

Report Price: £2466.89 | \$3995.00 | €3133.71

The above prices are correct at the time of publication, but are subject to change due to currency fluctuations.



"Pet owners seek out the same quality and attributes in products for their pets as they do for themselves. Innovation is adapting to meet these demands; however, marketers must be cautious about overwhelming and confusing consumers when it comes to choosing the right product for their pet."

– Molly Maier, Category Manager, Health, Household, Beauty

and Personal Care

In this report we answer the key questions:

- How will the humanization trend impact the pet supplies market?
- · How can industry players capture unique interests of varied pet owners?
- · How can pet supplies marketers target the lucrative Millennial generation?

Overall, the incidence of pet ownership in the U.S. has remained relatively stable in recent years and this helps to explain the steady growth in sales. The pet supplies market in the U.S. continues to grow at a steady pace, with an annual average growth rate of 3.8%. In 2012, Mintel expects the U.S. retail market for pet supplies to grow 19% from 2013-17 to reach nearly \$11.5 billion.

More than seven in 10 households own a pet of some type. The familial relationship between most people and their pets, dogs and cats in particular, ensures that spending on pets remains a priority for owners. The typical pet supplies shopper has sole responsibility for this task in his or her household, yet pet supplies purchase frequency is highly variable. In fact, pet supplies buyers are fairly evenly divided between low-, medium-, and high-frequency shoppers. This reflects the range of pet supplies available – from those that require frequent replenishment (ie, litter) to occasional purchases (ie, clothes).

The opportunity for makers and marketers in the market is to find ways to engage pet owners in frequent shopping activity – whether by making procurement methods more convenient or employing emotion-based marketing strategies to connect with pet owners. Additionally, innovation should continue to focus on trends toward humanization and specialization of pet supplies as a way to appeal to the important pet parent demographic.

BUY THIS REPORT NOW

VISIT: store.mintel.com

CALL: EMEA +44 (0) 20 7606 4533

> Brazil 0800 095 9094

Americas +1 (312) 943 5250

APAC +61 (0) 2 8284 8100

EMAIL: oxygen@mintel.com

DID YOU KNOW?

This report is part of a series of reports, produced to provide you with a more holistic view of this market



Report Price: £2466.89 | \$3995.00 | €3133.71

The above prices are correct at the time of publication, but are subject to change due to currency fluctuations.

Table of Contents

Scope and Themes

What you need to know

Definition

Data sources

Sales data

Consumer survey data

Advertising creative

Abbreviations and terms

Abbreviations

Terms

Executive Summary

The market

Steady growth to an \$11.5 billion market

Figure 1: Total U.S. sales and fan chart forecast of pet supplies at current prices, 2007-17

Dog/cat needs is the most dynamic market segment

Figure 2: Total U.S. retail sales of pet supplies, by segment, 2012

Market factors

Age of owner is a key factor in pet ownership

Figure 3: U.S. population by age, 2013-18

Families offer market opportunity

 $\label{thm:continuous} \mbox{Hispanic population growth outpaces other racial/ethnic groups}$

The suppliers

The consumer

Types of pet supplies purchased

Figure 4: Types of pet supplies purchased, December 2012

Where pet supplies shoppers buy pet supplies

Pet supplies purchase drivers

Shopping behaviors of the pet supplies buyer

Figure 5: Purchase behavior of the pet supplies buyer, December 2012

Attitudes of the pet supplies shopper

What we think

Issues in the Market

How will the humanization trend impact the pet supplies market?

How can industry players capture unique interests of varied pet owners?

How can pet supplies marketers target the lucrative Millennial generation?

Insights and Opportunities



VISIT: store.mintel.com

CALL: EMEA +44 (0) 20 7606 4533 | Brazil 0800 095 9094

FMAII · oxygen@mintel.com



Report Price: £2466.89 | \$3995.00 | €3133.71

The above prices are correct at the time of publication, but are subject to change due to currency fluctuations.

Marketing to kids as "pet siblings"

Health and wellness

Trend Application

Trend: Premiumization and Indulgence

Trend: Return to the Experts

Mintel Futures: Access Anything, Anywhere

Market Size and Forecast

Key points

Continuous, steady growth in pet supplies sales

Figure 6: Total U.S. retail sales and forecast of pet supplies at current prices, 2007-17

Figure 7: Total U.S. retail sales of pet supplies, at inflation-adjusted prices, 2007-17

Fan chart forecast

Figure 8: Total U.S. sales and fan chart forecast of pet supplies at current prices, 2007-17

Market Drivers

Key points

Incidence of pet ownership remains stable

Figure 9: Pet ownership in the U.S., by type of pet, 2008-12

Population growth creates potential for more pet owners

Figure 10: Population, by age, 2008-18

The impact of families on pet supplies sales

Figure 11: Number of households, by presence of own children, 2002-12

Hispanic pet owners important to future market development

Figure 12: Population, by Hispanic origin, 2008-18

Improvements in economy reflected in stronger market growth

Figure 13: Consumer Sentiment Index, January 2007-March 2013

Figure 14: Real personal disposable income, January 2007-February 2013

Figure 15: Unemployment and underemployment rates, January 2007-March 2013

Competitive Context

Competition from private label

The facts: Private label acceptance and growth Response: Challenge the value of private label Nontraditional pet companies entering the market

Figure 16: Bissell Pet Foundation, 2012

Figure 17: JetPaws travel products, 2012

Segment Performance

Key points

Litter/deodorant captures largest share of market sales

Sales of pet supplies, by segment

BUY THIS REPORT NOW VISIT: store.mintel.com

CALL: EMEA +44 (0) 20 7606 4533 | Brazil 0800 095 9094



Report Price: £2466.89 | \$3995.00 | €3133.71

The above prices are correct at the time of publication, but are subject to change due to currency fluctuations.

Figure 18: Total U.S. retail sales of pet supplies, by segment, at current prices, 2010 and 2012

Segment Performance - Litter and Deodorant

Key points

Litter and deodorant benefit from value-added products

Sales and forecast of litter and deodorant

Figure 19: Total U.S. retail sales of litter and deodorant, at current prices, 2007-17

Segment Performance - Dog/Cat Needs

Key points

Discretionary spending driving growth in dog/cat needs

Sales and forecast of dog/cat needs

Figure 20: Total U.S. retail sales of dog/cat needs, at current prices, 2007-17

Segment Performance – Dog Rawhide Chews

Key points

Product recalls impact sales of rawhide chews

Sales and forecast of dog rawhide chews

Figure 21: Total U.S. retail sales of dog rawhide chews, at current prices, 2007-17

Segment Performance – Non-Dog/Cat Needs

Key points

Stagnant sales reflects low incidence of owning other pets

Sales and forecast of non-dog/cat needs

Figure 22: Total U.S. retail sales of non-dog/cat needs, at current prices, 2007-17

Retail Channels

Key points

Collectively, "other" retail channels comprise the majority of market sales

Sales of pet supplies, by channel

Figure 23: Total U.S. retail sales of pet supplies, by channel, at current prices, 2010 and 2012

Retail Channels - Supermarkets

Key points

Supermarket sales of pet supplies is stagnant

Supermarket sales of pet supplies

Figure 24: U.S. supermarket sales of pet supplies, at current prices, 2007-12

Retail Channels - Other Channels

Key points

Other channels cater to diverse interests of pet supplies shoppers

Other retail channel sales of pet supplies

Figure 25: U.S. sales of pet supplies through other retail channels, at current prices, 2007-12

Leading Companies

BUY THIS REPORT NOW VISIT: store.mintel.com

CALL: EMEA +44 (0) 20 7606 4533 | Brazil 0800 095 9094



Report Price: £2466.89 | \$3995.00 | €3133.71

The above prices are correct at the time of publication, but are subject to change due to currency fluctuations.

Key points

Nestlé and Clorox are leading manufacturers of pet supplies

Manufacturer sales of pet supplies

Figure 26: MULO sales of pet supplies in the U.S. by leading manufacturers, rolling 52 weeks 2012 and 2013

Brand Share - Litter and Deodorant

Key points

Convenience positioning drive sales of litter brands

Manufacturer and brand sales of litter and deodorant

Figure 27: MULO sales of litter and deodorant, by leading company, rolling 52 weeks 2012 and 2013

Brand Share - Dog/Cat Needs

Key points

Simple Solution brand benefits from Walmart placement

Innovation spurs success for Central Garden & Pet Adams Spot On brand

Stout Stuff Pet Champion brand gains traction

Manufacturer and brand sales of dog/cat needs

Figure 28: MULO sales of dog/cat needs, by leading company, rolling 52 weeks 2012 and 2013

Brand Share – Dog Rawhide Chews

Key points

Healthy positioning fuels growth in brand sales

Private label continues to dominate the category

Manufacturer and brand sales of dog rawhide chews

Figure 29: MULO sales of dog rawhide chews, by leading company, rolling 52 weeks 2012 and 2013

Brand Share - Non-Dog/Cat Needs

Key point

Spectrum Brands leads category with products for fish

Manufacturer and brand sales of non-dog/cat needs

Figure 30: MULO sales of non-dog/cat needs, by leading company, rolling 52 weeks 2012 and 2013

Innovation and Innovators

Uptick in new product launch activity in 2012

Figure 31: Trends in pet product launches by top 10 claims, 2008-13

Humanization and specialization of pet supplies

Hartz Mountain and Sergeant's Pet Care: leaders in new product launch

Figure 32: Trends in pet product launches by company, 2008-13

Revival of private label innovation in 2012

Figure 33: Trends in pet product launches by private label share, 2008-13

Marketing Strategies

Overview



VISIT: store.mintel.com

CALL: EMEA +44 (0) 20 7606 4533 | Brazil 0800 095 9094



Report Price: £2466.89 | \$3995.00 | €3133.71

The above prices are correct at the time of publication, but are subject to change due to currency fluctuations.

PetSmart Strategy: Exclusive partnerships

Martha Stewart Pets

Figure 34: Martha Stewart Pets Collection, tote, 2013

Toys"R"Us Pets

Figure 35: Toys"R"Us Pets, teether ring, 2013

Bret Michaels Pets Rock

Figure 36: PetSmart "Pets Rock" TV ad, June-July 2012

Figure 37: Bret Michaels Pets Rock, band sweater, 2013

Disney

Figure 38: Disney, Plush Bungee, 2013

Tommy Bahama Pets

Figure 39: Tommy Bahama Pets, doggie surfer shirt, 2013

PETCO Strategy: Health and wellness

Figure 40: PETCO certified nutrition checklist, May 2013

Figure 41: PETCO WholePets, May 2013

Figure 42: PETCO "Dad Knows Best" TV ad, February 2013

Figure 43: Planet PETCO, May 2013

Pet Supplies Plus Strategy: Pricing

Figure 44: Pet Supplies Plus webpage, May 2013

Figure 45: Pet Supplies Plus "Easier Savings" TV ad, February-March 2013

Brand competition

Figure 46: PetArmor "Family Protection" TV ad, April-May 2013

Figure 47: Sergeant's Pet Care Products "Protect Your Pet" TV ad, July-August 2012

Figure 48: Sentry Pet Care Products "Win the War" TV ad, March-May 2013

Pet Ownership

Key points

Widespread incidence of pet ownership; majority own a cat or dog

Figure 49: Pet ownership, December 2012

Pet ownership generally declines with age

Figure 50: Pet ownership, by age, December 2012

More affluent households are more likely pet owners

Figure 51: Pet ownership, by household income, December 2012

Households with children significantly more likely to own pets

Figure 52: Pet ownership, by presence of children in household, December 2012

Number of Pets Owned

Key points

Americans typically own more than one pet

Figure 53: Average numbers of pets owned, by type of pet, December 2012

Households with children are multiple pet owners

BUY THIS REPORT NOW

VISIT: store.mintel.com

CALL: EMEA +44 (0) 20 7606 4533 | Brazil 0800 095 9094



Report Price: £2466.89 | \$3995.00 | €3133.71

The above prices are correct at the time of publication, but are subject to change due to currency fluctuations.

Figure 54: Average numbers of pets owned, dogs and cats, by presence of children in household, December 2012

Pet parents are slightly more likely to own more pets

Figure 55: Average numbers of pets owned, dogs and cats, by pet parent, December 2012

The Pet Supplies Buyer

Key points

One person typically in charge of purchasing pet supplies

Figure 56: Pet supplies buyer, December 2012

A larger share of women are the household pet supplies buyer

Figure 57: Pet supplies buyer, by gender, December 2012

18-24s are more likely to let another adult have responsibility for pet supplies purchases

Figure 58: Pet supplies buyer, by age, December 2012

Pet parents take responsibility for pet supplies purchases

Figure 59: Pet supplies buyer, by pet parent, December 2012

Frequency of Pet Supplies Purchases

Key points

Most pet supplies buyers shop every two to three months or less

Figure 60: Frequency of pet supplies purchases, December 2012

Younger pet supplies buyers shop more frequently

Figure 61: Frequency of pet supplies purchases, by age, December 2012

Less affluent shop for pet supplies less often

Figure 62: Frequency of pet supplies purchases, by household income, December 2012

Households with children are more frequent shoppers

Figure 63: Frequency of pet supplies purchases, by presence of children in household, December 2012

Pet parents buy pet supplies with greater frequency

Figure 64: Frequency of pet supplies purchases, by pet parent, December 2012

Spending on Pet Supplies

Key points

Pet supplies spending crosses a range of price points

Figure 65: Spend on pet supplies, December 2012

Younger pet owners spend more on supplies

Figure 66: Spend on pet supplies, by age, December 2012

Presence of children drives spend on pet supplies

Figure 67: Spend on pet supplies, by presence of children, December 2012

Types of Pet Supplies Purchased

Key points

Cat litter and toys are most widely purchased types of pet supplies

Figure 68: Types of pet supplies purchased, December 2012

Younger pet supplies shoppers are more likely to buy a range of pet supplies

BUY THIS REPORT NOW VISIT: store.mintel.con

CALL: EMEA +44 (0) 20 7606 4533 | Brazil 0800 095 9094



Report Price: £2466.89 | \$3995.00 | €3133.71

The above prices are correct at the time of publication, but are subject to change due to currency fluctuations.

Figure 69: Types of pet supplies purchased, by age, December 2012

Families buy all types of pet supplies

Figure 70: Types of pet supplies purchased, by presence of children in household, December 2012

High user groups are more likely to buy grooming tools

Figure 71: Types of pet supplies purchased, by frequency of pet supplies purchases, December 2012

Pet parents purchase toys

Figure 72: Types of pet supplies purchased, by pet parent, December 2012

Household Usage of Pet Supplies

Key points

Cat litter

Figure 73: Cat litter purchase, October 2011-November 2012

Types and brands of cat litter used

Figure 74: Types of cat litter used, October 2011-November 2012

Figure 75: Brands of cat litter used, October 2011-November 2012

Flea and tick care pet supplies

Figure 76: Flea and tick care usage, by age, October 2011-November 2012

Figure 77: Reason for flea and tick care use, by age, October 2011-November 2012

Types and brands of flea and tick products

Figure 78: Types of flea and tick care products bought, by age, October 2011-November 2012

Figure 79: Brands of flea and tick care products bought, by household income, October 2011-November 2012

Heartworm control pet supplies

Figure 80: Heartworm control/prevention usage for dogs vs. cats, by household income, October 2011-November 2012

Supplement/vitamin pet supplies

Figure 81: Pet food supplements/vitamins, by age, October 2011-November 2012

Where Pet Supplies are Purchased

Key points

Walmart tops list of outlets for pet supplies purchases

Figure 82: Source of pet supplies, December 2012

Drug stores popular among younger shoppers

Figure 83: Source of pet supplies, by age, December 2012

Less affluent pet supplies shoppers favor Walmart over pet specialist retailers

Figure 84: Source of pet supplies, by household income, December 2012

Families use a variety of retailers to purchase pet supplies

Figure 85: Source of pet supplies, by presence of children in household, December 2012

Supermarkets are a destination for pet supplies purchases among high-frequency buyers

Figure 86: Source of pet supplies, by frequency of pet supplies purchases, December 2012

Pet parents favor pet specialist retailers

Figure 87: Source of pet supplies, by pet parent, December 2012



VISIT: store.mintel.com

CALL: EMEA +44 (0) 20 7606 4533 | Brazil 0800 095 9094



Report Price: £2466.89 | \$3995.00 | €3133.71

The above prices are correct at the time of publication, but are subject to change due to currency fluctuations.

Purchase Influencers

Key points

Brand is a primary purchase influencer

Figure 88: Factors influencing the purchase of pet supplies, December 2012

Younger pet supplies buyers more influenced by eco-friendly claims

Figure 89: Factors influencing the purchase of pet supplies, by age, December 2012

Celebrity endorsements wield more influence over affluent shoppers

Figure 90: Factors influencing the purchase of pet supplies, by household income, December 2012

Recommendations significantly influence decision of frequent shoppers

Figure 91: Factors influencing the purchase of pet supplies, by frequency of pet supplies purchases, December 2012

Pet parents influenced by vet recommendations, added health benefits, and all natural

Figure 92: Factors influencing the purchase of pet supplies, by pet parent, December 2012

Purchase Behavior

Key points

Pet specialists' staff are more helpful

Figure 93: Purchase behavior of pet supplies buyers, December 2012

Younger pet supplies shoppers exercise price-savings strategies

Figure 94: Purchase behavior of pet supplies buyers, by age, December 2012

Lower-income shoppers seek out less expensive retailers for pet supplies

Figure 95: Purchase behavior of pet supplies buyers, by household income, December 2012

High-frequency shoppers buy on impulse

Figure 96: Purchase behavior of pet supplies buyers, by frequency of pet supplies purchases, December 2012

Pet parents purchase pet supplies in bulk

Figure 97: Purchase behavior of pet supplies buyer, by pet parent, December 2012

Attitudes of the Pet Supplies Buyer

Key points

Pet owners enjoy buying gifts for their pet, especially if it's convenient

Figure 98: Attitudes of the pet supplies buyer, December 2012

Younger pet supplies buyers seek guidance

Figure 99: Attitudes of the pet supplies buyer, by age, December 2012

High-frequency shoppers are good candidates for subscription services

Figure 100: Attitudes of the pet supplies buyer, by frequency of pet supplies purchases, December 2012

Pet parents love to buy gifts and pamper their pets

Figure 101: Attitudes of the pet supplies buyer, by pet parent, December 2012

Impact of Race/Hispanic Origin

Overview

Pet ownership elevated among Hispanics

Figure 102: Pet ownership, by race/Hispanic origin, December 2012

BUY THIS REPORT NOW VISIT: store.mintel.com

CALL: EMEA +44 (0) 20 7606 4533 | Brazil 0800 095 9094



Report Price: £2466.89 | \$3995.00 | €3133.71

The above prices are correct at the time of publication, but are subject to change due to currency fluctuations.

Blacks and Hispanics take sole responsibility of pet supplies purchases

Figure 103: Pet supplies buyer, by race/Hispanic origin, December 2012

Blacks and Hispanics tend to be more frequent pet supplies shoppers

Figure 104: Frequency of pet supplies purchases, by race/Hispanic origin, December 2012

Hispanics over index in purchase of feeding supplies, clothing/accessories

Figure 105: Types of pet supplies purchased, by Hispanic origin, December 2012

Walmart popular among Hispanics for pet supplies purchases

Figure 106: Source of pet supplies, by Hispanic origin, December 2012

Hispanics highly influenced by personal recommendations

Figure 107: Factors influencing the purchase of pet supplies, by Hispanic origin, December 2012

Hispanics exhibit money-saving strategies in their purchase behavior

Figure 108: Purchase behavior of pet supplies buyer, by Hispanic origin, December 2012

Hispanics need guidance but also interested in subscription services

Figure 109: Attitudes of pet supplies buyers, by Hispanic origin, December 2012

Key Driver Analysis

Methodology

What drives premium pet supplies purchases?

Figure 110: Key drivers of pet supplies purchase behavior, June 2013

IRI/Builders - Key Household Purchase Measures

Consumer insights on key purchase measures - cat/dog litter

Brand map

Figure 111: Brand map, selected brands of cat litter, by household penetration, 2012*

Brand leader characteristics

Key purchase measures

Figure 112: Key purchase measures for the top brands of cat litter, by household penetration, 2012*

Appendix - Consumer Tables

Incidence of household pet ownership

Figure 113: Pet ownership, by age, October 2011-November 2012

Figure 114: Pet ownership, by household income, October 2011-November 2012

Figure 115: Pet ownership, by presence of children in household, October 2011-November 2012

The pet supplies buyer

Figure 116: Pet supplies buyer, by household income, December 2012

Figure 117: Pet supplies buyer, by frequency of pet supplies purchases, December 2012

Frequency of pet supplies purchases

Figure 118: Frequency of pet supplies purchases, by gender, December 2012

Types of pet supplies purchased

Figure 119: Types of pet supplies purchased, by gender, December 2012

Figure 120: Types of pet supplies purchased, by household income, December 2012

BUY THIS REPORT NOW VISIT: store.mintel.com

CALL: EMEA +44 (0) 20 7606 4533 | Brazil 0800 095 9094



Report Price: £2466.89 | \$3995.00 | €3133.71

The above prices are correct at the time of publication, but are subject to change due to currency fluctuations.

Where pet supplies are purchased

Figure 121: Source of pet supplies, by gender, December 2012

Purchase behavior

Figure 122: Purchase behavior of pet supplies buyer, by gender, December 2012

Attitudes of the pet supplies buyer

Figure 123: Attitudes of pet supplies buyers, by gender, December 2012

Figure 124: Attitudes of pet supplies buyers, by household income, December 2012

Appendix – Key Driver Analysis

Interpretation of results

Figure 125: Likelihood of purchasing pets supplies that APPEAR to be a premium brand – key driver output, June 2013

Appendix - Trade Associations

VISIT: store.mintel.com

Americas +1 (312) 943 5250 | APAC +61 (0) 2 8284 8100