved widespread usage



VISIT: store.mintel.com

**CALL:** EMEA +44 (0) 20 7606 4533 | Brazil 0800 095 9094 Americas +1 (312) 943 5250 | China +86 (21) 6032 7300

APAC +61 (0) 2 8284 8100 | **EMAIL:** reports@mintel.com



Report Price: £3081.32 | \$3990.00 | €3661.84

The above prices are correct at the time of publication, but are subject to change due to currency fluctuations.

# Males become more sophisticated after age 25

Figure 33: Fabric care products used in the last six months, by gender and age, April 2017

#### Fabric conditioner/softener brands need to pay attention to Unsatisfied Users

Figure 34: Laundry and fabric care products used in the last six months, by consumer segmentation, April 2017

#### **Barriers of Using Fabric Conditioner/softener**

#### Males are novices, while females are looking for convenience

Figure 35: Reasons for not using fabric conditioner/softener, by gender, April 2017

#### High earners are doubters

Figure 36: Reasons for not using fabric conditioner/softener, by monthly household income, April 2017

#### Consumers in their 30s use 2-in-1 products as an alternative

Figure 37: Reasons for not using fabric conditioner/softener, by age, April 2017

#### **Product Search Methods for Online Shopping**

#### Based on product features rather than price

Figure 38: Most used product search methods for online shopping, April 2017

#### Consumers tend to sort by sales volume rather than reviews

Young and single consumers look directly for brand

#### Consumers from different regions have different behaviours

Figure 39: Most used product search methods for online shopping, by region, April 2017

# **Interested Product Attributes**

# Colour protection is the most sought-after benefit

Figure 40: Interested product attributes, April 2017

# High earners have greater need for deodorisation

Figure 41: Interested product attributes, by monthly household income, April 2017

# Some product features have regional appeal

# Practical Users and Experience Hunters more curious about new product features

Figure 42: Interested product attributes, by consumer segmentation, April 2017

# **Mild Product Features**

#### Safety claims most helpful for building associations with mildness

Figure 43: Mild product features, April 2017

Made from vs free from

Enzymes/bicarb haven't got wide acceptance

Scent plays an important role

Concentrated liquid and low foaming preferred over dilute liquid

# **Meet the Mintropolitans**

#### Mintropolitans pay more attention to product functions

Figure 44: Most used product search methods for online shopping, by consumer classification, April 2017

#### Mintropolitans need more efficient laundry solutions

Figure 45: Attitudes towards laundry (% of strongly agree), by consumer classification, April 2017

BUY THIS REPORT NOW VISIT: store.mintel.com

**CALL:** EMEA +44 (0) 20 7606 4533 | Brazil 0800 095 9094 Americas +1 (312) 943 5250 | China +86 (21) 6032 7300

APAC +61 (0) 2 8284 8100

EMAIL: reports@mintel.com



Report Price: £3081.32 | \$3990.00 | €3661.84

The above prices are correct at the time of publication, but are subject to change due to currency fluctuations.

# **Appendix - Market Size and Forecast**

Figure 46: Market value of laundry and fabric care market, China, 2012-22

# **Appendix - Market Segmentation**

Figure 47: Best- and worst-case forecast of retail value sales of laundry detergents, China, 2012-22

Figure 48: Best- and worst-case forecast of retail value sales of fabric conditioners & softeners, China, 2012-22

Figure 49: Best- and worst-case forecast of retail value sales of laundry aids, China, 2012-22

## Appendix - Methodology

Methodology

Fan chart forecast

APAC +61 (0) 2 8284 8100 | **EMAIL:** reports@mintel.com