

## Changing Face of US Healthcare - US - December 2016

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"Most consumers have visited a healthcare provider in the past year with the largest share of visits going to general practitioners. While healthcare costs are concerning, consumers are not very likely to discuss these costs with their healthcare provider. Harnessing technology could build a better rapport between patient and provider."

**- Marissa Gilbert, Senior Health & Wellness Analyst**

This report looks at the following areas:

- Seniors utilize the most healthcare services, yet report less than ideal health status
- Adults are most concerned with the costs associated with healthcare
- Costs are concerning, yet receive little discussion with a provider

This Report covers the following topics:

- Where consumers receive healthcare and the recency of when care was received
- The factors consumers rely on when choosing a new healthcare provider or place for healthcare treatment
- General satisfaction with the US healthcare system and various facets of care
- The top three concerns regarding the US healthcare system
- Topics consumers discuss with their healthcare provider
- The impact and role of technology in healthcare.

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### DID YOU KNOW?

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