

Report Price: £2463.80 | \$3990.00 | €3129.79

The above prices are correct at the time of publication, but are subject to change due to currency fluctuations.



"According to Mintel's Chinese Spending Habits – China,
April 2015 report, holidays account for 11% of total
consumer expenditure, which is the third most important
spending after housing and finance and in-home food. This
shows the importance of holidays to Chinese consumers."

— Linda Li, Senior Research Analyst

## This report looks at the following areas:

- What kind of activities are Chinese tourists most interested in and what kind of information is most important when they are searching for a holiday?
- How can holiday marketers, such as tourist boards, hotels, and travel agencies as well as advertising companies working for them – better reach Chinese tourists?
- What should tourists boards/travel agencies abroad emphasise when marketing to Chinese tourists?

Chinese are both travelling more often and spending more during each holiday. Holidays are very important occasions for Chinese people to switch-off from a heavy work load and relax. Thus they pay more attention to better catering and accommodation to indulge themselves while on holiday.

As disposable income continues to grow, Chinese consumers are also likely to seek richer, new experiences in addition to just comfort. Their focus is shifting away from the traditional activities of site-seeing and photo-taking, with more emphasis on local experiences and gaining greater understanding of local culture and heritage during their trips.

BUY THIS REPORT NOW

VISIT: store.mintel.com

CALL: EMEA +44 (0) 20 7606 4533

> Brazil 0800 095 9094

Americas +1 (312) 943 5250

+61 (0) 2 8284 8100

EMAIL: reports@mintel.com

DID YOU KNOW?

This report is part of a series of reports, produced to provide you with a more holistic view of this market



Report Price: £2463.80 | \$3990.00 | €3129.79

The above prices are correct at the time of publication, but are subject to change due to currency fluctuations.

#### **Table of Contents**

#### Introduction

Definition

Methodology

Abbreviations

## **Executive Summary**

#### The market

#### Domestic travel

Figure 1: Best- and worst-case forecast volume of domestic travellers, 2009-19

#### Outbound travel

Figure 2: Best- and worst-case forecast volume of outbound travellers, 2009-19

#### The consumer

Domestic holidays have become very common for Chinese urbanites, while overseas holidays are still somewhat of a luxury

Figure 3: Holidays taken in the past 12 months, by domestic vs overseas, January 2015

Figure 4: Holidays taken in the past 12 months, January 2015

#### Holiday marketers should leverage platforms where people share their travel experiences

Figure 5: Information channels used when planning a holiday, January 2015

## Local food is the most popular souvenir for Chinese tourists

Figure 6: Purchases made while on holiday, January 2015

## Perceptions of outbound destinations

Figure 7: Perceptions of outbound holiday destinations, January 2015

## More Chinese agree "When in Rome, do as the Romans do"

Figure 8: Experiences interested in while on holiday, January 2015

#### Chinese payment methods and access to internet are most important when travelling abroad

Figure 9: 'Must-have's when travelling abroad, January 2015

#### Key issues

Attract more Chinese tourists by correcting misperceptions

Chinese tourists are looking for exotic experiences, but still prefer to stay in the comfort zone

Liberate the parents on family tours

Leveraging local food to attract Chinese tourists

What we think

#### Issues and Insights

Attract more Chinese tourists by correcting misperceptions

The facts

The implications

Chinese tourists are looking for exotic experiences, but still prefer to stay in the comfort zone

The facts

BUY THIS REPORT NOW VISIT: store.mintel.com

CALL: EMEA +44 (0) 20 7606 4533 | Brazil 0800 095 9094



Report Price: £2463.80 | \$3990.00 | €3129.79

The above prices are correct at the time of publication, but are subject to change due to currency fluctuations.

The implications

Liberate the parents on family tours

The facts

The implications

Leveraging local food to attract Chinese tourists

The facts

The implications

#### Trend Applications

The Real Thing

Access All Areas

Influentials

#### Market Size and Forecast

#### Key points

## Tourism market has been heating up over 2009-14

Figure 10: Best- and worst-case forecast value of holidays, 2009-19

Figure 11: Domestic and outbound Chinese travellers, by person-time, 2009-14

Figure 12: Share of domestic and outbound Chinese travellers, by person-times, 2009-14

## Chinese are spending more each time they travel

## Forecast of the tourism market volume

#### Domestic travel

Figure 13: Best- and worst-case forecast volume of domestic travellers, 2009-19

#### Outbound travel

Figure 14: Best- and worst-case forecast volume of outbound travellers, 2009-19

#### Forecast methodology

## Popular outbound destinations of Chinese travellers

Figure 15: Top 10 popular outbound destinations of Chinese travellers, by number of visitors, million person-times, 2009-13

## The Consumer – Holidays Taken in the Past 12 Months

## Key points

#### Domestic holidays have become very common among urban Chinese...

Figure 16: Holidays taken in the past 12 months, by domestic vs overseas, January 2015

#### ...while overseas holidays are popular among affluent people and consumers from tier one cities

Figure 17: Holidays taken in the past 12 months, domestic versus overseas, by demographics, January 2015

## Japan/South Korea are the most popular overseas destinations for independent holidays in the past 12 months

Figure 18: Holidays taken in the past 12 months, by domestic vs overseas, January 2015

Figure 19: Types of holidays taken in the past 12 months, by domestic vs overseas, January 2015

## The Consumer – Information Channels Used When Planning a Holiday

## Key points

Chinese tourists like to rely on others' experience

BUY THIS REPORT NOW VISIT: store.mintel.com

CALL: EMEA +44 (0) 20 7606 4533 | Brazil 0800 095 9094



Report Price: £2463.80 | \$3990.00 | €3129.79

The above prices are correct at the time of publication, but are subject to change due to currency fluctuations.

Figure 20: Information channels used when planning a holiday, January 2015

#### Younger consumers rely more on social networks

Figure 21: Selected information channels used when planning a holiday, by age, January 2015

#### Travel forums and official websites of tourist boards are more important sources for holidaymakers going overseas

Figure 22: Selected information channels used when planning a holiday, by holiday destinations, January 2015

#### Importance of information channels to consumers from different income groups varies

Figure 23: Selected information channels used when planning a holiday, by monthly personal income, January 2015

## Consumers from tier 2/3 cities use travel agencies more

Figure 24: Selected information channels used when planning a holiday, "Travel agencies", by tier and city, January 2015

## The Consumer – Purchases Made while on Holiday

#### Key points

#### Local food is the most popular souvenir

Figure 25: Purchases made while on holiday, January 2015

#### Significantly more consumers buy non-food categories from overseas

Figure 26: Selected purchases made while on holiday, "Have bought this product", by destination, January 2015

#### Females buy more for themselves while males buy more for others

Figure 27: Purchases made while on holiday, "Bought for myself", by gender, January 2015

### Facilitate buying on behalf of others

Figure 28: Purchase made during travel on behalf of someone else, January 2015

## The Consumer – Perceptions of Outbound Destinations

## Key points

#### Perceptions of popular outbound destinations

Figure 29: Perceptions of outbound holiday destinations, January 2015

#### Change of perceptions after visiting destinations

## Hong Kong/Macau/Taiwan

Figure 30: Change of perception for Hong Kong/Macau/Taiwan, pre-to-post ratings\*, by percentage points, January 2015

#### Japan/Korea

Figure 31: Change of perception for Japan/Korea, pre-to-post ratings, by percentage points, January 2015

#### Southeast Asia

Figure 32: Change of perception for Southeast Asia, pre-to-post ratings, by percentage points, January 2015

#### Europe

Figure 33: Change of perception for Europe, pre-to-post ratings, by percentage points, January 2015

## United States/Canada

Figure 34: Change of perception for United States/Canada, pre-to-post ratings, by percentage points, January 2015

### Australia/New Zealand

Figure 35: Change of perception for Australia/New Zealand, pre-to-post ratings, by percentage points, January 2015

#### The Consumer – Experiences Interested in while on Holiday

## Key points



VISIT: store.mintel.com

CALL: EMEA +44 (0) 20 7606 4533 | Brazil 0800 095 9094



Report Price: £2463.80 | \$3990.00 | €3129.79

The above prices are correct at the time of publication, but are subject to change due to currency fluctuations.

#### More Chinese agree "When in Rome, do as the Romans do"

Figure 36: Experiences interested in while on holiday, January 2015

#### Wildlife attracts families with children

Figure 37: Experiences interested in while on holiday, "Playing with/observing animals", by marital status and children in household, January 2015

## Young females want to dress like locals

Figure 38: Experiences interested in while on holiday, "Wearing local clothes", by gender and age group, January 2015

#### Older consumers want something less superficial

Figure 39: Experiences interested in while on holiday, "Visiting local workshops/factories", by age, January 2015

#### The Consumer - 'Must-have's When Travelling Abroad

#### Key points

#### Making payment easy is most important

Figure 40: 'Must-have's when travelling abroad, January 2015

#### Offer internet access to attract more Chinese tourists

Figure 41: Selected 'Must-have's when travelling abroad, by age, January 2015

## Consumers aged 30-49 find more comfort in having things the Chinese way

Figure 42: Selected 'Must-have's when travelling abroad, by age, January 2015

VISIT: store.mintel.com

CALL: EMEA +44 (0) 20 7606 4533 | Brazil 0800 095 9094 Americas +1 (312) 943 5250 | APAC +61 (0) 2 8284 8100