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"Despite the attention attracted by healthy eating, the emphasis needs to be on taste first and health second in the foodservice, as eating out remains a leisure activity at heart."

- Helena Childe, Senior Foodservice Analyst

This report looks at the following areas:

- Offering a range of portion sizes can offer a compromise between leisure and health priorities
- Better menu labelling could appeal to health-focused diners
- Positive nutrition
- Visual cues and tableside preparation can promote fresh ingredients and add to the experience

Combatting obesity is a key priority for the government given the related financial burden on the UK's health service. The government is therefore looking to operators in the food and drink industry to take steps in this area.

However, whilst healthy eating is on the agenda for consumers at home, it is deprioritised in favour of factors such as taste when it comes to dining out of home. Few diners say that healthiness/better-foryou considerations are important factors in their dish choice, however, a third say that they are more likely to choose a venue that serves healthier food than less healthy food when dining out. These conflicting demands suggest that health-focused dishes such as lighter options are needed to entice diners through the door, even if they do not choose these options once inside.

Freshness continues to be a key buzzword in the UK dining market at present and holds considerable sway over consumers' dish choice. Furthermore, a considerable minority rank freshness as the most important factor which makes a dish better for you, whilst freshly-made dishes are more likely than 'healthy' ones to be seen as exciting and worth paying more for.

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DID YOU KNOW?

This report is part of a series of reports, produced to provide you with a more holistic view of this market



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The Consumer – What You Need to Know

Over half of diners do not want to be reminded about health when eating out

Taste is the key motivator for two thirds of diners

Few diners rate healthiness/better-for-you considerations as important in their dish choice

Healthy nutritional 'tweaks' are off-putting for some

'Healthy' dishes are seen as natural but also bland

Fresh ingredients sway four in 10 diners

'Freshness' has strong associations with 'better-for-you'

'Freshly-made' dishes beat 'healthy' ones in being seen as exciting and worth paying more for

Healthy dishes could motivate more frequent dining out of home

Factors Influencing Dish Choice

Taste is the key motivator for two thirds of diners

Figure 9: Factors influencing dish choice, June 2015

Half of diners look for something that they do not make at home

Fresh ingredients sway four in 10 diners

Upping the use of food/drink displays in-store

Using tableside preparation can promote fresh ingredients and add to the experience

Few diners rate healthiness/better-for-you considerations as important in their dish choice

Operators look to protein

Health fails to resonate in the chicken/burger bar market

Occasions on Which Diners Choose Healthier Meals

Interest in healthier dishes peaks for lunches

On the go healthy eating demand

Low interest in healthy breakfasts

Healthy dining demands at dinner

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Perceived Importance of 'Better-for-You' Dish Attributes

'Freshness' has strong associations with 'better-for-you'

A focus on the positives a dish can offer

Tangible factors prove most compelling

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Attitudes towards Healthy Dining Out-of-Home

Over half of diners do not want to be reminded about health when eating out Figure 12: Attitudes towards healthy dining out of home, June 2015

Healthy nutritional 'tweaks' are off-putting for some

Smaller portions welcomed by many

Healthy bolt-ons may help operators to cater to both taste and health

Demand for Guiding Choice

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Healthy dishes could motivate more frequent dining out of home

Consumer Perceptions of Dish Labels

'Healthy' dishes are seen as natural but also bland

'Freshly-made' dishes are more likely than 'healthy' ones to be seen as exciting and worth paying more for

Gluten-free dishes are seen as unappealing

Figure 13: Correspondence Analysis – Qualities associated with selected dish descriptions, July 2015

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