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"Consumers are showing an increasing interest in ecofriendly cleaning, and brands are responding to that in their product ranges. However, there is still room for development in this area, particularly as eco-friendly packaging looks set to become a condition of purchase rather than simply a demand."

- Hera Crossan, Research Analyst

## This report looks at the following areas:

- Sustainable packaging on the rise as consumers look to reuse and refill
- Differentiating eco-friendly brands from eco-friendly products

There has been a fifth consecutive year of decline in the toilet and hard surface care market, with value sales decreasing by a further 1.4% to £545 million in 2018. The long-term nature of this decline is now also reflected in falls in NPD in the category as well as significant reductions in adspend by major brands as they seek margin headroom.

Consumers having been showing an increasing interest in eco-friendly cleaning, and brands are responding to that in their product ranges. However, there is still room for development in this area, particularly as eco-friendly packaging looks set to become a condition of purchase rather than simply a demand. Brands introducing a premium element to their products have also seen success, suggesting that there is still room to target those who want superior products.

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The facts

The implications

Differentiating eco-friendly brands from eco-friendly products

The facts

The implications

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**Cleaning and Buying Responsibility** 



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