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In this report we answer the key questions:

- What can the industry do to improve its image in difficult times?
- What new occasions or opportunities are available for soft drinks?
- Can slumping sales of diet soft drinks be reversed?
- What is the next emerging soft drink alternative segment?

The carbonated soft drink category continues to enjoy $92.2 \%$ household penetration rate, according to Information Resources Inc. Builders Panel data. Yet, consumers are drinking less of the sparkling beverages. Still, due to price increases, category sales were $\$ 44$ billion in 2012, which is a decline of just shy of $1 \%$, according to Mintel research. In particular, consumer cutbacks have most drastically affected the diet soft drink segment, which experienced a $2.8 \%$ decline in dollar sales from 2010-12, while benefiting the seltzer, tonic water, and club soda segment. The sparkling carbonated soft drink alternative segment increased $9.6 \%$ in sales from 2010-12, benefiting from new consumers who want carbonation, without the high calories.

Meanwhile, manufacturers continue to develop strategies to stave off market stagnation, including a range of packaging sizes, flavor innovations, and innovative marketing that reminds consumers of the refreshment and fun embodied by their brands. The industry will need more than social media engagement to retain a place in the shopping carts of increasingly health-conscious consumers.

This report builds on the analysis presented in Mintel's Carbonated Soft Drinks - U.S., February 2012 as well as similar reports from August 2010, June 2009, May 2008, April 2007, and March 2006.

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