

Report Price: £2466.89 | \$3995.00 | €3133.71

The above prices are correct at the time of publication, but are subject to change due to currency fluctuations.



"There are many opportunities for retailers serving the baby durables market to improve customer service. In a category like this where strong emotions can come into play, a human touch can go a long way."

 Diana Smith, Senior Research Analyst – Retail & Apparel

# This report looks at the following areas:

- · How can baby durables retailers up their service game?
- · How can baby durables retailers expand their reach to nontraditional families?
- Are online and other alternative channels impacting the baby durables market?

Total retail sales of baby durables totaled over over \$9 billion at current prices in 2014, up 1.2% versus 2013. This growth is forecasted to continue at an average rate of about 2% annually through 2019 to reach in excess of \$10 billion. High levels of consumer confidence as well as relatively stabilizing birthrates and population growth trends among women, particularly Hispanic women, will support sales. While the majority of baby durables are purchased new in-store, online and alternative channels are increasingly being used to shop for these items.

# BUY THIS REPORT NOW

VISIT: store.mintel.com

CALL: EMEA +44 (0) 20 7606 4533

> Brazil 0800 095 9094

Americas +1 (312) 943 5250

+61 (0) 2 8284 8100

EMAIL: reports@mintel.com

DID YOU KNOW?

This report is part of a series of reports, produced to provide you with a more holistic view of this market



Report Price: £2466.89 | \$3995.00 | €3133.71

The above prices are correct at the time of publication, but are subject to change due to currency fluctuations.

### **Table of Contents**

#### Scope and Themes

What you need to know

Definition

Data sources

Sales data

Consumer survey data

Direct marketing creative

Abbreviations and terms

Abbreviations

Terms

## **Executive Summary**

#### The market

Figure 1: US retail sales and fan chart forecast for baby durables, at current prices, 2009-19

#### Market Drivers

# Birthrates have steadily declined but are beginning to stabilize

Figure 2: Annual births and fertility rate, 2003-13

# Female population will continue growing

Figure 3: Women by race and Hispanic origin, 2009-19

Figure 4: Population younger than age 5, by race and Hispanic origin, 2015-20

# Rate of older moms and single parents is high

Figure 5: Percentage of births, by age of mother, 2013

Figure 6: Percent of births to unmarried mothers, by race and Hispanic origin of mother, 2013

### The consumer

### Baby durables category is large and complex

Figure 7: Baby-related items ownership - any, by category, January 2015

### Most items are purchased new

Figure 8: Method of acquiring baby-related items, by category, January 2015

# Friends and family are key influencers

Figure 9: Attitudes toward shopping for baby durables, key influencers relied on for information/advice regarding where to buy, by generations, January 2015

## Mass merchandisers and baby superstores preferred by parents

Figure 10: Retailers shopped for baby-related items, January 2015

# Online and alternative channels are growing in popularity

Figure 11: Online/alternative channels where baby-related products are purchased, January 2015

# What we think

## Issues and Insights

How can baby durables retailers up their service game?

BUY THIS REPORT NOW VISIT: store.mintel.com

CALL: EMEA +44 (0) 20 7606 4533 | Brazil 0800 095 9094

EMAIL: reports@mintel.com



Report Price: £2466.89 | \$3995.00 | €3133.71

The above prices are correct at the time of publication, but are subject to change due to currency fluctuations.

The issues

The implications

How can baby durables retailers expand their reach to nontraditional families?

The issues

The implications

Are online and other alternative channels impacting the baby durables market?

The issues

The implications

## **Trend Applications**

Trend: Guiding Choice Trend: Access All Areas Trend: Experience Is All

#### Market Size and Forecast

### Key points

### Sales of baby durables looking up

Figure 12: US retail sales and forecast for baby durables, at current prices, 2009-19

Figure 13: US retail sales and forecast for baby durables, at inflation-adjusted prices, 2009-19

## Furniture and car seats comprise nearly 40% of sales

Figure 14: Total US retail sales of baby durables, by segment, 2012

### Fan chart forecast

Figure 15: US retail sales and fan chart forecast for baby durables, at current prices, 2009-19

### Market Drivers

# Key points

# Despite continual declines, birthrates show signs of stabilization

Figure 16: Annual births and fertility rate, 2003-13

Figure 17: Annual births and fertility rates, by race and Hispanic origin of mother, 2003-13

Figure 18: Population younger than age 5, by race and Hispanic origin, 2010-20

# Female population slated to grow

Figure 19: Women by race and Hispanic origin, 2009-19

# Changing demographics among parents impact the market

Figure 20: Percentage of births, by age of mother, 2013

Figure 21: births, by age of mother, live-birth order, 2013

Figure 22: Percent of births to unmarried mothers, by race and Hispanic origin of mother, 2013

# Grandparents' purchasing power makes them a viable target

### Nontraditional families have high purchasing power and are growing

Figure 23: Household income among same-sex and different-sex couples raising children under age 18, by marital status, March 2015

Online and mobile shopping provides convenience for busy parents

Retailer Overview



VISIT: store.mintel.com

CALL: EMEA +44 (0) 20 7606 4533 | Brazil 0800 095 9094

EMAIL: reports@mintel.com



Report Price: £2466.89 | \$3995.00 | €3133.71

The above prices are correct at the time of publication, but are subject to change due to currency fluctuations.

Baby superstores

Quick facts

Babies R Us company overview

Key initiatives

Relevant services for parents

Figure 24: Babies "R" Us, Email, March 2014

Recent news and innovations

Buy Buy Baby company overview

Key initiatives

Relevant services for parents

Figure 25: Buy Buy Baby, Direct Mail, March 2014

Infant/child specialty stores

Quick facts

Pottery Barn Kids company overview

Key initiatives

Figure 26: Pottery Barn Kids, Instagram landing page, February 2015

Figure 27: Pottery Barn Kids, Email, March 2015

Online only retailers

Amazon quick facts

Company overview

Relevant services for parents

Figure 28: Amazon.com, Landing page, February 2015

Diapers.com quick facts

Company overview

Relevant services for parents

Figure 29: Diapers.com, Email, April 2014

Other retailers

Mass merchandisers

Figure 30: Walmart, Landing page, February 2015

Figure 31: Target, Landing page, March 2015

Baby Durables I tems Ownership

Key points

Baby durables ownership is high

Figure 32: Baby-related items ownership - any, by category, January 2015

Transport items

Figure 33: Baby-related transport items ownership, January 2015

Furniture

Figure 34: Baby-related furniture ownership, January 2015

Daytime care and/or safety/wellness items



VISIT: store.mintel.com

CALL: EMEA +44 (0) 20 7606 4533 | Brazil 0800 095 9094

EMAIL: reports@mintel.con



Report Price: £2466.89 | \$3995.00 | €3133.71

The above prices are correct at the time of publication, but are subject to change due to currency fluctuations.

Figure 35: Baby-related daytime care and/or safety/wellness items ownership, January 2015

### Activity-related items

Figure 36: Baby-related activity items ownership, January 2015

Qualitative insight: What attributes are most important to parents?

Method of Acquiring Baby-related I tems

#### Key points

## Preference is to buy new, but can this be increased even more?

Figure 37: Method of acquiring baby-related items, by category, January 2015

Qualitative insight: How do parents acquire their baby durables? Which items do they want the most control over?

Qualitative insight: What are the reasons for using or not using a gift registry?

Attitudes toward Shopping for Baby Durables

#### Key points

#### Friends and family are key influencers

Figure 38: Attitudes toward shopping for baby durables, key influencers relied on for information/advice regarding where to buy, January 2015

Qualitative insight: Who or what is most influential to parents shopping for baby durables?

### Online researching is a big part of the purchase journey

Figure 39: Attitudes toward shopping for baby durables, research process, January 2015

## Price is a key purchase driver, but so is getting the "right" product(s)

Figure 40: Attitudes toward shopping for baby durables, purchase drivers by household income, January 2015

Qualitative insight: How do consumers research and shop for baby durables? What drives purchase?

Qualitative insight: How does the process vary for the first child versus subsequent children?

Qualitative insight: What advice do experienced parents have for first-time parents?

Retailers Shopped for Baby-related Items

# Key points

### Mass merchandisers and baby superstores primary destinations for parents

Figure 41: Retailers shopped for baby-related items, January 2015

## Second-hand retailers appeal to at least 20% of consumers regardless of household income

Figure 42: Retailers shopped for baby-related items, in-store or online, by household income, January 2015

### Primary retailers shopped remain consistent regardless of category

Figure 43: Retailers shopped for baby-related items, by category, January 2015

Qualitative insight: How do consumers choose where to shop for baby durables?

Online/Alternative Channels Shopped for Baby-related Items

# Key points

## Online and alternative channels are growing in popularity

Figure 44: Online/alternative channels where baby-related products are purchased, January 2015

Qualitative insight: How do consumers feel about buying baby durables items from nontraditional channels?

Qualitative insight: What are consumers' thoughts about buying baby durables items online?

Desired Advancements or Improvements to Baby Durables Shopping

BUY THIS REPORT NOW VISIT: store.mintel.com

CALL: EMEA +44 (0) 20 7606 4533 | Brazil 0800 095 9094

FMAIL: reports@mintel.com



Report Price: £2466.89 | \$3995.00 | €3133.71

The above prices are correct at the time of publication, but are subject to change due to currency fluctuations.

### Key points

## Half of women rely on incentives earned through loyalty programs

Figure 45: Advancements or improvements that would improve baby durables shopping process, by gender, January 2015

Qualitative insight: What do consumers want from baby durables retailers?

Race and Hispanic Origin

#### Key points

## Majority of items are purchased new

Figure 46: Method of acquiring baby-related items, by category – bought new versus second-hand, by race/Hispanic origin, January 2015

### Hispanics do their homework before buying

Figure 47: Attitudes toward shopping for baby durables, research process by Hispanic origin, January 2015

Figure 48: Attitudes toward shopping for baby durables, key influencers relied on for information/advice regarding where to buy, by Hispanic Origin, January 2015
Figure 49: Attitudes toward shopping for baby durables, purchase drivers by Hispanic origin, January 2015

# Hispanics and Blacks frequent several places when shopping for baby durables

Figure 50: Retailers shopped for baby-related items – any baby-related product ownership, by race/Hispanic origin, January 2015

Appendix - Trade Associations

VISIT: store.mintel.com

Americas +1 (312) 943 5250 APAC +61 (0) 2 8284 8100

EMAIL: reports@mintel.con