

Report Price: £995.00 | \$1611.35 | €1263.96

The above prices are correct at the time of publication, but are subject to change due to currency fluctuations.



"Software is undergoing two huge shifts. The first is affecting the delivery model, with the cloud increasingly dominating software delivery. Licensed SaaS continues to replace purchased software, which is not only fundamentally changing the finance model for the software industry, but also increasing software's capabilities."

— Terry Leggett, Senior B2B Analyst

## This report looks at the following areas:

- How will the market develop over the next five years?
- What will be the key market drivers?
- What industries offer the best prospects?
- · Will software as a service continue to impact the total market?
- Which products will benefit most from end-use market trends?

The second trend is also adding to the functional capabilities of software, but is more focused on the industry, with a fundamental shift in companies' target markets. Firms that have traditionally targeted the largest enterprises are expanding marketing to address medium-sized companies. At the same time, companies that traditionally served the SME market have added more functionality the to retain SMEs as they grow, without requiring them to change the software used.

# BUY THIS REPORT NOW

VISIT: store.mintel.com

CALL: EMEA +44 (0) 20 7606 4533

> Brazil 0800 095 9094

Americas +1 (312) 943 5250

+86 (21) 6032 7300

+61 (0) 2 8284 8100

EMAIL: reports@mintel.com

DID YOU KNOW?

This report is part of a series of reports, produced to provide you with a more holistic view of this market



Report Price: £995.00 | \$1611.35 | €1263.96

The above prices are correct at the time of publication, but are subject to change due to currency fluctuations.

### **Table of Contents**

#### **Executive Summary**

#### The market

Figure 1: Development of the UK market for software, 2011-15 actual and 2016-20 forecast

Figure 2: Segmentation of the UK market for software, 2015

Figure 3: Segmentation of the UK market for enterprise software, 2015

Figure 4: Segmentation of the UK market for software, by industry application, 2015

### Market factors

#### The two major driving forces for software sales are:

Figure 5: Development of enterprise software sales and total asset investment, 2011-15

Figure 6: Development of software sales compared with the SITS market, 2011-15

#### Companies

Figure 7: Changes in the structure of the software sector, 2011-15

### What we think

### Key Issues

What is the biggest change in the software industry?

Is the cloud not the most fundamental change?

Why is the software industry so acquisitive?

So what are the big trends in software itself?

### Introduction

Definitions

Methodology

Abbreviations

Market positioning and issues in the market

### **UK Economy**

### Overview

Figure 8: UK GDP quarterly development, 2003-15

Figure 9: UK GDP in economic downturns and recoveries since 1979

### Inflation

Interest rates

House prices

Consumer spending

### Manufacturing

Figure 10: UK output, by industry, 2008-15

## Business investment

Figure 11: UK GFCF 2003-15

### Imports



APAC +61 (0) 2 8284 8100



Report Price: £995.00 | \$1611.35 | €1263.96

The above prices are correct at the time of publication, but are subject to change due to currency fluctuations.

### Exports

#### Market Factors

#### Agriculture, forestry and fishing

- Figure 12: Total asset purchases by the agriculture, forestry and fishing sector, 2011-15
- Figure 13: Segmentation of asset purchases by the agriculture, forestry and fishing sector, 2014

### Mining and quarrying

- Figure 14: Total asset purchases by the mining and quarrying sector, 2011-15
- Figure 15: Segmentation of asset purchases by the mining and quarrying sector, 2014

#### Manufacturing

- Figure 16: Total asset purchases by the manufacturing sector, 2011-15
- Figure 17: Segmentation of asset purchases by the manufacturing sector, 2014

#### Electricity and gas

Figure 18: Total asset purchases by the electricity and gas sector, 2011-15

#### Water supply; sewerage, waste management and remediation activities

- Figure 19: Total asset purchases by the water and waste sector, 2011-15
- Figure 20: Segmentation of asset purchases by the water and waste sector, 2014

#### Construction

Figure 21: Total asset purchases by the construction sector, 2011-15

### Wholesale and retail

- Figure 22: Total asset purchases by the wholesale and retail sector, 2011-15
- Figure 23: Segmentation of asset purchases by the wholesale and retail sector, 2014

## Transportation and storage

- Figure 24: Total asset purchases by the transportation and storage sector, 2011-15
- Figure 25: Segmentation of asset purchases by the transportation and storage sector, 2014

### Accommodation and food services

- Figure 26: Total asset purchases by the accommodation and food service sector, 2011-15
- Figure 27: Segmentation of asset purchases by the accommodation and food service sector, 2014

### Information and communications

- Figure 28: Total asset purchases by the information and communications sector, 2011-15
- Figure 29: Segmentation of asset purchases by the information and communications sector, 2014

### Insurance and finance

- Figure 30: Total asset purchases by the insurance and finance sector, 2011-15
- Figure 31: Segmentation of asset purchases by the insurance and finance sector, 2014

### Real estate

Figure 32: Total asset purchases by the real estate sector, 2011-15

### Professional services

- Figure 33: Total asset purchases by the professional services sector, 2011-15
- Figure 34: Segmentation of asset purchases by the professional services sector, 2014

## Administrative and support services



VISIT: store.mintel.com

CALL: EMEA +44 (0) 20 7606 4533 | Brazil 0800 095 9094

APAC +61 (0) 2 8284 8100 EMAIL: reports@mintel.com



Report Price: £995.00 | \$1611.35 | €1263.96

The above prices are correct at the time of publication, but are subject to change due to currency fluctuations.

Figure 35: Total asset purchases by the administrative and support services sector, 2011-15

Figure 36: Segmentation of asset purchases by the administrative and support services sector, 2014

#### Public administration

Figure 37: Total asset purchases by the public administration sector, 2011-15

#### Education

Figure 38: Total asset purchases by the education sector, 2011-15

#### Health

Figure 39: Total asset purchases by the health sector, 2011-15

Figure 40: Segmentation of asset purchases by the administrative and support services sector, 2014

#### Arts, entertainment and recreation

Figure 41: Total asset purchases by the arts, entertainment and recreation sector, 2011-15

Figure 42: Segmentation of asset purchases by the arts, entertainment and recreation sector, 2014

### Other service activities

Figure 43: Total asset purchases by the other services sector, 2011-15

Figure 44: Segmentation of asset purchases by the other services sector, 2014

#### Residential usage

Figure 45: Sales of desktop/laptop and tablet computers, 2011-15

### Market Size and Trends

### Key points

### Market size

Figure 46: UK market for software, 2011-15

Figure 47: UK SITS market, 2011-15

Figure 48: UK software role with the SITS market, 2011-15

### Market trends

Figure 49: Segmentation of the UK market for software by industry, 2015

### Agriculture

Figure 50: UK market for software for the agricultural sector, 2011-15

### Mining

Figure 51: UK market for software for the mining sector, 2011-15

## Manufacturing

Figure 52: UK market for software for the manufacturing sector, 2011-15

## Electricity and gas

Figure 53: UK market for software for the gas and electricity sector, 2011-15

### Water

Figure 54: UK market for software for the water sector, 2011-15

### Construction

Figure 55: UK market for software for the construction sector, 2011-15

### Retail

Figure 56: UK market for software for the retail sector, 2011-15



VISIT: store.mintel.com

CALL: EMEA +44 (0) 20 7606 4533 | Brazil 0800 095 9094

APAC +61 (0) 2 8284 8100



Report Price: £995.00 | \$1611.35 | €1263.96

The above prices are correct at the time of publication, but are subject to change due to currency fluctuations.

#### Transport

Figure 57: UK market for software for the transport sector, 2011-15

#### Hotels and restaurants

Figure 58: UK market for software for the hotels and restaurants sector, 2011-15

### Information and communications

Figure 59: UK market for software for the information and communications sector, 2011-15

#### Insurance and finance

Figure 60: UK market for software for the insurance and finance sector, 2011-15

#### Real estate

Figure 61: UK market for software for the real estate sector, 2011-15

#### Professions

Figure 62: UK market for software for the professions sector, 2011-15

#### Administration

Figure 63: UK market for software for the administration sector, 2011-15

#### Public administration

Figure 64: UK market for software for the public administration sector, 2011-15

#### Education

Figure 65: UK market for software for the education sector, 2011-15

### Health

Figure 66: UK market for software for the health sector, 2011-15

## Arts and entertainment

Figure 67: UK market for software for the arts and entertainment sector, 2010-14

### Other services

Figure 68: UK market for software for the other services sector, 2011-15

### Household

Figure 69: UK market for software for the household sector, 2011-15

### Market Segmentation

### Key points

### Market segmentation

Figure 70: Segmentation of UK market for software, 2015

Figure 71: Segmentation of UK enterprise application software market, 2015

ERP

### Office suites

## Business intelligence

CRM

Figure 72: Segmentation of UK CRM software market, 2015

SCM

PPM

ECM

VISIT: store.mintel.com

CALL: EMEA +44 (0) 20 7606 4533 | Brazil 0800 095 9094

EMAIL: reports@mintel.com



Report Price: £995.00 | \$1611.35 | €1263.96 The above prices are correct at the time of publication, but are subject to change due to currency fluctuations.

DCC

Web conferencing

#### Market Trends

Key points

Clouds ahead rather than a head in the cloud

Enterprise software changing to subscription pricing

Out of the office

Open source

Security

It all about function

### Industry Structure

### Key points

### Industry development

- Figure 73: Analysis of the changes in the structure of the other software publishing industry, (excluding computer games), 2011-15
- Figure 74: Analysis of the changes in the structure of the business and domestic software publishing industry, 2011-15
- Figure 75: Analysis of the changes in the structure of the computer consultancy industry, 2011-15

### Structure by employment

- Figure 76: Analysis of the employment structure of the other software publishing industry (excluding computer games), 2014-15
- Figure 77: Analysis of the employment structure of the business and domestic software industry, 2014-15
- Figure 78: Analysis of the employment structure of the computer consultancy industry, 2014-15

### Structure by turnover

- Figure 79: Analysis of the financial structure of the other software publishing sector (excluding computer games), 2014-15
- Figure 80: Analysis of the financial structure of the business and domestic software sector, 2014-15
- Figure 81: Analysis of the financial structure of the computer consultancy services sector, 2014-145

## Company profiles

### Adobe Systems Incorporated

Figure 82: Financial analysis of Adobe Systems Europe, 2010-14

## Company strategy

### **CA Technologies**

### Company strategy

Corel

### Company strategy

Fiserv

Figure 83: Financial analysis of Fiserv (Europe), 2010-14

## Company strategy

### Hewlett-Packard/Hewlett Packard Enterprise

Figure 84: Financial analysis of Hewlett-Packard Ltd, 2010-14



VISIT: store.mintel.com

CALL: EMEA +44 (0) 20 7606 4533 | Brazil 0800 095 9094

APAC +61 (0) 2 8284 8100 EMAIL: reports@mintel.com



Report Price: £995.00 | \$1611.35 | €1263.96

The above prices are correct at the time of publication, but are subject to change due to currency fluctuations.

С	ompany strategy
IBM	United Kingdom
	Figure 85: Financial analysis of IBM United Kingdom, 2010-14
С	ompany strategy
Intu	iit
	Figure 86: Financial analysis of Intuit, 2010-14
С	ompany strategy
Micr	rosoft Corporation
	Figure 87: Financial analysis of Microsoft, 2010-14
С	ompany strategy
Orac	cle Corporation
	Figure 88: Financial analysis of Oracle Corporation UK, 2010-14
С	ompany strategy
SAP	(UK)
	Figure 89: Financial analysis of SAP (UK), 2010-14
С	ompany strategy
Sage	e Group plc
	Figure 90: Financial analysis of Sage Group, 2011-15
	Figure 91: Turnover segmentation of Sage Group, 2015
С	ompany strategy
Sale	sforce.com
С	ompany strategy
Sym	antec (UK)
	Figure 92: Financial analysis of Symantec (UK), 2010-14
С	ompany strategy
Veri	tas
С	ompany strategy
VMV	Vare
С	ompany strategy
	ecast
	ey points
	he market



Trade associations

**Further Sources and Contacts** 

VISIT: store.mintel.com

CALL: EMEA +44 (0) 20 7606 4533 | Brazil 0800 095 9094

APAC +61 (0) 2 8284 8100



Report Price: £995.00 | \$1611.35 | €1263.96

The above prices are correct at the time of publication, but are subject to change due to currency fluctuations.

BASDA

British Computer Society

British Software Alliance

techUK

Trade magazines

CRN

Computer Weekly

Computing

IT Expert

IT Reseller

Linux User & Developer

Network Computing Magazine

PC Pro

SC Magazine

Scientific Computing World

APAC +61 (0) 2 8284 8100 | EMAIL: reports@mintel.com