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"Flat volume sales show the continuing need for brands to use innovation to encourage trading up. With the majority of people thinking it is OK to eat small amounts of chocolate every day as part of a balanced diet, an increased emphasis can be placed on eating smaller amounts of more premium or luxury products as a daily treat."

— Richard Caines, Senior Food & Drink Analyst

# This report looks at the following areas:

- Opportunities presented by different reasons for purchasing
- · Ways of encouraging trading up to compensate for stagnating volumes
- · Risk posed to sales by war on sugar and portion control

Despite challenging conditions that include the backdrop of negative coverage about sugar, there was no change in consumers' usage frequency of chocolate confectionery in 2015/16, translating into flat volume sales. Furthermore – and even amid intense price competition between retailers – value sales grew reflecting a combination of price rises and trading up.

The resilience of the market demonstrates the strong position chocolate occupies as a permissible treat. Indeed, the majority of users think it is fine to enjoy chocolate every day as part of a balanced diet. The strong emotional ties consumers have with chocolate have also protected it against heightened concerns over sugar.

The majority of people are willing to trade up for chocolate with particular attributes, particularly when buying as a gift, and more purchases of premium products are needed given stagnating volume sales. The launch of innovative new products along with strong advertising and in-store marketing support will be instrumental to the success of brands given the impulse nature of purchasing.

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This report is part of a series of reports, produced to provide you with a more holistic view of this market



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