

Report Price: £1750.00 | \$2834.04 | €2223.04

The above prices are correct at the time of publication, but are subject to change due to currency fluctuations.



"Although a high proportion of the population visit the dentist, a large proportion of parents do not take their children to the dentist, suggesting missed opportunities for product endorsements. Despite the rise in products designed for children, only a small proportion of parents agree that it is necessary to use oral care products beyond toothpaste for their child."

- Roshida Khanom, Senior Personal Care Analyst

This report looks at the following areas:

- Are people being encouraged to visit the dentist?
- Can brands do more to encourage to purchase dental products for babies/children?

The oral care category has seen growth annually in 2012 and 2013, driven by the mouthwash and dental accessories/denture products segments. Price rises in mouthwash continue to drive growth in the market, as brands launch more sophisticated technologies with multiple benefits.

The value of dental services indicates areas of oral health that consumers are focusing on, with the cosmetics industry seeing significant growth in the period 2009 to 2013. Usage of oral care products shows that younger people are more interested in whiteness and bad breath, whereas older people show higher interest in products for more specific oral health concerns, such as plaque build-up. When it comes to benefits that consumers are willing to pay more for, instant benefits outweigh long-term benefits, suggesting that new innovations should continue to focus on providing instant results.

## BUY THIS REPORT NOW

VISIT: store.mintel.com

CALL: EMEA +44 (0) 20 7606 4533

> Brazil 0800 095 9094

Americas +1 (312) 943 5250

арас +61 (0) 2 8284 8100

EMALL: oxygen@mintel.com

DID YOU KNOW?

This report is part of a series of reports, produced to provide you with a more holistic view of this market



Report Price: £1750.00 | \$2834.04 | €2223.04

The above prices are correct at the time of publication, but are subject to change due to currency fluctuations.

## Table of Contents

Definit	ions
Method	lology
Consu	ner research
Abbrev	riations
Executiv	e Summary
The ma	arket
Figu	ure 1: Best- and worst-case forecast of UK oral care, 2008-18
Market	factors
Compa	nies, brands and innovation
Figu	are 2: Percentage of branded vs own-label launches, January 2009-March 2014
Figu	ure 3: Brand shares of total oral care, year ending January 2014
	nsumer
Figu	are 4: Oral health concerns influencing purchase, February 2014
Figu	ure 5: Attitudes towards buying oral healthcare products, February 2014
What v	ve think
lssues a	nd Insights
People	are not being encouraged to visit the dentist
The fac	cts
The im	plications
Parent	s do not feel the need for dental products for babies/children
The fac	cts
The im	plications
Trend Ap	pplication
Trend:	Prove It
Trend:	Guiding Choice
Trond	Generation Next

## Market Drivers

Key points

## Dentists remain important

Figure 6: Number of patients and the percentage of the population seen by an NHS dentist in the 24 months to December 2011 and December 2013, England Figure 7: Timing of attempt to book last dental appointment, England 2013

### Rise in children offers opportunities for family packs

Figure 8: Trends in the age structure of the UK population, 2008-18

## Young professionals offer opportunities for more premium products

Impact of lifestyle choices on teeth

# BUY THIS REPORT NOW



Report Price: £1750.00 | \$2834.04 | €2223.04

The above prices are correct at the time of publication, but are subject to change due to currency fluctuations.

#### Who's Innovating?

#### Key points

#### Toothpaste leads new launches

Figure 9: New launches in the UK oral care market, by product segment, January 2009-March 2014

Figure 10: Examples of whitening toothbrushes launches, 2013

Figure 11: Examples of multi-benefit mouthwash launches, January 2013-April 2014

Figure 12: Examples of dental ancillary launches, 2014

#### Electric toothbrushes

#### Own-label leads dental accessories

Figure 13: Percentage of branded vs own-label launches, January 2009-March 2014

Figure 14: Percentage share of launch activity in the UK oral healthcare market, by company, January 2011-March 2014

Figure 15: Examples of own-label dental accessories launches, 2013

#### GSK and Colgate-Palmolive lead new launches

#### Free-from sees a rise in the toothpaste segment

Figure 16: Top claims in the UK toothpaste market as a percentage of total launches, January 2011-March 14

#### Whitening sees a rise in the toothbrush segment

Figure 17: Top claims in the UK manual toothbrushes market as a percentage of total launches, January 2011-March 14

Figure 18: Examples of product launches aimed at babies aged 0-2 years, January 2013-March 2014

#### Time/speed claims sees a rise in mouthwash segment

Figure 19: Top claims in the UK mouthwash market as a percentage of total launches, January 2011-March 14

#### Environmentally friendly packaging sees a rise in dental accessories

Figure 20: Top claims in the UK dental accessories market as a percentage of total launches, January 2011-March 14

#### 2013: Premium oral healthcare

Figure 21: Examples of premium oral care launches, 2013

#### Market Size and Forecast

#### Key points

#### Strong growth in 2012 and 2013

Figure 22: UK retail value sales of oral healthcare, at current and constant prices, 2008-18

#### Growth driven by mouthwash

Figure 23: Best- and worst-case forecast of UK oral care, 2008-18

#### Forecast methodology

#### Segment Performance

#### Key points

#### Rise in price per unit drives sales

Figure 24: UK retail value sales of oral care, by sector, 2012 and 2013

### Market Share

Key points

Top brands lead in oral care

# BUY THIS REPORT NOW



## Report Price: £1750.00 | \$2834.04 | €2223.04

The above prices are correct at the time of publication, but are subject to change due to currency fluctuations.

Figure 25: Brand shares of total oral care, years ending January 2013 and January 2014

#### P&G leads toothbrushes

Figure 26: Brand shares of toothbrushes, years ending January 2013 and January 2014

#### Colgate dominates toothpaste

Figure 27: Brand shares of toothpaste, years ending January 2013 and January 2014

#### Corsodyl sees biggest growth in mouthwash segment

Figure 28: Brand shares of mouthwash, years ending January 2013 and January 2014

#### Poli Grip sees biggest rise in denture products

Figure 29: Brand shares of denture products, years ending January 2013 and January 2014

#### Own-label shows strong growth in dental accessories

Figure 30: Brand shares of dental accessories, years ending January 2013 and January 2014

#### **Companies and Products**

#### GlaxoSmithKline

Figure 31: GlaxoSmithKline UK Limited financial performance, 2011-12

Figure 32: Examples of new product launches by GlaxoSmithKline in the oral care market, July 2013-April 2014

#### Procter & Gamble

Figure 33: Key financials for Procter & Gamble (Health and Beauty Care) Ltd, 2012-13

Figure 34: Examples of new product launches by Procter & Gamble in the oral care market, July 2013-April 2014

#### Johnson & Johnson

Figure 35: Johnson & Johnson Limited financial performance, 2011-12

Figure 36: Examples of new product launches by Johnson & Johnson in the oral care market, July 2013-April 2014

#### Church & Dwight

Figure 37: Church & Dwight (UK) Limited financial performance, 2011-12

Figure 38: Examples of new product launches by Church & Dwight in the oral care market, July 2013 to April 2014

#### Colgate-Palmolive

Figure 39: Colgate-Palmolive (UK) Limited financial performance, 2011-12

Figure 40: Examples of new product launches by Colgate-Palmolive in the oral care market, July 2013 to April 2014

### Brand Communication and Promotion

#### Key points

#### Advertising spend remained constant

Figure 41: Topline adspend and adspend: sales ratio in the UK oral care category, January 2010-March 2014

#### Focus on toothbrushes

Figure 42: Adspend in the UK oral care category, by segment, 2012-13

#### GSK remains biggest spender

Figure 43: Advertising spend in the oral care category, by top companies, 2012-13

#### Brand Perceptions and Social Media

#### Brand perceptions

Key brand metrics

# BUY THIS REPORT NOW



## Report Price: £1750.00 | \$2834.04 | €2223.04

The above prices are correct at the time of publication, but are subject to change due to currency fluctuations.

Figure 44: Key brand metrics, March 2014

#### Brand map

Figure 45: Attitudes towards and usage of brands in the oral care sector, March 2014

#### Correspondence analysis

### Brand attitudes

Figure 46: Attitudes, by oral care brand, March 2014

#### Brand personality

Figure 47: Oral care brand personality - macro image, March 2014

Figure 48: Oral care brand personality - micro image, March 2014

#### Brand usage

Figure 49: Oral care brand usage, March 2014

#### Brand experience

Figure 50: Oral care brand experience, March 2014

#### Social media and online buzz

#### Social media metrics

Figure 51: Social media metrics of selected oral care brands, April 2014

#### Online mentions

Figure 52: Online mentions of selected oral care brands, 31st March 2013-29th March 2014

#### Topics of discussion

Figure 53: Mentions around teeth and gums in general and breakout topics, 31st March 2013 - 29th March 2014

#### Where discussion occurs

Figure 54: Sites through which oral care brands are discussed, 31st March 2013-29th March 2014

#### Analysis by brand

#### Colgate

Figure 55: Topic cloud around mentions of Colgate, 31st March 2013 – 29th March 2014

#### Oral-B

Figure 56: Topic cloud around mentions of Oral-B, 31st March 2013 – 29th March 2014

#### Listerine

Figure 57: Topic cloud around mentions of Listerine, 31st March 2013 – 29th March 2014

#### Aquafresh

Figure 58: Topic cloud around mentions of Aquafresh, 31st March 2013 – 29th March 2014

#### Corsodyl

Figure 59: Topic cloud of mentions around Corsodyl, 31st March 2013-29th March 2014

### Sensodyne

Figure 60: Usage of social media websites, by age, March 2014

### Channels to Market

#### Key points

### Discount stores drive sales in 'other' channel

Figure 61: UK value sales of oral care products, by outlet type, 2012 and 2013

# BUY THIS REPORT NOW



Report Price: £1750.00 | \$2834.04 | €2223.04

The above prices are correct at the time of publication, but are subject to change due to currency fluctuations.

	Key points
	Toothpaste is a must Figure 62: Usage and frequency of oral care products, February 2014
	Whiteness is a focus for young people, singletons and men
	Usage of dental accessories linked to employment status
	Older people use electric toothbrushes
Th	e Consumer – Purchase of Oral Care
	Key points
	Women remain primary purchasers Figure 63: Purchase responsibility of oral care products, February 2014
	Plaque/tartar build-up is the leading concern Figure 64: Oral health concerns influencing purchase, February 2014
	Bad breath is a concern for young people
	Concern drives usage
	High brand loyalty Figure 65: Attitudes towards buying oral care products, February 2014
	Own-label has low influence
	Young people want more help
Th	e Consumer – Interest in Product Attributes
	Key points
	People want instant results
	Figure 66: Interest in product attributes
	Younger people are more willing to pay for added benefits
Th	e Consumer – Parental Attitudes towards Oral Care
	Key points
	Mums are more involved Figure 67: Parental attitudes towards children's oral care, February 2014
	Edible toothpaste for children could encourage brushing
	Dentist not visited enough
Ap	oendix – Market Size and Forecast

Figure 70: UK retail value sales of dental accessories/denture products, at current and constant prices, 2008-18

## Appendix – Brand Research

Figure 71: Brand usage, March 2014

Figure 72: Brand commitment, March 2014

# BUY THIS REPORT NOW



### Report Price: £1750.00 | \$2834.04 | €2223.04

The above prices are correct at the time of publication, but are subject to change due to currency fluctuations.

Figure 73: Brand diversity, March 2014 Figure 74: Brand satisfaction, March 2014 Figure 75: Brand recommendation, March 2014 Figure 76: Brand attitude, March 2014 Figure 77: Brand image - macro image, March 2014 Figure 78: Brand image - micro image, march 2014 Figure 79: Online mentions of selected oral healthcare brands, 31st March 2013-29th March 2014 Appendix – The Consumer – Usage and Frequency Figure 80: Product usage and frequency, February 2014 Figure 81: Product usage and frequency - Manual toothbrush, by demographics, February 2014 Figure 82: Product usage and frequency – Multi-purpose toothpaste, by demographics, February 2014 Figure 83: Product usage and frequency - Power toothbrush, by demographics, February 2014 Figure 84: Product usage and frequency – Whitening toothpaste, by demographics, February 2014 Figure 85: Product usage and frequency - Floss, by demographics, February 2014 Figure 86: Product usage and frequency - Tongue scraper, by demographics, February 2014 Figure 87: Product usage and frequency – Whitening strips/kits, by demographics, February 2014 Figure 88: Attitudes towards buying oral healthcare products, by usage and frequency of mouthwash, February 2014 Appendix – Demographics Figure 89: Demographics Appendix – The Consumer – Purchase of Oral Care Figure 90: Purchase responsibility, February 2014 Figure 91: Purchase responsibility, by demographics, February 2014 Figure 92: Product usage and frequency, by purchase responsibility, February 2014 Figure 93: Oral health concerns influencing purchase, February 2014 Figure 94: Most popular oral health concerns influencing purchase, by demographics, February 2014 Figure 95: Next most popular oral health concerns influencing purchase, by demographics, February 2014 Figure 96: Other oral health concerns influencing purchase, by demographics, February 2014 Figure 97: Oral health concerns influencing purchase, by product usage and frequency – Whitening strips/kits, February 2014 Figure 98: Oral health concerns influencing purchase, by product usage and frequency - Mouthwash, February 2014 Figure 99: Repertoire of oral health concerns influencing purchase, February 2014 Figure 100: Repertoire of oral health concerns influencing purchase, by demographics, February 2014 Figure 101: Attitudes towards buying oral healthcare products, by repertoire of oral health concerns influencing purchase, February Figure 102: Product usage and frequency, by repertoire of oral health concerns influencing purchase, February 2014 Figure 103: Attitudes towards buying oral care products, February 2014 Figure 104: Most popular attitudes towards buying oral care products, by demographics, February 2014 Figure 105: Next most popular attitudes towards buying oral care products, by demographics, February 2014 Figure 106: Attitudes towards buying oral care products, by repertoire of oral health concerns influencing purchase, February 2014

### Appendix – The Consumer – Interest in Product Attributes

# BUY THIS REPORT NOW



## Report Price: £1750.00 | \$2834.04 | €2223.04

The above prices are correct at the time of publication, but are subject to change due to currency fluctuations.

Figure 107: Interest in new product attributes, February 2014
Figure 108: Interest in new product attributes – Visible results instantly, by demographics, February 2014
Figure 109: Interest in new product attributes – Visible results within one month, by demographics, February 2014
Figure 110: Interest in new product attributes – Contains natural ingredients, by demographics, February 2014
Figure 111: Interest in new product attributes – Environmentally friendly packaging, by demographics, February 2014
Figure 112: Interest in new product attributes, by product usage and frequency – Mouthwash, February 2014
Appendix - The Consumer – Parental Attitudes towards Oral Healthcare
Figure 113: Parents attitudes towards children's oral care, February 2014
Figure 114: Most popular attitudes towards buying oral care products, by demographics, February 2014

Figure 115: Next most popular attitudes towards buying oral care products, by demographics, February 2014

# BUY THIS REPORT NOW