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"The parts replacement market has seen sluggish growth in recent years despite the fact that certain sectors such as tyres have seen prices boosted by rising raw material costs. A combination of factors ranging from increased reliability to the effects of lower prices and down-trading have come together to depress revenue growth in particular." – Neil Mason, Head of Retail Research

This report looks at the following areas:

- How to boost revenues
- Overcoming the threat from low-priced competition
- Communicating with the motorist

Car aftermarket parts are defined as products that need to be replaced in order that, mechanically, the car may function better or, indeed, at all. In this respect, they differ from car accessories, which may include comfort, security and/or appearance as the prime motivators to purchase.

For the purpose of this report only a number of major aftermarket parts are reviewed. These are defined as those parts that are typically able to be serviced at automotive fast-fit centres in addition to dealers and garages. Replacement tyres are also included in this definition. The full line-up of parts reviewed is as follows:

- shock absorbers and related parts
- oil filters and related parts
- tyres
- exhausts and related parts
- batteries
- · brakes and related parts
- · lightbulbs and related parts.

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DID YOU KNOW?

This report is part of a series of reports, produced to provide you with a more holistic view of this market



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Table of Contents

Overview

What you need to know

Scope of this report

Executive Summary

The market

Revenues suffer from slow growth

Figure 1: Car parts aftermarket, by value, 2010-20

Tyres dominate the replacement parts market

Figure 2: Segmentation of the car parts aftermarket, by value, at current prices, 2010-15

UK car market is ageing

Figure 3: Age structure of the car parc in years, 2012 and 2014

Companies, brands and innovation

Fragmented supply base is evident in the tyre sector

Figure 4: UK – Tyres: Company market share, by volume, 2014

Advertising expenditure suffers collapse

Figure 5: Recorded above-the-line, online display and direct mail total advertising expenditure on aftermarket products, 2011-14

Innovation in the sector

The consumer

Second-hand cars are preferred

Figure 6: Vehicle ownership, August 2015

A significant percentage of cars in ownership are over six years old

Figure 7: Age of car driven, August 2015

Tyres are the part that car owners are most likely to have had to replace

Figure 8: Purchase of replacement parts (any purchase), August 2015

Specialist retailers are preferred for the purchase of replacement parts

Figure 9: Channels used for the purchase of replacement parts, August 2015

Many drivers looking for support from others when buying parts

Figure 10: Statements associated with the purchase of replacement parts, August 2015

What we think

Issues and Insights

How to boost revenues The facts The implications Overcoming the threat from low-priced competition The facts The implications

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Communicating with the motorist

The facts

The implications

The Market – What You Need to Know

Sluggish growth in revenues

Tyres dominate the market

Budget brands - An issue for the tyre sector

Technology impacts on other parts market

UK car parc showing signs of ageing

Distance travelled falling back

Car ownership rates appear static

Replacement of parts varies

Market Size and Forecast

Figure 11: UK car parts aftermarket*, by value, at current and constant prices, 2010-20

Figure 12: Parts aftermarket, by value, 2010-20

Figure 13: Segmentation of the car parts aftermarket, by value, at current prices, 2010-15

Segment Performance

Tyres – A mature market hit by a shift to budget brands

Figure 14: Tyre sales, by value (at current prices) and volume, 2010-15

Budget tyres slowly growing share of sales

Figure 15: Tyre segmentation for replacement car tyres, by volume percentage, 2010-15

Winter tyres suffer as all-season tyres see growth

Figure 16: Winter/all-season tyres, 2010-15

The issue of part-worns

Other replacement parts

Figure 17: Segmentation of the other replacement parts market, by value, at current prices, 2010-15

Winners and losers

Winners

Losers

Technology brings mixed benefits

Market Drivers

New sales increasing in both private and business and fleet sectors Figure 18: UK new registrations of motor vehicles, 2010-15

Developments in the UK car parc bring mixed messages

Figure 19: Age structure of the car parc in years, 2012-14

Cost of car ownership on the rise

Figure 20: Consumer expenditure on car purchasing, servicing and repair and motoring expenses, seasonally adjusted at current prices, 2010-14

Diesels account for over half of new cars sold

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Figure 21: New car registrations, by fuel type, 2010-15

Distance travelled is in steady decline

Figure 22: Trips, distance travelled and time taken, 2004-14

Stagnation in car ownership and multi-car households

Figure 23: Percentage of households with car availability in England, 1995-2014

Tyres are the part most likely to have been replaced

Figure 24: Purchase of replacement parts, August 2015

Parts failures as part of MOT are in decline

Figure 25: Road vehicle testing scheme (MOT), selected reasons for failure, car tests, 2009/10-2013/14

Strong new car sales signal potential difficulties for some parts of the market

Impact of maintenance delays

Other factors influencing the market

Key Players - What You Need to Know

Tyre market sees evidence of new entrants

Parts aftermarket supports a large number of suppliers

Channels to market are highly fragmented

Innovation targets all areas

Advertising expenditure plummets

Market Share

Tyres

Growing demand for budget tyres boosts the profile of smaller players

Figure 26: UK – Tyres: Company market share, by volume, 2014

Other replacement parts

Companies and Services

A diverse market

Sluggish turnover for many in the tyre market

Figure 27: Revenues for the leading auto parts suppliers, factors and retailers and tyre manufacturers, 2010/11-2014/15

Operating profits record significant falls for some in the parts market

Figure 28: Operating profits for the leading auto parts suppliers, factors and retailers and tyre manufacturers, 2010/11-2014/15

Channels to Market

Replacement parts are offered via a number of channels

Figure 29: Aftermarket outlets for sales of replacement parts *, 2010-15

Independent garages suffering from a steady decline

Forecourts suffer a major contraction

Franchised dealer network sees stability

Fast-fit network is stable

Figure 30: Top 10 tyre and exhaust fitting centres, by number of outlets, 2012-15

Halfords dominates retail market

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Figure 31: Leading car accessory chains, by number of outlets, 2012-15

Motor factor market in decline

The internet

Advertising and Marketing Activity

Advertising expenditure continues to fall...

Figure 32: Recorded above-the-line, online display and direct mail total advertising expenditure on aftermarket products, 2011-15

...with consumers generally unresponsive to adverts and brands

Tyres remain the biggest area of spending

Figure 33: Recorded above-the-line, online display and direct mail total advertising expenditure on aftermarket products, by category, 2011-14

Brakes account for 11% of expenditure

Figure 34: Recorded above-the-line, online display and direct mail total advertising expenditure on car parts as a percentage of the total expenditure (excludes tyres), 2014

Press advertising dominates

Figure 35: Recorded above-the-line, online display and direct mail total advertising expenditure on car aftermarket products, by media type, 2011-14

Different channels are preferred by tyre and parts manufacturers

Figure 36: Recorded above-the-line, online display and direct mail total advertising expenditure on passenger tyres, by media type, 2011-14 Figure 37: Recorded above-the-line, online display and direct mail total advertising expenditure on components and parts, by media type, 2011-14

Passenger tyres: Continental ups its advertising in 2014

Figure 38: Recorded above-the-line, online display and direct mail total advertising expenditure on passenger tyres, 2011-14

Components and parts: fragmented market

Figure 39: Recorded above-the-line, online display and direct mail total advertising expenditure on motor components and parts, 2011-14

A note on adspend

Launch Activity and Innovation

Wireless clutch reduces emissions and stalling

New user-friendly website for Bosch Auto Parts

Continental takes its dandelion rubber tyres to the road

Car manufacturers invest in mapping technology

Combatting cyber-attacks on 'connected' cars

Hankook teams up with shoe sole manufacturer

Figure 40: The collaboration between Hankook and Vibram, 2015

Lighting to illuminate hazards

The Consumer – What You Need to Know

Cars purchased used are more important than cars purchased from new

Car ownership spans a range of vehicles

Tyres – The part most often replaced

Specialist retailers popular for purchases

Worries about fitting and an interest in branded parts dominate thinking

Car Ownership

Most car owners bought their vehicle used

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Figure 41: Car ownership, August 2015

Car ownership is the preserve of older adults

London – A city of contrasts

Income impacts on owning from new or buying used

Age of Car Driven

Car parc shows evidence of a focus towards newer cars Figure 42: Age of car driven, August 2015

Older adults prefer older cars

Location, employment and socio-economic status also impact on age of vehicle ownership

Strong car market boosts profile of new cars

Figure 43: Age of car driven, 2011-15

Purchase of Replacement Parts

Tyres are the most likely part to have been replaced

Some car parts need replacing more than others

Figure 44: Purchase of replacement parts, August 2015

Men are more likely to have purchased parts

Older men are an important purchasing group

Parts replacement is higher in London

Tyres and oil filters are less popular for those in certain socio-economic groups

Tyres and shock absorbers are common purchases for owners of used cars

Older cars are typically more likely to need replacement parts

Channels used for the Purchase of Replacement Car Parts

Specialist motor retailers are popular for purchasing replacement parts

Figure 45: Channels used for the purchase of replacement parts, August 2015

Internet popular with men, young adults and those on the highest incomes

Women and older adults like to rely on others

City and rural car owners shop differently

Specialist retailers positioned towards more affluent adults

Indirect purchases are important for owners of used vehicles...

...as well as owners of older cars

Statements Associated with Replacing Car Parts

Worries about replacing parts prompt the strongest opinions Figure 46: Statements associated with replacement parts, August 2015

Men want security through the purchase of branded parts

Young drivers are happy to look at alternative ways of purchasing

Older adults know about reliability

Less affluent look at ways of saving money

Adverts find favour with young, urban adults

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Multiple parts purchasing is focused on specific groups Appendix – Data and Sources Data sources Exclusions Market sizing and segment performance Fan chart forecast

Abbreviations

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