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"Spending on electricals in France has been in decline for the last five years, but the three largest specialist retail groups have been growing strongly. The market has been transformed by online shopping, but the store-based specialists have generally kept up with the pure-players."
– Natalie Macmillan, Senior European Retail Analyst

This report looks at the following areas:

- Which electricals products had been purchased over the last year
- How consumers are shopping: in-store or online
- Which retailers had been used for electricals shopping
- Reasons for shopping online or in-store.

Specialist French electricals retailers have been performing well, growing ahead of market spending over the last few years, despite stagnant or falling prices on electrical items, particularly in the main growth area, telecoms. The specialists are strong in the country, capturing 60% of all market spending on electricals. Other significant channels are the grocers and online, both specialists and generalists. E-commerce has transformed the sector, but the store-based retailers have managed to keep up, with Fnac in particular being a digital innovator. The threat from Amazon looms large, however, and in a defensive move, Darty has been acquired by Fnac, changing the structure and dynamics of the sector. The key for all electricals retailers is the successful integration of an omnichannel offer, incorporating the best of retailing in-store and online.

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DID YOU KNOW?

This report is part of a series of reports, produced to provide you with a more holistic view of this market



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...and online presence

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