

## **Scope and Themes**



"The scooter and moped market has benefited from the increase in gas prices since the start of the recession in 2008. This may not be enough to expand this market in the U.S. significantly, but has generated interest among consumers who had previously never considered them or just seen them as a recreational or lifestyle vehicle."

- Bill Patterson, Senior Market Analyst

## In this report we answer the key questions:

- Can the U.S. market emulate those countries with ingrained scooter/moped culture?
- Is marketing scooters/mopeds as lifestyle accessories a mistake?
- How does the "new normal" of rising fuel prices create a new potential consumer base

This report provides an in-depth examination of the U.S. scooter and moped market for manufacturers, dealerships, and marketers interested in better understanding the moped and scooter consumer, to explore innovations and trends within segments, and to evaluate the competition.

The report explores how the rise in fuel prices across the country has forced consumers to consider buying a scooter or moped, either as a replacement for their car or truck, or as an extra vehicle for short trips around town. As rising fuel prices become the "new normal," they will likely become a significant factor in helping transition hesitant consumers to becoming potential buyers.

# BUY THIS REPORT NOW

VISIT: store.mintel.com

**CALL:** EMEA +44 (0)207 778 7151

Americas +1 (312) 943 5250

APAC +61 (0)2 8284 8100

> Brazil 0800 095 9094

**EMAIL:** oxvaen@mintel.com

DID YOU KNOW?

This report is part of a series of reports, produced to provide you with a more holistic view of this market.



## **Scope and Themes**

To date, the U.S. scooter and moped market remains niche when compared to the markets in Europe and Asia, where these vehicles are embraced by the mainstream as affordable and reliable options to navigating dense urban areas. Since the design of most American metropolitan areas tends to accommodate cars and trucks better than small motor vehicles, U.S. consumers more often turn to other forms of transportation when looking beyond the car: public transit, bicycling, walking.

As a result, scooters and mopeds are mainly considered leisure vehicles for weekend or general recreation use. While the drop in fuel prices is helping move consumers onto these vehicles and away from their cars or trucks, manufacturers still face the challenge of general acceptance.

Besides fuel economy, manufacturers are promoting their scooter and moped brands as lifestyle accessories rather than vehicles used solely for practical purposes such as long commutes, shopping, or weekend traveling. These manufacturers have tapped into the cultural cachet of scooters/mopeds shared among a segment of the buying public that values their vintage European design and can energize sales by other factors that make these brands unique: one-of-a-kind color combinations, cargo features, and accessories. Whether this is the right approach to engage a potential customer is challenged based on the results of the consumer research for this report.

Consumer research in this report shows what factors motivate scooter or moped owners to purchase their respective vehicles and how those same factors matter (or don't) once they have made their purchase. Do priorities change once aspiring buyers become owners? What do consumers perceive as the best use of these vehicles and does that change dependent on gender, age, household income, or even where they live? These questions reveal the delicate line consumers straddle when entering this market in choosing between convenience and recreation, or embracing both.

BUY THIS
REPORT NOW

VISIT: store.mintel.com

CALL: EMEA: +44 (0)207 778 7151 | Brazil: 0800 095 9094 Americas: +1 (312) 943 5250 | APAC: +61 (0)2 8284 8100



#### **Contents**

#### **SCOPE AND THEMES**

What you need to know

Data sources

Consumer survey data

Abbreviations and terms

Abbreviations

Terms

#### **EXECUTIVE SUMMARY**

Market factors

Rise in fuel prices creating opportunity for scooter/moped makers

Figure 1: U.S. regular conventional retail gasoline prices, third week in November, 2002-12

Americans driving cars less, providing opportunity for scooters/mopeds

Figure 2: Consumer vehicle miles traveled, all U.S. roads and streets, 1998-2011

Electric scooters will help drive future scooter/moped sales

The consumer

Most people do not own scooters/mopeds; scooter penetration higher

Figure 3: Scooter and moped ownership, new or used, by gender, September 2012

Majority of scooter/moped owners prefer riding weekly

Figure 4: Frequency of riding scooter/moped, by gender, September 2012

Male scooter/moped owners more likely than women to buy for long travel

Figure 5: Reasons for purchasing a scooter/moped, by gender, September 2012

Owners purchase, and then use, scooters/mopeds for fun, errands

Figure 6: Reasons for purchasing a scooter/moped and what the scooter/moped is used for now, September 2012

Performance, price, fuel economy top factors influencing purchase

Figure 7: Factors influencing scooter/moped purchasing, by gender, September 2012

When scooter/moped owners evangelize about vehicles, they praise gas savings

Figure 8: How consumers would recommend scooters/mopeds to friends, by gender, September 2012 What we think

#### **ISSUES IN THE MARKET**

How the "new normal" of rising fuel prices creates a new potential consumer base Can the U.S. market emulate those countries with ingrained scooter/moped culture? Is marketing scooters/mopeds as lifestyle accessories a mistake?

#### **INSIGHTS AND OPPORTUNITIES**

Personalization through accessorizing/limited-edition co-branding Sponsor group tours or partner with touring operators to provide fleets Scooter fleets for public, private security

BUY THIS REPORT NOW

VISIT: store.mintel.com

**CALL:** EMEA: +44 (0)207 778 7151 | Brazil: 0800 095 9094 Americas: +1 (312) 943 5250 | APAC: +61 (0)2 8284 8100



#### **Contents**

Design-enhanced brand of scooters to appeal to luxury market

#### TREND APPLICATIONS

Inspire trend: Brand Review Inspire trend: Play Ethic Inspire 2015 Trends East Meets West

#### MARKET DRIVERS

Escalating fuel prices forcing consumers to consider alternative transit

Figure 9: U.S. regular conventional retail gasoline prices, third week in November, 2002-12

Declines in vehicle use reflect consumer hesitation at gas pump

Figure 10: Consumer vehicle miles traveled, all U.S. roads and streets, 1998-2011

Electric scooters will help drive future market sales

Consumer sentiment rising, but lower than pre-recession levels

Figure 11: University of Michigan Consumer Sentiment, November 1978-2012

#### **LEADING COMPANIES**

Key points

**BRAND OWNERSHIP** 

Majority own a Honda scooter or moped

Figure 12: Brand of scooter/moped owned, by gender, September 2012

Honda, Yamaha ownership highest among 18-44 year olds

Figure 13: Brand of scooter/moped owned, by age, September 2012

Middle-income groups key to the market

Figure 14: Brand of scooter/moped owned, by household income, September 2012

Vespa, Genuine ownership skews in the Northeast

Figure 15: Brand of scooter/moped owned, by region, September 2012

PROFILES OF LEADING COMPANIES

Honda Powersports

Figure 16: Honda North America motorcycle unit sales, 2008-12

Yamaha Sport

Piaggio Group

Suzuki Cycles

Kymco USA

Genuine Scooter Co.

#### **INNOVATION AND INNOVATORS**

Scoot Networks transitions car sharing concept to scooters
Boutique scooter company endorses community through group rides
Mercedes-Benz electric scooter designed with branded car features

BUY THIS REPORT NOW

VISIT: store.mintel.com

CALL: EMEA: +44 (0)207 778 7151 | Brazil: 0800 095 9094 Americas: +1 (312) 943 5250 | APAC: +61 (0)2 8284 8100



#### **Contents**

Piaggio introduces model with third wheel to emphasize safety

#### MARKETING STRATEGIES

Strategy: Membership club creates inclusiveness among brand owners Strategy: Aligning scooters with outreach efforts that promote community Strategy: Positioning the scooter as a conduit for fashion, fun, freedom

Figure 17: Vespa LaVespaVita.com, November 2012

Strategy: Emphasizing cost savings in exchange for thrills

Figure 18: Suzuki "Buy and Ride" ad, April 2012 Strategy: Capturing the feel of driving a scooter Figure 19: Vespa LX and S 3V video, June 2012

Strategy: Comically showing how scooter ownership can change your life

Figure 20: Honda "Color My World Part I" video, February 2010 Figure 21: Honda "Color My World Part II" video, February 2010

#### **SCOOTER AND MOPED OWNERSHIP**

Key points

OWNERSHIP AMONG THE TOTAL POPULATION

Scooter ownership more than double that of moped ownership

Figure 22: Scooter and moped ownership within the total population, new or used, by gender, September 2012

Scooter, moped ownership highest for 18-24 year olds

Figure 23: Scooter and moped ownership within the total population, new or used, by age, September 2012

Scooter, moped ownership highest in \$75K-99.9K households

Figure 24: Scooter and moped ownership within the total population, new or used, by household income, September 2012

Scooter, moped ownership highest among Asian respondents

Figure 25: Scooter and moped ownership within the total population, new or used, by race/Hispanic origin, September 2012

DEMOGRAPHICS OF SCOOTER AND MOPED OWNERS

Scooter/moped owners split 70/30

Figure 26: Scooter and moped ownership among scooter/moped owners, new or used, by gender, September 2012

Among owners, scooters and mopeds appeal to opposing ends of the age spectrum

Figure 27: Scooter and moped ownership among scooter/moped owners, new or used, by age, September 2012

New scooter ownership jumps among those with household income of \$50K+

Figure 28: Scooter and moped ownership among scooter/moped owners, new or used, by household income, September 2012

BUY THIS REPORT NOW

VISIT: store.mintel.com

CALL: EMEA: +44 (0)207 778 7151 | Brazil: 0800 095 9094 Americas: +1 (312) 943 5250 | APAC: +61 (0)2 8284 8100



#### **Contents**

Higher scooter ownership in the South

Figure 29: Scooter and moped ownership among scooter/moped owners, new or used, by region, September 2012

#### SCOOTER/MOPED RIDING FREQUENCY

Key points

Most frequent use of scooters/mopeds is weekly

Figure 30: Frequency of riding scooter/moped, by gender, September 2012

Daily ridership is highest among 18-24 year olds

Figure 31: Frequency of riding scooter/moped, by age, September 2012

Daily ridership highest within lower-earning households

Figure 32: Frequency of riding scooter/moped, by household income, September 2012

Millennial respondents more likely than older peers to ride daily or weekly

Figure 33: Frequency of riding scooter/moped, Millennials vs. non-Millennials, September 2012

#### **REASONS FOR PURCHASING SCOOTERS/MOPEDS**

Key points

Half of respondents buy scooters/mopeds to run errands, ride for fun

Figure 34: Reasons for purchasing a scooter/moped, by gender, September 2012

Purchasing for commuting highest among those younger than 45

Figure 35: Reasons for purchasing a scooter/moped, by age, September 2012

Those from highest-earning households most likely to buy for fun

Figure 36: Reasons for purchasing a scooter/moped, by household income, September 2012

Millennial respondents most likely to buy scooters, mopeds to commute

Figure 37: Reasons for purchasing a scooter/moped, Millennials vs. non-Millennials, September 2012

Mopeds purchased more than scooters for work commutes

Figure 38: Reasons for purchasing a scooter/moped, by scooter or moped ownership, new or used, September 2012

## REASONS FOR PURCHASING A SCOOTER/MOPED VS. WHAT IT IS USED FOR TODAY

Key points

Intended uses for scooters/mopeds fade to reality

Figure 39: Reasons for purchasing a scooter/moped and what it is used for now, September 2012

#### FACTORS INFLUENCING SCOOTER/MOPED PURCHASING

Key points

Performance, price, fuel economy top three factors influencing purchasing

Figure 40: Factors influencing scooter/moped purchasing, by gender, September 2012

Fuel economy, maintenance costs factor most for those aged 18-24

Figure 41: Factors influencing scooter/moped purchase, by age, September 2012

Fuel economy, maintenance costs important to middle-income households

BUY THIS
REPORT NOW

VISIT: store.mintel.com

CALL: EMEA: +44 (0)207 778 7151 | Brazil: 0800 095 9094 Americas: +1 (312) 943 5250 | APAC: +61 (0)2 8284 8100



#### **Contents**

Figure 42: Factors influencing scooter/moped purchase, by household income, September 2012

Top preferred factors most important to Midwest respondents

Figure 43: Factors influencing scooter/moped purchase, by region, September 2012

#### ACCESSORIES/EXTRAS PURCHASED FOR SCOOTERS/MOPEDS

Key points

More than half of scooter/moped owners purchased a helmet

Figure 44: Accessories and extras bought for scooter/moped, by gender, September 2012

More than half of respondents aged 18-24 purchased locks

Figure 45: Accessories and extras bought for scooter/moped, by age, September 2012

Respondents in households earning \$50K-74.9K most likely purchasing helmets

Figure 46: Accessories and extras bought for scooter/moped, by household income, September 2012

Regional differences manifest in accessory purchases

Figure 47: Accessories and extras bought for scooter/moped, by region, September 2012

Millennials more engaged in accessories

Figure 48: Accessories and extras bought for scooter/moped, Millennials vs. non-Millennials, September 2012

Differences in accessory purchase by moped vs. scooter riders

Figure 49: Accessories and extras bought for scooter/moped, by scooter and moped ownership, new or used, September 2012

## RESEARCH CONDUCTED BEFORE BUYING A SCOOTER/MOPED

Key points

Male respondents prefer to research more than female respondents

Figure 50: Research conducted before buying a scooter/moped, by gender, September 2012

Dealership test drives used most by riders aged 18-34

Figure 51: Research conducted before buying a scooter/moped, by age, September 2012

Professional sites preferred most by those from homes earning \$100K+

Figure 52: Research conducted before buying a scooter/moped, by household income, September

Midwest family values reflected in reliance on family/friends

Figure 53: Research conducted before buying scooter/moped, by region, September 2012

Moped owners skew younger and buyers' research habits reflect this

Figure 54: Research conducted before buying scooter/moped, by scooter and moped ownership, new or used, September 2012

#### HOW OWNERS WOULD RECOMMEND SCOOTERS/MOPEDS TO FRIENDS

Key points

Half of owners would talk to their friends about gas savings

Figure 55: How owners would recommend scooters/mopeds to friends, by gender, September 2012

BUY THIS
REPORT NOW

VISIT: store.mintel.com

CALL: EMEA: +44 (0)207 778 7151 | Brazil: 0800 095 9094



#### **Contents**

Few overall trends by age on what riders would recommend to their friends

Figure 56: How owners would recommend scooters/mopeds to friends, by age, September 2012

Those from least wealthy households most likely to talk about price

Figure 57: How owners would recommend scooters/mopeds to friends, by household income, September 2012

Midwestern, Southern respondents most likely to talk about cost of gas

Figure 58: How owners would recommend scooters/mopeds to friends, by region, September 2012

Millennial respondents most likely to talk about sticker price, cost of gas

Figure 59: How owners would recommend scooters/mopeds to friends, Millennials vs. non-Millennials, September 2012

Scooters championed more than mopeds for gas savings

Figure 60: How owners would recommend scooters/mopeds to friends, by scooter and moped ownership, new or used, September 2012

#### **APPENDIX - OTHER USEFUL CONSUMER TABLES**

Scooter/moped ridership frequency and new versus used

Figure 61: Frequency of riding scooter/moped, by scooter and moped ownership, new or used, September 2012

Scooter/moped ridership frequency and region

Figure 62: Frequency of riding scooter/moped, by region, September 2012

Factors influencing purchase and generation

Figure 63: Factors influencing scooter/moped purchase, by generation, September 2012

**APPENDIX - TRADE ASSOCIATIONS** 

VISIT: store.mintel.com

CALL: EMEA: +44 (0)207 778 7151 | Brazil: 0800 095 9094 Americas: +1 (312) 943 5250 | APAC: +61 (0)2 8284 8100