

Report Price: £2466.89 | \$3995.00 | €3133.71

The above prices are correct at the time of publication, but are subject to change due to currency fluctuations.



"Several years after the recession, the economy is stronger, and people are beginning to work, to buy and to live more freely again. Unfortunately for retailers looking to make a profit, consumers' expectations for fair prices have not waned."

- Diana Smith, Senior Research Analyst - Retail & Apparel

This report looks at the following areas:

- Consumer confidence is up
- · Improved confidence does not mean less frugality
- Multi-stop path to purchase

Technology advancements are enabling shoppers and merchants to be smarter than ever. Single parents, Millennials, Hispanics, and Blacks are key targets for value-oriented retailers and brands; they exhibit numerous budgeting actions and will shop around to make sure they get the best prices on the items they want. Retailers can connect with them by helping to maximize their productivity and paychecks. Thinking more broadly, all consumers have some budget shopping tendencies embedded within them as this is just human behavior. Even so, the degree to which one saves, seeks deals, and even splurges will vary across generations, and throughout an individual's lifetime regardless of what's happening in the economy. Retailers, too, need to continue evolving to remain not just value brands, but brands that add value.

BUY THIS REPORT NOW

VISIT: store.mintel.com

CALL: EMEA +44 (0) 20 7606 4533

> Brazil 0800 095 9094

Americas +1 (312) 943 5250

+86 (21) 6032 7300

+61 (0) 2 8284 8100

EMAIL: reports@mintel.com

DID YOU KNOW?

This report is part of a series of reports, produced to provide you with a more holistic view of this market



Report Price: £2466.89 | \$3995.00 | €3133.71

The above prices are correct at the time of publication, but are subject to change due to currency fluctuations.

Table of Contents

Overview

What you need to know

Definition

Executive Summary

The issues

Consumer confidence is up

Figure 1: Personal financial assessment, plans for spending, and US economic outlook, July 2014-September 2015

Improved confidence does not mean less frugality

Figure 2: Budgeting tendency versus prior year, by select demographics, September 2015

Multi-stop path to purchase

Figure 3: Retailers shopped - Also shop at, September 2015

The opportunities

Make it personal

Figure 4: Budgeting actions taken, by select demographics, September 2015

Be an enabler, not a hindrance

Figure 5: Shopping behaviors, September 2015

Go beyond price to experience to stay relevant

Figure 6: Items splurged on, September 2015

What it means

The Market - What You Need to Know

Consumer confidence is up; more so for personal finances

US population aging and diversifying

Changing family dynamics impact shopping behaviors

Improved economy does not mean wide open purses and wallets

Market Perspective

Consumers more confident about personal finances than US economy

Figure 7: Personal financial assessment, plans for spending, and US economic outlook, July 2014-September 2015

Figure 8: Total US value sales, by category (\$ billion), 2014

Market Factors

America's population is skewing older

Figure 9: Population, by age, 2010-20

Increasingly diverse American profile

Figure 10: Total US population growth trends, by race/Hispanic origin, 2010-20

Shifts in household dynamics impact how people budget and shop

Figure 11: Household type, by age of householder, 2013

Figure 12: Percent distribution of households across income quintiles, by household type, 2013

BUY THIS REPORT NOW VISIT: store.mintel.com

CALL: EMEA +44 (0) 20 7606 4533 | Brazil 0800 095 9094



Report Price: £2466.89 | \$3995.00 | €3133.71

The above prices are correct at the time of publication, but are subject to change due to currency fluctuations.

Macroeconomic factors reflect consumer optimism

Consumer confidence and unemployment

Figure 13: Consumer confidence and unemployment, 2007-October 2015*

Gross domestic product and personal consumption expenditures

Disposable personal income

Personal saving rate

Gasoline prices

Key Players - What You Need to Know

Off-price is the new trend in 'value' retailing

Supermarkets and department stores are facing challenges

Retailers need to redefine value beyond merely pricing

What's Working?

Value-oriented brands are thriving

Figure 14: Retailers shopped - Any shopping, by heaviest budget shoppers, September 2015

Off-price retailers provide compelling options to budget shoppers who seek name brands at discounted prices

What's Struggling?

Grocery stores are losing share of household care products

Figure 15: Supermarket share of total sales of household paper products, home laundry products, household surface cleaners, and dishwashing products, 2012 and 2014

Recent softness seen at department stores

Figure 16: Analysis of department stores shopped for clothing/accessories, September 2014

What's Next?

Subscription services offer savings over the long-term

Access over ownership

"Smarter" shopping options

The Consumer – What You Need to Know

Every budget shopper is different

Nearly everyone is budgeting the same or more than last year

Budget shoppers are well-informed by the time they're ready to buy

Even budget shoppers splurge once in awhile

Defining a Budget Shopper

Is bargain hunting hereditary?

Slicing and dicing

Consumer segmentation

Figure 17: Economic outlook segmentation, percentage by segment, July 2014-September 2015

Figure 18: Budget shopper spectrum based on economic outlook segmentation, July 2014-September 2015

Figure 19: Economic outlook segmentation, general attitudes, July 2014-September 2015

Repertoire analysis



VISIT: store.mintel.com

CALL: EMEA +44 (0) 20 7606 4533 | Brazil 0800 095 9094



Report Price: £2466.89 | \$3995.00 | €3133.71

The above prices are correct at the time of publication, but are subject to change due to currency fluctuations.

Figure 20: Repertoire of budgeting actions taken, September 2015

Figure 21: Repertoire analysis of heaviest budget shoppers, by select demographics, September 2015

Consumers describe themselves on the spectrum

Budgeting Tendencies

Saving for a rainy day

Figure 22: Budgeting tendency versus prior year, September 2015

Millennials are budgeting more

Figure 23: Tendency to save more versus last year, by select demographics, September 2015

Cost of living getting more costly

Figure 24: Reasons for budgeting more, September 2015

Budgeting Actions Taken

Coupons remain an effective tactic to drive purchase

Figure 25: Budgeting actions taken, September 2015

Personalized deals are becoming an expectation

Figure 26: Shopper attitudes around coupons, January 2014

Consumers explain their actions and state preferences

Retailers Shopped

What they say (Top of mind)

What they do (Loyalty)

Figure 27: Retailers shopped, September 2015

Figure 28: Retailers shopped - Any shopping, By Hispanic origin, September 2015

What they love (Brand affinity)

What they accept (Routine)

Shopping Behaviors

Consumers are proud of the savings they procure

Figure 29: Shopping behaviors, September 2015

Heaviest budget shoppers more likely to stock up; less likely to splurge

Figure 30: Shopping behaviors, by repertoire of six or more budgeting actions taken, September 2015

Store brand stigma is definitely waning

Figure 31: Percent of those who always or often buy store/private label brands instead of national brands, by select demographics, September 2015

Role of technology

Actions Taken to Better Manage Finances

Consumers are monetizing their time and possessions

Figure 32: Actions taken to improve financial management, September 2015

Younger consumers at all income levels try to improve their finances

Figure 33: Select actions taken to improve financial management, by age and household income, September 2015

Can retailers and brands also morph into financial advisors?



VISIT: store.mintel.com

CALL: EMEA +44 (0) 20 7606 4533 | Brazil 0800 095 9094



Report Price: £2466.89 | \$3995.00 | €3133.71

The above prices are correct at the time of publication, but are subject to change due to currency fluctuations.

Splurging

Consumers are craving experiences more than ever

Figure 34: Items splurged on, September 2015

Turning splurges into rewards

Figure 35: Items splurged on, by generation, September 2015

Why, when and what budget shoppers splurge on

From the Minds of Budget Shoppers

Budget shoppers reveal what's important

Appendix - Data Sources and Abbreviations

Data sources

Consumer survey data

Consumer qualitative research

Abbreviations and terms

Abbreviations

Terms

Appendix - The Market

Figure 36: Percent of consumers with bachelor's degree or graduate/professional degree, aged 25 or older, by Race, 2014

Figure 37: Median household income, in inflation-adjusted dollars, by Race/Hispanic origin 2004-14

Figure 38: Number of households, 2003-13

Figure 39: Household size, 2003-13

Figure 40: Household size, by race and Hispanic origin, 2013 $\,$

Figure 41: Median household income, in inflation-adjusted dollars, 2004-14

Figure 42: GDP change from previous period and consumption expenditures, Q1 2007-Q3 2015

Figure 43: Disposable personal income change from previous period, January 2007-September 2015

Figure 44: Personal saving rate, 2007-September 2015

Figure 45: US gasoline and diesel retail prices, all grades and formulations, 2007-October 2015

Figure 46: Homeownership rate in the US, 2007-14

Appendix – The Consumer

Target segmentation

Facing Challenges

Financial Nesters

Economically Indifferent

Fiscally Fit

Confident Spenders

Figure 47: Economic outlook segmentation, by select demographics, July 2014-September 2015

Figure 48: Economic outlook segmentation, events experienced in the last 12 months, July 2014-September 2015

Additional data

Figure 49: Shopping attitudes and coupon usage, July 2014-September 2015



VISIT: store.mintel.com

CALL: EMEA +44 (0) 20 7606 4533 | Brazil 0800 095 9094