

Report Price: £1750.00 | \$2834.04 | €2223.04

The above prices are correct at the time of publication, but are subject to change due to currency fluctuations.



"In hand dishwashing, the development of more powerful washing-up liquids that remove the need for excessive scrubbing or the soaking of dishes and pans can help to add value to the market In machine dishwashing, an emphasis on protection and prevention can help build sales."

Richard Caines, Senior Household Care Analyst

This report looks at the following areas:

- Using NPD and marketing to add value to the hand dishwashing market
- · Moving into new areas to boost volume sales of washing-up liquid
- · Opportunities for increasing sales of machine dishwashing products
- Concerns about chemicals and environmental factors

Sales of dishwashing products were worth £495 million in 2014, virtually unchanged from 2013, with the machine dishwashing sector providing a boost to spending through higher average transaction values, in contrast to falling sales of hand-dishwashing products that were hit by falling volumes and price competition between retailers.

Growth in value sales of hand-dishwashing products will come through increases in household numbers and the development of added-value products to cater for the key factors important to buyers of washing-up liquid. By contrast, brands in dishwasher products have an opportunity to add value not only through new product formulations and additives, but also through attracting new dishwasher users.

This report examines the UK market for dishwashing products, including washing-up liquids, dishwasher detergents and additives, looking at consumer purchasing, factors influencing choice, interest in product features and benefits, and behaviour and attitudes most likely to influence product development and marketing going forward.

Definitions

Hand-dishwashing detergents

- products formulated for dishwashing by hand, including regular and antibacterial variants
- · pre-wash, spray-on products such as Fairy Power Spray
- products exclusively formulated for use in automatic dishwashers, including tablets/ combination products, powders and liquids
- ancillaries or dishwasher additives including salt, rinse aids and dishwasher cleaners, fresheners and protection products.
- dishcloths, sponges, scouring products, washing-up tools and rubber gloves, which are covered in Mintel's Household Cleaning Equipment – UK, September 2014 report.

Dishwasher detergents

- products exclusively formulated for use in automatic dishwashers, including tablets/ combination products, powders and liquids
- ancillaries or dishwasher additives including salt, rinse aids and dishwasher cleaners, fresheners and protection products.

BUY THIS REPORT NOW

VISIT: store.mintel.com

CALL: EMEA +44 (0) 20 7606 4533

> Brazil 0800 095 9094

Americas +1 (312) 943 5250

APAC +61 (0) 2 8284 8100

EMAIL: reports@mintel.com

DID YOU KNOW?

This report is part of a series of reports, produced to provide you with a more holistic view of this market



Report Price: £1750.00 | \$2834.04 | €2223.04

The above prices are correct at the time of publication, but are subject to change due to currency fluctuations.

Excluded

• dishcloths, sponges, scouring products, washing-up tools and rubber gloves, which are covered in Mintel's Household Cleaning Equipment – UK, September 2014 report.

VISIT: store.mintel.com

CALL: EMEA +44 (0) 20 7606 4533 | Brazil 0800 095 9094 Americas +1 (312) 943 5250 | APAC +61 (0) 2 8284 8100



Report Price: £1750.00 | \$2834.04 | €2223.04

The above prices are correct at the time of publication, but are subject to change due to currency fluctuations.

Table of Contents

Introduction

Definitions

Hand-dishwashing detergents

Dishwasher detergents

Excluded

Abbreviations

Executive Summary

Market size

Figure 1: Best- and worst-case forecast of UK retail value sales of dishwashing products, 2009-19

Flat sales of dishwashing products

Growth in sales of dishwasher additives

Figure 2: Breakdown of retail value sales of dishwashing products, 2013 and 2014

Market factors

Still room to increase ownership of dishwashers

Figure 3: Proportion of people with a dishwasher in their household, by household size, March 2015

Companies, brands and innovation

Big two brands account for three quarters of sales

Figure 4: Brand shares of value sales of dishwashing products, 2015

Shift towards repackaging of existing products

Dip in advertising spending

The consumer

Nine in 10 people buy dishwashing products

Figure 5: Purchasing of dishwashing products in the last six months, March 2015

Grease-cutting power most important

Figure 6: Factors influencing choice of washing-up liquids, March 2015

Figure 7: Factors influencing choice of dishwasher detergent, March 2015

Washing-up liquid not just for dishes

Figure 8: Hand dishwashing behaviour and usage of and attitudes towards washing-up liquid, March 2015

Effectiveness in shorter cleaning cycles

Figure 9: Interest in and willingness to pay more for features and benefits of dishwashing products, March 2015

Most people rinse dishes before putting them in dishwasher

Figure 10: Machine dishwashing behaviour and usage of and attitudes towards the dishwasher and detergents, March 2015

What we think

Issues and Insights

Using NPD and marketing to add value to the hand dishwashing market

The facts

BUY THIS REPORT NOW VISIT: store.mintel.com

CALL: EMEA +44 (0) 20 7606 4533 | Brazil 0800 095 9094 Americas +1 (312) 943 5250 | APAC +61 (0) 2 8284 8100



Report Price: £1750.00 | \$2834.04 | €2223.04

The above prices are correct at the time of publication, but are subject to change due to currency fluctuations.

The implications

Moving into new areas to boost volume sales of washing-up liquid

The facts

The implications

Opportunities for increasing sales of machine dishwashing products

The facts

The implications

Concerns about chemicals and environmental factors

The facts

The implications

Trend Application

Trend: FSTR HYPR
Trend: Many Mes
Trend: Green and Lean

Market Drivers

Key points

More homes a boost to the market

Figure 11: UK households, by size, 2009-19

Figure 12: Number of residential property transactions completed in the UK*, 2009-14

Less than half of people have a dishwasher

Figure 13: Proportion of people with a dishwasher in their household, March 2015

Figure 14: Proportion of people with a dishwasher in their household, by socio-economic group, March 2015

Figure 15: Proportion of people with a dishwasher in their household, by household size, March 2015

Population growth means more dishes to wash

Figure 16: Trends in the age structure of the UK population, 2009-19

Returning consumer confidence can boost sales

Figure 17: Trends in how respondents would describe their financial situation, February 2009-March 2015

Figure 18: Trends in current financial situation compared with a year ago, March 2012-March 2015

Washing-up liquid not just for dishes

Figure 19: Usage of cloth and soapy water for different cleaning tasks in the kitchen, December 2014

Home entertaining means more washing up

Figure 20: Incidence of different forms of entertaining at home, by any of this type of entertaining, August 2014

Phosphate ban in auto dishwashing from 2017

Who's Innovating?

Key points

Hand dishwashing sees the most launches

Figure 21: New product launches in the UK dishwashing products market, % by product type, 2011-15

Decline in amount of innovation in dishwashing market

BUY THIS REPORT NOW VISIT: store.mintel.com

CALL: EMEA +44 (0) 20 7606 4533 | Brazil 0800 095 9094



Report Price: £1750.00 | \$2834.04 | €2223.04

The above prices are correct at the time of publication, but are subject to change due to currency fluctuations.

Figure 22: New product launches in the UK dishwashing products market, % by launch type, 2011-15

Branded products see increase in 2014 launch activity

- Figure 23: New product launches in the UK dishwashing products market, % share by own-label vs. branded, 2011-15
- Figure 24: Examples of own-label launches in the UK dishwashing products market, 2014 and 2015

Big two manufacturers lead NPD activity

- Figure 25: New product launches in the UK dishwashing products market, % share by company (top 12 and other), 2014
- Figure 26: Examples of branded launches in the UK dishwashing products market, 2014 and 2015

Strong focus on environmentally friendly product claims

- Figure 27: New product launches in the UK dishwashing products market, % share by selected claims (based on 2014 share), 2011-15
- Figure 28: Examples of launches in the UK dishwashing products market making environmentally friendly product claims, 2015
- Figure 29: Other examples of launches in the UK dishwashing products market, 2014 and 2015

Capsules and tablets dominate market

- Figure 30: New product launches in the UK in automatic dishwashing detergents market, % share by format type, 2011-15
- Figure 31: Examples of launches of automatic dishwasher detergents in the UK dishwashing products market, 2014 and 2015

Market Size and Forecast

Key points

Flat overall market for dishwashing products

Figure 32: UK retail value sales and forecast of dishwashing products, at current and constant prices, 2009-19

The future

Figure 33: Best- and worst-case forecast of UK retail sales of dishwashing products, 2009-19

Forecast methodology

Segment Performance

Key points

Slump in sales of hand-dishwashing products

- Figure 34: UK retail value sales and forecast of hand-dishwashing products, at current and constant prices, 2009-19
- Figure 35: UK retail sales of hand-dishwashing products, by segment, 2013 and 2014

Machine dishwashing sales benefit from economic recovery

- Figure 36: UK retail value sales and forecast of machine dishwashing products, at current and constant prices, 2009-19
- Figure 37: UK retail sales of dishwasher products, by sector, 2013 and 2014

Market Share

Key points

Big two brands dominate dishwashing sales

Figure 38: Brand shares of value sales of dishwashing products, 2015

Strong performance for own-label in machine dishwashing

Figure 39: Brand shares in value sales of machine dishwashing products, years ending March 2014 and 2015

Fairy extends lead in hand dishwashing

Figure 40: Brand shares in value sales of hand-dishwashing products, years ending March 2014 and 2015

Companies and Products



VISIT: store.mintel.com

CALL: EMEA +44 (0) 20 7606 4533 | Brazil 0800 095 9094



Report Price: £1750.00 | \$2834.04 | €2223.04

The above prices are correct at the time of publication, but are subject to change due to currency fluctuations.

Ecover

Background and structure

Product range and innovation

Figure 41: Examples of new product launches by Ecover in the dishwashing products market, April 2014-March 2015

Marketing and advertising

Jeyes

Background and structure

Product range and innovation

Marketing and advertising

McBride

Background and structure

Product range and innovation

Figure 42: Examples of new product launches by McBride and McBride/Unilever in the dishwashing products market, April 2014-March 2015

Procter & Gamble

Background and structure

Product range and innovation

Figure 43: Examples of new product launches by Procter & Gamble in the dishwashing products market, April 2014-March 2015

Figure 44: Examples of new product launches by Procter & Gamble in the dishwashing products market, April 2014-March 2015 (continued)

Marketing and advertising

Reckitt Benckiser

Background and structure

Product range and innovation

Figure 45: Examples of new product launches by Reckitt Benckiser in the dishwashing products market, April 2014-March 2015

Figure 46: Examples of new product launches by Reckitt Benckiser in the dishwashing products market, April 2014-March 2015

Marketing and advertising

Brand Research

Key points

Brand map

Figure 47: Attitudes towards and usage of selected brands, March 2015

Key brand metrics

Figure 48: Key metrics for selected brands, March 2015

Brand attitudes: Fairy and Persil enjoy similar brand image

Figure 49: Attitudes, by brand, March 2015

Brand personality: Ecover's ethical brand image provides point of difference

Figure 50: Brand personality - Macro image, March 2015

Finish noted for high performance

Figure 51: Brand personality - Micro image, March 2015

Brand analysis

Fairy enjoys advantage across different metrics

BUY THIS REPORT NOW



Report Price: £1750.00 | \$2834.04 | €2223.04

The above prices are correct at the time of publication, but are subject to change due to currency fluctuations.

Figure 52: User profile of Fairy, March 2015

Finish has powerful brand image

Figure 53: User profile of Finish, March 2015

Persil has similar image to Fairy but lacks same performance-related scores

Figure 54: User profile of Persil, March 2015

Ecover has notable point of difference

Figure 55: User profile of Ecover, March 2015

Method lacks awareness to build strong overall brand image

Figure 56: User profile of Method, March 2015

Brand Communication and Promotion

Key points

Dip in total advertising spending on dishwashing detergents

Figure 57: Main media advertising expenditure on dishwashing detergents, 2011-15

RB biggest spender on advertising in 2014

Figure 58: Main media advertising expenditure on dishwashing products, by advertiser, 2011-14

Finish Power & Pure the biggest new campaign

Figure 59: Main media advertising expenditure on dishwashing products, by advertiser and brand, 2011-14

TV advertising dominates

Figure 60: Main media advertising expenditure on dishwashing products, by media type, 2011-14

Channels to Market

Key points

Grocery multiples the top choice for dishwashing products

Figure 61: UK retail value sales of dishwashing products, by outlet type, 2012-14

Growth in number of discount and bargain stores

The Consumer – Purchasing of Dishwashing Products

Key points

Washing-up liquid being purchased less frequently

Figure 62: Purchasing of different types of dishwashing products in the last six months, March 2015

Figure 63: Purchasing of dishwashing products in the last six months, by those with a dishwasher in their household, March 2015

Increase in purchasing of dishwasher additives

Figure 64: Purchasing of automatic dishwashing products in the last six months, by those with a dishwasher in their household, February 2014 and March 2015

The Consumer – Factors Influencing Choice

Key points

Power to cut through grease most important

Figure 65: Factors influencing choice of washing-up liquids, March 2015

Figure 66: Importance of power to remove baked-on food residues and grease-cutting power when choosing washing-up liquid, by socio-economic group, March 2015

A choice of fragrances increases product appeal

Figure 67: Importance of having a pleasant fragrance, being antibacterial and having skin-friendly properties when choosing washing-up liquid, by age and gender, March 2015

BUY THIS
REPORT NOW

VISIT: store.mintel.com

CALL: EMEA +44 (0) 20 7606 4533 | Brazil 0800 095 9094



Report Price: £1750.00 | \$2834.04 | €2223.04

The above prices are correct at the time of publication, but are subject to change due to currency fluctuations.

Concentrated formulae can offer value and reduce waste

All-in-one products appeal for convenience

Figure 68: Factors influencing choice of automatic dishwasher detergent, March 2015

Combining cleaning power with protection and prevention

Figure 69: Importance of tough stain removal, glass protection and preventing water spotting when choosing dishwasher detergent, by age, March 2015

Extra shine for glasses and stainless steel an added benefit

The Consumer - Hand Dishwashing Behaviour and Attitudes

Key points

Usage of washing-up liquid goes beyond dishes

Figure 70: Hand dishwashing behaviour and usage of and attitudes towards washing-up liquid, March 2015

Outdoor opportunity for washing-up liquid

Opportunity for products that avoid overnight soaking

Figure 71: Incidence of letting dirty dishes or pots soak overnight before scrubbing and sometimes not cooking certain things because cleaning pots and pans is too much hassle, by age and gender, March 2015

New fragrances help to increase product interest

Figure 72: Proportion of people who enjoy trying new fragrances in washing-up liquids and are concerned about how harsh the chemicals are in washing-up liquid, by age, March 2015

The Consumer – Interest in Product Features for Dishwashing Products

Key points

Effectiveness in shorter cycles most worth paying more for

Figure 73: Interest in features and benefits for dishwashing products, March 2015

Figure 74: Interest in and willingness to pay more for features and benefits of dishwashing products, March 2015

Protective benefits can add value to sales

Figure 75: Interest in and willingness to pay more for a dishwasher detergent that works at lower temperatures, a dishwasher detergent designed to be effective in shorter cycles and a dishwasher detergent that protects décor on glasses and dishes from fading,

Antibacterial protection for dishcloths and sponges

Figure 76: Interest in and willingness to pay more for a washing-up liquid with micro-particles for easier scrubbing, a hand-dishwashing pre-treatment to dissolve baked-on food and a washing-up liquid that provides 24-hour antibacterial protection to

Paying more for ultra-concentrated products that reduce waste

The Consumer - Machine Dishwashing Behaviour and Attitudes

Key points

Majority rinse items before putting them in the dishwasher

Figure 77: Machine dishwashing behaviour and usage of and attitudes towards the dishwasher and detergents, March 2015

Need for more protection in auto dishwashing

Figure 78: Agreement with statement 'I'm concerned about how harsh the chemicals are in dishwasher detergent', by age and socio-economic group, March 2015

Appendix – Who's Innovating?

Figure 79: New product launches in the UK dishwashing products market, % share by own-label vs. branded by category, 2014

Figure 80: New product launches in the UK hand dishwashing market, % share by selected claims, 2014

Figure 81: New product launches in the UK automatic dishwashing market, % share by selected claims, 2014

Appendix - Market Size Forecast

Figure 82: Best- and worst-case forecast for UK retail value sales of dishwashing products, 2014-19

BUY THIS REPORT NOW VISIT: store.mintel.com

CALL: EMEA +44 (0) 20 7606 4533 | Brazil 0800 095 9094



Report Price: £1750.00 | \$2834.04 | €2223.04

The above prices are correct at the time of publication, but are subject to change due to currency fluctuations.

Appendix - Segment Performance

Figure 83: Best- and worst-case forecast of UK retail sales of hand-dishwashing products, 2009-19

Figure 84: Best- and worst-case forecast for UK retail value sales of hand-dishwashing products, 2014-19

Figure 85: Best- and worst-case forecast of UK retail sales of machine dishwashing products, 2009-19

Figure 86: Best- and worst-case forecast for UK retail value sales of machine dishwashing products, 2014-19

VISIT: store.mintel.com

CALL: EMEA +44 (0) 20 7606 4533 | Brazil 0800 095 9094 Americas +1 (312) 943 5250 | APAC +61 (0) 2 8284 8100