

Entertainment Venues - US - December 2013

Report Price: £2466.89 | \$3995.00 | €3133.71

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“[Live Nation](#) and AEG have emerged as the dominant forces in live entertainment by controlling all aspects of the value chain. Yet, ticket prices have increased while sales have remained flat. There are opportunities for new business models to emerge to reduce ticket prices and increase attendance and ways for regional players to compete by offering family entertainment at reasonable prices.”

– Fiona O’Donnell,

This report looks at the following areas:

- Is too much focus placed on amenities for premium customers?
- Can regional/local venues compete with Live Nation and AEG and their stable of stars?
- Are today’s ticket prices sustainable?
- Can the live experience be enhanced?

Out-of-home entertainment remains a popular activity among Americans. Two thirds of all adults have attended a live entertainment event within the last 12 months (excluding sporting events) – which equates to roughly 157 million participants. The most popular venues include outdoor street or city festivals, bars, sports arenas/stadiums, and small theaters. Among those who attended any live entertainment events, paid events are more popular than free ones, indicating that value is attached to paying for an event. However, attendance is dropping for leading performing arts categories including musicals, classical music concerts, and nonmusical plays, and attendance for the top 100 North American tours has been flat. Venues and promoters need to develop new ways to attract attendees to the performing arts through education, the unique qualities of live events, and more affordable ticket options.

This report examines consumers’ attitudes toward live events, both free and paid, and takes an in-depth look at the market for live music concerts and festivals – one that is estimated to generate \$4.7 billion in ticket revenues in 2013 for all of North America.

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DID YOU KNOW?

This report is part of a series of reports, produced to provide you with a more holistic view of this market

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Is too much focus placed on amenities for premium customers?

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The implications:

Can regional/local venues compete with Live Nation and AEG and their stable of stars?

The issues:

The implications:

Are today's ticket prices sustainable?

The issues:

The implications:

Can the live experience be enhanced?

The issues:

The implications:

Trend Application

Inspire trend: Experience Is All

Inspire trend: Locavore

Mintel futures: Human

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SMG Worldwide Entertainment and Convention Center

C3 Presents

Innovations and Innovators

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